

The World Justice Project: Afghanistan Justice Sector Survey

SURVEY MANAGEMENT INFORMATION

M-1. Respondent Identification Number

I-1. Interview Number in Sample Point: ____ ____
(Write in number from contact sheet written in the “Interview Number”)

I-2. Kish grid number ____ ____

M-2. Wave Number 2

M-3. Region of interview

- | | | |
|------------------|------------------|---------------------|
| 1. Central/Kabul | 4. South Western | 7. Central/Hazarjat |
| 2. Eastern | 5. Western | |
| 3. South Central | 6. Northern | |

M-4. Sampling Point/District Where the Interview Was Completed: ____ ____ ____

M-5. Geographic Code of interview

1. Villages 2. Towns 3. City 4. Metros (Kabul)

M-6. Province of interview

- | | | | | |
|------------|----------------|---------------|-------------|--------------|
| 1. Kabul | 9. Khost | 17. Kunduz | 25. Farah | 33. Panjshir |
| 2. Kapisa | 10. Ningarhar | 18. Balkh | 26. Nimroz | 34. Dehkondi |
| 3. Parwan | 11. Laghman | 19. Samangan | 27. Helmand | |
| 4. Wardak | 12. Kunar | 20. Juzjan | 28. Kandhar | |
| 5. Logar | 13. Nooristan | 21. Sar-I-Pul | 29. Zabul | |
| 6. Ghazni | 14. Badakhshan | 22. Faryab | 30. Uruzgan | |
| 7. Paktia | 15. Takhar | 23. Badghis | 31. Ghor | |
| 8. Paktika | 16. Baghlan | 24. Herat | 32. Bamyan | |

M-7. Year of Interview: 2016

M-8. Month of Interview

- | | | | |
|-------------|----------|--------------|--------------|
| 1. January | 4. April | 7. July | 10. October |
| 2. February | 5. May | 8. August | 11. November |
| 3. March | 6. June | 9. September | 12. December |

M-9. Date of Interview: ____ ____

M-10. Day of Week of Interview

- | | | |
|-------------|--------------|-------------|
| 1. Friday | 4. Monday | 7. Thursday |
| 2. Saturday | 5. Tuesday | |
| 3. Sunday | 6. Wednesday | |

M-11. Interviewer Code: _____

M-12. Interview Completed on the ...

1. First Contact
2. Second Contact
3. Third Contact

M-13. Supervisor Code: _____

M-14. Record Time (using 24 hour clock) Interview Began: ____: ____
(Fill in all four data positions; Record time began starting with W-1)

M-15. Record Time (using 24 hour clock) Interview Ended: ____: ____
(Fill in all four data positions)

M-16. Record Length of Interview in Minutes: _____

M-17. Date Formatted Field: JULY 2016

M-18. Keypuncher Code ____

M-19. Language of Interview

1. Pashto
2. Dari
3. Other

M-20. Coder Code ____

M-21. Language of Questionnaire

1. Pashto
2. Dari

**RECORD THE TIME THE ACTUAL INTERVIEW BEGUN (M-14) AND USE A
24-HOUR CLOCK (14:24, for 2:24 pm)**

INTRODUCTION

Read: *Good morning. My name is _____. I am from _____, an independent polling organization. I do not represent the government or any political party. We are doing some important research for the World Justice Project. We want to find out what the people in Afghanistan do to resolve their disputes, and we would really appreciate your help and cooperation.*

[SELECT ADULT FROM KISH GRID]

Read: Good morning/afternoon/evening. My name is _____. I am from _____, an independent polling organization. I do not represent the government or any political party. We are doing some important research for the World Justice Project. We want to find out what the people in Afghanistan do to resolve their disputes, and we would really appreciate your help and cooperation. This survey is completely voluntary and it will take approximately 45 minutes to complete. Your answers will be kept confidential. We will not ask for your full name and nobody will ever be able to learn how you responded. Your answers will be put together with 3,000 other people we are talking to and we will never disclose your individual opinion. Rather, we will talk about national trends and patterns. There are no wrong or right answers, our researchers value your opinions and want to know what you really think and feel about the topic being discussed. You can leave any questions unanswered, and you may stop the interviews at any time. There is no penalty for refusing to participate.

SC1. Do you wish to participate?

1. Yes
2. No **TERMINATE INTERVIEW**

98. Refused (vol.) **TERMINATE INTERVIEW**

99. Don't know (vol.) **TERMINATE INTERVIEW**

Section A: Household Characteristics

Household Roster

Read: We would like to start with some information about you and the head of this household, starting with you.
[Surveyor: Gather information about primary respondent and the household head (if not primary respondent). Ask question A1 first. Then ask questions A2-A10 for primary respondent and household head.]

	A1	A2	A3	A4	A5	A6	A7	A8	A9	A10
								For persons 6-24		
M E M B E R C O D E	Can you please give me your first name or initials, and the first name or initials of the household head?	What is the relationship of [NAME] with the household head? FOR CODES SEE BELOW	How old is [NAME]? AGE DK/DA_99	What is the ethnicity of [NAME]? FOR CODES SEE BELOW	What is the current marital status of [NAME]? FOR CODES SEE BELOW	Can [NAME] read and write? Yes_...1 No_...2 DK_...99	What is the highest degree or level of formal school (including Islamic school) that [NAME] have completed? FOR CODES SEE BELOW	Is [NAME] currently attending school? Yes_...1 No_...2 DK_...99	What type of activity did [NAME] do in the most recent week he/she was working? FOR CODES SEE BELOW	Was [NAME] self-employed, working as unpaid family or salaried worker, or working as day laborer or employer? FOR CODES SEE BELOW
1										
2										

Codes for A2 (Relationship with household head)	Codes for A4 (Ethnicity)	Codes for A5 (Marital status)	Codes for A7 (Education)	Codes for A9 (Type of activity)	Codes for A10 (Employment)
1=Household head 2=Wife or husband 3=Son or daughter 4=Son/daughter in law 5=Grandchild 6=Father or mother 7=Nephew or niece 8=Brother or sister 9=Brother/sister in law 10=Other relative 11=Unrelated member 99=DK/NA	1=Afghan 2=Pashtun 3=Tajik 4=Uzbek 5=Turkmen 6=Hazara 7=Baloch 8=Nuristani 9=Aimak 10=Arab 11=Pashaye 12=Qezelbash 13=Sadat 14=Other 99=DK/NA	1=Married 2=Divorced or separated 3=Widowed 4=Never married but engaged 5=Never married, not engaged 99=DK/NA	1=No schooling 2=Primary (graduated) 3=Primary (did not graduate) 4=Primary not yet graduated 5=Lower secondary(7-9) 6=Upper secondary (10-12) 7=Teacher college (13-14) 8=University (13-16) 9=Post-graduate (17-19) 10=Technical college (13-14) 11=Madrasa (1-12) 12=Dar ul ulum (13-14) 13=Dar ul hefaz (1-12) 99=DK/NA	1=Farming 2=Shepherding 3=Sales and trade 4=Construction and mining 5=Food processing 6=Metal and wood work 7=Handicraft work 8=Plant and machine operating 9=Drivers (car, truck, bus, taxi) 10=Health workers 11=Teaching 12=Security work 13=Other service work 14=Other work 99=DK/NA	1=Day laborer 2=Salaried worker, private sector 3=Salaried worker, public sector 4=Self-employed (own-account farmers and workers) 5=Employer 6=Unpaid family worker 99=DK/NA

A11. Which of the following statements best describes your household's financial situation?

1. Money is not enough even for basic necessities and buying clothes is difficult
2. Can buy basic products but buying clothes is difficult
3. Can buy basic products and clothes, but not long-term goods
4. Can buy long-term goods, but cannot buy expensive goods
5. Can afford sufficiently expensive goods.

98. Refused (vol.)

99. Don't know (vol.)

A12. What is your household's total monthly income from all sources, that is, all types of income for all people living at this address? This should include wages and salaries, net income from businesses, pensions, remittances, rent, and any other income received by all members of the household. **(Interviewer: Classify response using the following codes)**

1. Less than 2,000 AFS
2. 2,001 —10,000 AFS
3. 10,001 – 20,000 AFS
4. 20,001 – 30,000 AFS
5. 30,001 – 40,000 AFS
6. More than 40,000 AFS

98. Refused (vol.)
99. Don't know (vol.)

A13. What best describes your current dwelling?

1. Single family house
2. Part of a shared house
3. Separate apartment
4. Shared apartment
5. Tent (SKIP TO A17)
6. Temporary shelter/shack

96. Other
98. Refused (vol.)
99. Don't know (vol.)

A14. **(Interviewer observe, do not ASK):** What is the major construction material of the exterior walls in the family living area of the dwelling?

1. Fired brick/stone
2. Concrete
3. Wood
4. Mud bricks/mud
5. Stone/mud

96. Other
99. Don't know

A15. **(Interviewer observe, do not ASK):** What is the major construction material of the roof or the dwelling that protects the main living area of the family from rain?

1. Concrete
2. Wood
3. Tin/metal
3. Mud bricks/mud

96. Other
99. Don't know

A16. (Interviewer observe, do not ASK): What is the major construction material of the floor of main family living area in this dwelling?

1. Dirt/earth
2. Concrete/tile

96. Other
99. Don't know

A17. Does your household own, rent or lease this dwelling? **(Interviewer: Allow respondent to answer openly and code nearest answer choice. If necessary, probe for additional details)**

1. Own (with mortgage)
2. Own (without mortgage)
3. Partly own
3. Rent
5. Lease
6. Rent free
7. Owned by other family members

96. Other (specify): _____
98. Refused (vol.)
99. Don't know (vol.)

A18. What kind of kitchen/cooking facilities does this dwelling have?

1. Kitchen is separate room in dwelling
2. Kitchen is part of a room in the dwelling
3. Cooking room is in a separate room outside this dwelling
4. Cooking is done outdoors in the open space

96. Other
98. Refused
99. Don't know

A19. How many rooms does your household occupy (do not count bathrooms, porches, corridors, balconies, kitchen, laundry room, etc.)? **(Interviewer: For Kuchi households living in tents, record number of tents)**

____ _
98. Refused (vol.)
99. Don't know (vol.)

A20. Interviewer: Record access to dwelling (do not ask):

1. Footpath
2. Unpaved road
3. Paved road

96. Other
99. Don't know

A21. Has your household had electricity at any time in the past month from any of these sources? (**Interviewer: Read all options**)

	Yes	No
A21a. Electric grid	1	2
A21b. Generator	1	2
A21c. Solar	1	2
A21d. Wind	1	2
A21e. Battery	1	2
A21f. Other	96	
Refused (vol.)	98	
Don't know (vol.)	99	

A22. What is the main source of heating for this house in the winter? (**Interviewer: Allow respondent to answer openly and code nearest answer choice. If necessary, probe for additional details**)

1. No heating in the house
 2. Bushes, twigs/branches, straw
 3. Firewood
 4. Animal dung
 5. Crop residue, trash
 6. Charcoal, coal
 7. Kerosene or oil
 8. Gas
 9. Electricity
- _____
96. Other
98. Don't know (vol.)
99. Refused (vol.)

A23. What main toilet facility does your household use? (**Interviewer: Allow respondent to answer openly and code nearest answer choice. If necessary, probe for additional details**)

1. Open pit
 2. Covered latrine
 3. Improved latrine
 4. Flush latrine
 5. None (open field, bush) or sahrahi
 6. Dearan (not pit)
- _____
96. Other
98. Refused (vol.)
99. Don't know (vol.)

A24. What was the main source of drinking water for members of your household in the past month? (**Interviewer: Allow respondent to answer openly and code nearest answer choice. If necessary, probe for additional details**)

1. Piped into dwelling
2. Piped into yard/plot
3. Public tap
4. Tube well or borehole
5. Hand pump well (public)
6. Hand pump well (private)
7. Open well – unprotected
8. Open well – protected
9. Spring – unprotected
10. Spring – protected
11. Kariz
12. Water, tanker/tanker truck
13. River, lake, channel, pool, drainage

-
96. Other
 98. Refused (vol.)
 99. Don't know (vol.)

A25. Please tell me whether or not your household contains the following items, and if so, how many? (Interviewer: Read all options. If none, write “0” and continue with next item. If Unknown, enter “99” and continue with next item)

	Yes	No	Number of item	Refused (vol.)	Don't know (vol.)
A25a. Bed	1	2		98	99
A25b. Electric/gas stove	1	2		98	99
A25c. Refrigerator/freezer	1	2		98	99
A25d. Washing machine	1	2		98	99
A25e. Radio/stereo/CD player	1	2		98	99
A25f. Television	1	2		98	99
A25g. Telephone – landline	1	2		98	99
A25h. Telephone – cellular	1	2		98	99
A25i. Computer	1	2		98	99
A25j. Motorcycle or scooter	1	2		98	99
A25k. Animal-drawn cart	1	3		98	99
A25l. Car or truck	1	2		98	99

A26. Does this household currently own any livestock, including poultry?

1. Yes (Go to A27)
2. No (skip to A28)

-
98. Refused (vol.) (skip to A28)
 99. Don't know (vol.) (skip to A28)

A27. (Ask if yes, code 1 in A26) Please tell me whether or not your household owns the following animals, and if so, how many. (Interviewer: Read all options. If none, write “0” and continue with next type. If Unknown, enter “99” and continue with next type)

	Yes	No	Number of animals	Not asked	Refused (vol.)	Don't know (vol.)
A27a. Cattle (meat and dairy)	1	2		97	98	99
A27b. Oxen/yaks	1	2		97	98	99
A27c. Horses	1	2		97	98	99
A27d. Donkeys	1	2		97	98	99
A27e. Camels	1	2		97	98	99
A27f. Goats	1	2		97	98	99
A27g. Sheep	1	2		97	98	99
A27h. Chickens	1	2		97	98	99
A27i. Turkeys, ducks, geese, other birds	1	2		97	98	99

A28. (Ask all) Does this household currently own irrigated/rain-fed land or a garden plot, and if so how many jeribs of each?

1. Yes (Go to A29)
2. No (Skip to A30)

 98. Refused (Skip to A30)
 99. Don't know (Skip to A30)

A29. (Ask if code 1 in A28). How many jeribs of each of the following types of land are owned by this household? (Interviewer: Read all options. If none, write "0" and continue with next type. If Unknown, enter "9998" and continue with next type)

	Number of Jeribs	NA	Refused (vol.)	Don't know (vol.)
A29a. Irrigated land		97	98	99
A29b. Rain-fed land		97	98	99
A29c. Garden plot		97	98	99

A30. (Ask if code 2, 98 or 99 in A28) Does this household use land that is owned by someone else for farming or animal husbandry?

1. Yes (Go to A31)
2. No (Skip to B1)

 97. Not Asked
 98. Refused (vol.) (Skip to B1)
 99. Don't know (vol.) (Skip to B1))

A31. (Ask if code 1 in A30) What is the approximate size of this land in jeribs?

 97. Not asked
 98. Refused (vol.)
 99. Don't know (vol.)

B. Legal Knowledge and Legal Identity

Interviewer Read: With the next few questions, we are trying to find out what people know about the law of Afghanistan. I am going to read a series of statements, and for each one, I want you to tell me if it is true or false to the best of your knowledge. Please answer according to what you think that the law says, and not according to what you think is most appropriate, or what you think occurs in practice.

We plan to use the answers to help design legal awareness programs. So, it is important for you to tell me if you don't know about the topic that I ask about. We prefer that you don't guess when you answer. Actually, we expect there will be some topics that you don't know about.

Read: Please tell me if you believe the below statement is true, false or if you don't know...

	True	False	Refused (vol.)	Don't know (vol.)
B1. Citizens who live on a piece of land for 10 years are entitled to receive a land certificate automatically.	1	2	98	99
B2. A person can use someone else's water supply without the owner's permission.	1	2	98	99
B3. Only the male head of household can be listed on a land certificate.	1	2	98	99
B4. A suspect must be informed of the nature of the accusation immediately upon arrest.	1	2	98	99
B5. A poor person is entitled to free legal representation in criminal matters.	1	2	98	99
B6. A suspected criminal can be detained for as long as needed.	1	2	98	99
B7. The marriage of a girl whose age is less than 15 is allowed by law.	1	2	98	99
B8. A woman can obtain a divorce without the approval of her husband.	1	2	98	99
B9. Women can be exchanged as brides to settle unpaid debts.	1	2	98	99
B10. All citizens, men and women, have equal rights and duties before the law.	1	2	98	99

Interviewer Read: Now, I would like to ask you about documents that some people use for identification or legal purposes, such as national ID cards, birth certificates, or land ownership titles. Not everyone has these documents. If you don't have the document I mention, feel free to tell me so.

B11. Do you have a birth certificate?

1. Yes (Skip to B15)
2. No (Go to B12)

 98. Refused (Skip to B15)
 99. Don't know ((Skip to B15))

B12. (Ask if No, code 2 in B11) Have you ever considered trying to obtain one?

1. Yes (Go to B13)
2. No (Skip to B14)

 97. NA
 98. Refused (Skip to B14)
 99. Don't know (Skip to B14)

B13. (ask if yes, code 1 in B12) What was the one main reason why you have not obtained one? (Interviewer: Do not read response choices. Classify single response using the following categories. If necessary, prompt respondent to give only one response)

1. Did not know how or where to go (Skip to B15)
2. Did not have the necessary documentation (Skip to B15)
3. Issuing office it too far away (Skip to B15)
4. Too expensive (Skip to B15)
5. I did not want to pay a bribe (Skip to B15)
6. Costs of bribes are too high (Skip to B15)
7. Still waiting for it to be processed (Skip to B15)

-
96. Other
 97. Not Asked
 98. Refused
 99. Don't know

B14. (ask if no, code 2 in B12) Why haven't you considered trying to obtain one? (Interviewer: do not read responses aloud and only accept one answer. Classify single response using the following categories. If necessary, prompt respondent to give only one response)

1. Did not know how or where to go
2. Did not have the necessary documentation
3. Issuing office it too far away
4. Too expensive
5. I did not want to pay a bribe
6. Costs of bribes are too high
7. Still waiting for it to be processed

-
96. Other
 97. Not Asked
 98. Refused
 99. Don't know

B15. (Ask all) Do you have a current, unexpired national ID card (Tazkara)?

1. Yes (Skip to B19)
2. No (Go to B16)

-
98. Refused (vol.) (Skip to B19)
 99. Don't know (vol.) (Skip to B19)

B16. (Ask if code 2 in B15) Have you ever considered trying to obtain one?

1. Yes (Skip to B18)
2. No (Go to B17)

-
- 97. Not Asked**
 - 98. Refused (vol.)** (Skip to B19)
 - 99. Don't know (vol.)** (Skip to B19)

B17. (Ask if code 2 in B16) What was the one main reason why you have not considered trying to obtain one?
(Interviewer: Do not read response choices. Classify single response using the following categories. If necessary, prompt respondent to give only one response)

1. Did not know where to go (Skip to B19)
2. Did not have the necessary documentation (Skip to B19)
3. Issuing office is too far away (Skip to B19)
4. Administrative costs are too high (Skip to B19)
5. I did not want to pay the bribe (Skip to B19)
6. Costs of bribes are too high (Skip to B19)
7. Still waiting (Skip to B19)

-
96. Other
 97. Not asked
 98. Refused (vol.)
 99. Don't know (vol.)

B18. (Ask if code 2 in B16) Why haven't you still not obtained one?

1. Did not know where to go (Skip to B19)
2. Did not have the necessary documentation (Skip to B19)
3. Issuing office is too far away (Skip to B19)
4. Administrative costs are too high (Skip to B19)
5. I did not want to pay the bribe (Skip to B19)
6. Costs of bribes are too high (Skip to B19)
7. Still waiting (Skip to B19)

-
96. Other
 97. Not asked
 98. Refused (vol.)
 99. Don't know (vol.)

(Interviewer Instructions: Ask B19-B22 only if respondent is married code 1 in A5)

B19. Do you have a government marriage certificate?

1. Yes (Skip to **B23**)
 2. No (Go to **B20**)
-
97. Not asked
 98. Refused (Skip to **B23**)
 99. Don't know (Skip to **B23**)

B20. (Ask if code 2 in B19) Have you considered trying to obtain a marriage certificate?

1. Yes (Go to B21)
 2. No (Skip to B22)
-

- 97. Not asked
- 98. Refused (vol.) (Skip to B22)
- 99. Don't know (vol.) (Skip to B22)

B21. (Ask if code 1 in B20) What was the one main reason you have still not obtained a marriage certificate? **(Interviewer: Do not read response choices. Classify single response using the following categories. If necessary, prompt respondent to give only one response)**

- 1. Did not know where to go (Skip to B23)
- 2. Did not have the necessary documentation (Skip to B23)
- 3. Issuing office is too far away (Skip to B23)
- 4. Administrative costs are too high (Skip to B23)
- 5. I did not want to pay the bribe (Skip to B23)
- 6. Costs of bribes are too high (Skip to B23)
- 7. Still waiting (Skip to B23)

-
- 96. Other (Skip to B23)
 - 97. Not asked
 - 98. Refused (vol.) (Skip to B23)
 - 99. Don't know (vol.) (Skip to B23)

B22. (Ask if code 2 in B20) Why haven't you considered trying to obtain a marriage certificate? **(Interviewer: Do not read response choices. Classify single response using the following categories. If necessary, prompt respondent to give only one response)**

- 1. Did not know where to go (Skip to B23)
- 2. Did not have the necessary documentation (Skip to B23)
- 3. Issuing office is too far away (Skip to B23)
- 4. Administrative costs are too high (Skip to B23)
- 5. I did not want to pay the bribe (Skip to B23)
- 6. Costs of bribes are too high (Skip to B23)
- 7. Still waiting (Skip to B23)

-
- 96. Other (Skip to B23)
 - 97. Not asked
 - 98. Refused (vol.) (Skip to B23)
 - 99. Don't know (vol.) (Skip to B23)

(Interviewer Instructions: Ask B23-B27 only if the household owns their own dwelling, code 1 or 2 in A17)

B23. Does your current household have a legal title to your current dwelling or any document that shows ownership?

- 1. Yes (Go to B24)
- 2. No (Skip to B25)

-
- 97. Not Asked
 - 98. Refused (vol.) (Skip to B25)
 - 99. Don't know (vol.) (Skip to B25)

B24. (Ask if code 1 in B23) What type of title is it?

1. Full legal title, registered (Skip to B28)
2. Legal title, unregistered (Skip to B25)
3. Purchase receipt (Skip to B25)

-
96. Other (Skip to B25)
 97. Not asked
 98. Refused (vol.) (Skip to B28)
 99. Not asked (vol.) (Skip to B28)

B25. (Ask if code 2 in B23) Have you ever considered trying to obtain a full legal title?

1. Yes (Go to B26)
 2. No (Skip to B27)
-
97. Not asked
 98. Refused (Skip to B27)
 99. Don't know (Skip to B27)

B26. (Ask if code 1 in B25) What was the one main reason why you have not still obtained a full legal title?
(Interviewer: Do not read response choices. Classify single response using the following categories. If necessary, prompt respondent to give only one response)

1. Did not know where to go (Skip to B28)
 2. Did not have the necessary documentation (Skip to B28)
 3. Issuing office is too far away (Skip to B28)
 4. Administrative costs are too high (Skip to B28)
 5. I did not want to pay the bribe (Skip to B28)
 6. Costs of bribes are too high (Skip to B28)
 7. Still waiting (Skip to B28)
-
96. Other (Skip to B28)
 97. Not asked
 98. Refused (vol.) (Skip to B28)
 99. Don't know (vol.) (Skip to B28)

B27. (Ask if code 2 in B25) Why have you not considered trying to obtain a full legal title?

1. Did not know where to go (Skip to B28)
 2. Did not have the necessary documentation (Skip to B28)
 3. Issuing office is too far away (Skip to B28)
 4. Administrative costs are too high (Skip to B28)
 5. I did not want to pay the bribe (Skip to B28)
 6. Costs of bribes are too high (Skip to B28)
 7. Still waiting (Skip to B28)
-
96. Other (Skip to B28)
 97. Not asked
 98. Refused (vol.) (Skip to B28)
 99. Don't know (vol.) (Skip to B28)

(Interviewer Instructions: Ask B28-B32 only if the household owns agricultural land, code 1 in A28)

B28. Does your household have a legal title to the agricultural land you mentioned before or any document that shows ownership?

1. Yes (Go to B29)
2. No (Skip to B30)

-
97. Not asked
 98. Refused (vol.) (Skip to B30)
 99. Don't know (vol.) (Skip to B30)

B29. (Ask if code 1 in B28) What type of title is it?

1. Full legal title, registered (Skip to B33)
2. Legal title, unregistered
3. Purchase receipt

-
96. Other (Skip to B30)
 97. Not asked
 98. Refused (vol.) (Skip to B33)
 99. Don't know (vol.) (Skip to B33)

B30. (Ask if code 2 in B28) Have you ever considered trying to obtain a full legal title?

1. Yes (Go to B31)
2. No (Skip to B32)

-
97. Not asked
 98. Refused (vol.) (Skip to B32)
 99. Don't know (vol.) (Skip to B32)

B31. (Ask if code 1 in B30) What was the main reason you were not able to obtain a full legal title? (**Interviewer: Do not read response choices. Classify single response using the following categories. If necessary, prompt respondent to give only one response**)

1. Did not know where to go (Skip to B33)
2. Did not have the necessary (Skip to B33)
3. Issuing office is too far away (Skip to B33)
4. Administrative costs are too high (Skip to B33)
5. I did not want to pay the bribe (Skip to B33)
6. Costs of bribes are too high (Skip to B33)
7. Still waiting (Skip to B33)

-
96. Other (Skip to B33)
 97. Not asked
 98. Refused (vol.) (Skip to B33)
 99. Don't know (vol.) (Skip to B33)

B32. (Ask if code 2 in B30) Why haven't you considered trying to obtain a full legal title?

1. Did not know where to go (Skip to B33)
2. Did not have the necessary documentation (Skip to B33)
3. Issuing office is too far away (Skip to B33)
4. Administrative costs are too high (Skip to B33)
5. I did not want to pay the bribe (Skip to B33)
6. Costs of bribes are too high (Skip to B33)
7. Still waiting (Skip to B33)

-
96. Other (Skip to B33)
 97. Not asked
 98. Refused (vol.) (Skip to B33)
 99. Don't know (vol.) (Skip to B33)

(Interviewer Read): Now, I would like to ask you a few questions about your sources of information about the law.

B33. (ASK ALL) What is your primary source for information about the law? **(Interviewer: Read options. If necessary, prompt respondent to give only one response)**

1. Radio
2. Television
3. Internet (computer)
4. Internet (mobile)
5. Newspapers or magazines
6. Family, friends, community
7. Government office
8. Community leader
9. Religious leader
10. NGO
11. Prosecutor
12. Public Defender
13. Lawyers
14. Police
15. The constitution book

-
96. Other (specify): _____
 98. Refused (vol.)
 99. Don't know (vol.)

B34. What radio station do you listen to? **(Interviewer: prompt)**

-
95. Does not listen to radio
 98. Refused (vol.)
 99. Don't know (vol.)

B35. (Ask if answer provided in B34) Have you heard the radio drama, "One Village, A Thousand Voices" broadcasted by Radio Azadi?

1. Yes (Go to B36)
2. No (Skip to C1)

-
97. Not asked
 98. Refused (vol.) (Skip to C1)

99. Don't know (vol.) (Skip to C1)

B36. (Ask if code 1 in B35) Does the radio program provide information that is useful in your daily life?

1. Yes (Go to B37)
2. No (Skip to C1)

97. Not asked

98. Refused (vol.) (Skip to C1)

99. Don't know (vol.) (Skip to C1)

B37. (Ask if code 1 in B36) What information or topics discussed in the program have been most useful or helpful to you? (**Surveyor: Allow respondent to answer freely. Then, use codes below to classify the answer, Code all that apply**)

1. Forced marriages
2. Women's rights
3. Women's inheritance
4. Education
5. Rights of widows and orphans
6. Corruption
7. Land disputes
8. Mob justice
9. Dispute resolution mechanisms
10. Legal reforms

96. Other

97. Not asked

98. Refused

99. Don't know

C. Disputes

(Interviewer Read): I am going to read a series of disputes that a household may have with others, including family, individuals, other households or the government. For this section, we are only interested in serious problems that you or your household have experienced during the last 12 months, that is between **[today's month 2015]** and now, and that you or your household were not able to resolve quickly. Note that I am asking only about disputes that you or someone else in your household had during this period of time, not about disputes that you may have heard about from other people. You can tell us about problems that started before **[today's month 2015]** if you still had these problems during the last 12 months. Some of these disputes may be hard to talk about, so we appreciate your courage and honesty. Remember, all your answers are completely confidential and nobody will ever be able to learn how you responded. We will never disclose your individual opinion, rather we will talk about national trends and patterns.

	Dispute Type Code	Natural Resources	
C1	A	Land disputes (disputes over land title, land grabbing, disputes related to selling or buying property, expropriation, etc.)	Yes 1 No 2 DK 99 RF 98
C2	B	Water disputes	Yes 1 No 2 DK 99 RF 98
C3	C	Grazing disputes	Yes 1 No 2 DK 99 RF 98
Administrative			
C4	D	Problems obtaining ID cards or birth certificates	Yes 1 No 2 DK 99 RF 98
C5	E	Problems obtaining marriage or divorce certificates	Yes 1 No 2 DK 99 RF 98
C6	F	Problems obtaining land titles	Yes 1 No 2 DK 99 RF 98
C7	G	Problems obtaining public benefits (for example, social security)	Yes 1 No 2 DK 99 RF 98
Family			
C8	H	Baad or forced marriages	Yes 1 No 2 DK 99 RF 98
C9	I	Problems obtaining payment of or soliciting of dowry, toyana, or problems related to wedding expenses	Yes 1 No 2 DK 99 RF 98

C10	J	Divorce or separation	Yes 1 No 2 DK 99 RF 98
C11	K	Child custody or child support	Yes 1 No 2 DK 99 RF 98
C12	L	Domestic violence	Yes 1 No 2 DK 99 RF 98
C13	M	Dispute involving inheritance of land or property	Yes 1 No 2 DK 99 RF 98
Neighbor			
C14	N	Neighbor disputes (disputes over boundaries, shared wall, property, etc.)	Yes 1 No 2 DK 99 RF 98
Landlord / Tenant			
C15	O	Landlord / Tenant disputes	Yes 1 No 2 DK 99 RF 98
Labor			
C16	P	Workplace disputes (i.e. unpaid wages, harassment, injury at work, wrongful firing)	Yes 1 No 2 DK 99 RF 98
Business, Financial, or Consumer			
C17	Q	Disputes over a business agreement	Yes 1 No 2 DK 99 RF 98
C18	R	Disputes over an unpaid debt	Yes 1 No 2 DK 99 RF 98
C19	S	Disputes over undelivered or incomplete goods or services	Yes 1 No 2 DK 99 RF 98
Crime/Disputes between individuals			
C20	T	Murder	Yes 1 No 2 DK 99 RF 98
C21	U	Physical assault / fighting / beating	Yes 1 No 2 DK 99 RF 98
C22	V	Theft (burglary /looting, pick-pocketing, motor vehicle theft, livestock stolen, etc.)	Yes 1 No 2

			DK.....99 RF.....98
C23	W	Extortion or kidnapping	Yes.....1 No.....2 DK.....99 RF.....98
		Traffic	
C24	X	Traffic disputes	Yes.....1 No.....2 DK.....99 RF.....98
		Abuse of law enforcement authorities and processes	
C25	Y	Arrest or detention without any justifiable reason	Yes.....1 No.....2 DK.....99 RF.....98
C26	Z	Harassment by the police	Yes.....1 No.....2 DK.....99 RF.....98
		Government / Development	
C27	AA	Unequal distribution of aid or assistance	Yes.....1 No.....2 DK.....99 RF.....98
C28	AB	Corruption, extortion, or bribery	Yes.....1 No.....2 DK.....99 RF.....98
C29	AC	Use or construction of roads and bridges	Yes.....1 No.....2 DK.....99 RF.....98
C30	AD	Discrimination	Yes.....1 No.....2 DK.....99 RF.....98
C31	AE	Other, [SPECIFY]	

C32. (Ask if code 1, in any of C1 – C31) Of those disputes that you or your household experienced, can you please tell me the one MOST IMPORTANT DISPUTE to you or your household?

Most important dispute: ____ (Enter letter code of dispute type (A-AE))

97. Not Asked

98. Refused (vol.) (Skip to C49)

99. Don't know (vol.) (Skip to C49)

C33. (If answer given in C32) Who was the dispute with? (**Interviewer: Do not read out options. Allow respondent to answer freely. Mark a single answer**)

1. Your family
2. Another family
3. An individual
4. A group of people or an organization
5. A company
6. The police
7. The local government
8. The national government

-
96. Other
 97. Not Asked
 98. Refused (vol.)
 99. Don't know (vol.)

C34. (If answer given in C32) On a scale of 1 to 5 where 1 represents a dispute that is NOT serious and 5 represents one that is EXTREMELY serious, please rate how serious this dispute was to you or your household?

1. Not serious
2. Somewhat serious
3. Serious
4. Very serious
5. Extremely serious

-
97. Not asked
 98. Refused
 99. Don't know

C35. (If answer given in C32) Has this dispute been settled?

1. Yes
2. No

-
97. Not asked
 98. Refused
 99. Don't know

C36. (If answer given in C32) Did any of the parties resort to threats or physical violence during the dispute or in the process of settling the dispute?

1. Yes
2. No

-
97. Not asked

- 98. Refused
- 99. Don't know

(Interviewer Read): Now, I am going to ask you some questions about how you or other members of your household resolved the dispute that you indicated as the most important one. **(Instructions):** Indicate the question number or the code of dispute that the respondent indicated as most important in question C32]

C37. (If answer given in C32) During the dispute resolution process, did you or anyone in your household receive legal advice or legal help from another person or group, for example, a local leader, an attorney, or a paralegal?

- 1. Yes (Skip to C39)
- 2. No (Go to C38)

-
- 97. Not asked
 - 98. Refused (vol.) (Skip to C42)
 - 99. Don't know (vol.) (Skip to C42)

C38. (Ask if code 2 in C37) Why didn't you attempt to get legal advice or legal help?

- 1. I did not think I needed advice or legal help (Skip to C42)
- 2. I did not know who to call (Skip to C42)
- 3. I did not think that I could afford a legal assistant or a lawyer (Skip to C42)
- 4. I do not trust legal assistants or lawyers (Skip to C42)
- 5. Lawyers and legal aid offices are ineffective (Skip to C42)

- 96. Other (specify) _____ (Skip to C42)
- 97. Not asked
- 98. Refused (vol.) (Skip to C42)
- 99. Don't know (vol.) (Skip to C42)

C39. (Ask if code 1 in C37) From whom did you receive it? **(Interviewer: do not read out options. Allow respondent to answer freely. Mark all mentioned answers)**

- 1. A family member
- 2. A local religious leader
- 3. A local community leader
- 4. A private attorney
- 5. A government legal aid office
- 6. A paralegal or a NGO

-
- 96. Other (specify) _____
 - 97. Not asked
 - 98. Refused (vol.)
 - 99. Don't know (vol.)

C40. (Ask if code 1 in C37) How much money (if anything) did your household pay for legal advice?

- 1. Nothing
- 2. 1 – 500 AFN
- 3. 501- 1,000 AFN

- 4. 1,001 – 5,000 AFN
- 5. 5,001- 10,000 AFN
- 6. 10,000 + AFG

-
- 97. Not asked
 - 98. Refused (vol.)
 - 99. Don't know (vol.)

C41. (Ask if code 1 in C37) How satisfied with the resolution are you? Very satisfied, satisfied, neutral, unsatisfied, or very unsatisfied?

- 1. Very satisfied
- 2. Satisfied
- 3. Neutral
- 4. Unsatisfied
- 5. Very unsatisfied

-
- 97. Not asked
 - 98. Refused (vol.)
 - 99. Not asked (vol.)

C42. (If answer given in C32) Did you (or the person in your household) or the other party go to a person, group, or institution to look for a resolution to your problem or dispute?

- 1. Yes (Skip to C44a)
- 2. No (Go to C43)

-
- 97. Not asked
 - 98. Refused (vol.) (Skip to C47)
 - 99. Don't know (vol.) (Skip to C47)

C43. (Ask if code 2 in C42) Why did you or other members of your household not go to another person, group, or institution to look for a resolution to your problem or dispute? (**Interviewer: Do not read out options. Allow respondent to answer freely. Mark all mentioned answers.**)

- 1. A peaceful resolution was reached by the two parties (SKIP to C47)
- 2. I caused the problem/I thought the other person was right (SKIP to C47)
- 3. Not important enough/No material loss or damage took place (SKIP to C47)
- 4. It would only waste time/ It would be useless anyway (sense of powerlessness) (SKIP to C47)
- 5. Did not have evidence (SKIP to C47)
- 6. Did not know what to do or where to go (SKIP to C47)
- 7. The person who could assist was too far (SKIP to C47)
- 8. It would cost too much (SKIP to C47)
- 9. The courts are too lengthy (SKIP to C47)
- 10. Afraid it would result in violence (SKIP to C47)
- 11. The other party is much more powerful than we are/No chance of winning (SKIP to C47)
- 12. It would create problems for my family (SKIP to C47)
- 13. It would damage the relationship with the other party (SKIP to C47)
- 14. It was a private family matter (SKIP to C47)
- 15. The courts are not impartial/The courts are incompetent (SKIP to C47)
- 16. The Jirgas/Shuras are not impartial/The Jirgas/Shuras are incompetent (SKIP to C47)
- 17. Jirgas/Shuras decide only in favor of men (SKIP to C47)

- 18. Jirgas/Shuras are too lengthy (SKIP to C47)
- 19. It would have no benefit. (SKIP to C47)

- _____
96. Other (specify): _____ (SKIP to C47)
- 97. Not asked
- 98. Refused (vol.) (SKIP to C47)
- 99. Don't know (vol.) (SKIP to C47)

INTRVIEWER: The C44 battery should be completed if the respondent answered (1=Yes) on C42.

C44a. To which person, group, or institution did you first present the dispute to?

- 1. A local political leader
 - 2. A local Shura or Jirga
 - 3. A Peace Shura or Jirga
 - 4. A local elder
 - 5. An unelected community leader
 - 6. A mullah
 - 7. The police
 - 8. The district court
 - 9. A Community Development Council
 - 10. An NGO
 - 11. Another government office
 - 12. An army camp
 - 13. Malik
 - 14. The Taliban
 - 15. Friends
- _____
96. Other (Specify) _____
 - 97. Not asked
 - 98. Refused (vol.)
 - 99. Don't know (vol.)

C44b. Who chose to take the dispute to this person, group, or institution?

- 1. You or your household (Go to C44c)
- 2. The other party (SKIP to C44d)
- 3. Both (Go to C44c)

- _____
97. Not Asked
- 98. Refused (vol.)
- 99. Don't know (vol.)

C44c. What was the main reason why you or someone in your household decided to go to this particular person, group, or institution instead of going somewhere else or doing nothing at all? (**Interviewer: Do not read out options. Allow respondent to answer freely. Mark a single answer**)

- 1. Cost
- 2. Person/group/institution has community respect
- 3. Person/group/institution has skills/knowledge
- 4. Person/group/institution is impartial

5. Person/group/institution is very prompt
6. Would cause least disruption to life
7. Person/group/institution is familiar to me
8. Everybody goes to this person/group/institution
9. They have responsibility/authority
10. I am most comfortable with this person/group/institution
11. Other party took the case to this person/group/institution

-
96. Other
 97. Not Asked
 98. Refused (vol.)
 99. Don't know (vol.)

C44d. (if 2 in C44b) What was the one main outcome that you hope to achieve from this person, group or institution?
(Interviewer: **Do not read out options. Allow respondent to answer freely. Mark a single answer**)

1. A fair application of the law to my dispute/grievance
2. Revenge
3. An apology
4. Monetary compensation

-
96. Other
 97. Not Asked
 98. Refused (vol.)
 99. Don't know (vol.)

C44e. Was the dispute resolution process conducted in your preferred language?

1. Yes (SKIP to C44g)
2. No (Go to C44f)

-
97. Not Asked
 98. Refused (vol.) (SKIP to C44g)
 99. Not asked (vol.) (SKIP to C44g)

C44f. (Ask if code 2 in C44e) Did you have access to an interpreter?

1. Yes
2. No

-
97. Not asked
 98. Refused (vol.)
 99. Don't know (vol.)

C44g. Did you understand the procedure that the person, group or institution followed?

1. Yes
2. No

-
97. Not Asked

- 98. Refused (vol.)
- 99. Don't know (vol.)

C44h. Did this institution come to a resolution for the dispute?

- 1. Yes (Go to **C44i**)
- 2. No (Skip to **C44t**)

-
- 97. Not Asked
 - 98. Refused (vol.) (Skip to **C44t**)
 - 99. Don't know (vol.) (Skip to **C44t**)

C44i. (Ask if code 1 in C44h) How long did it take between reporting the incident and obtaining a resolution?

- 1. Less than one month
- 2. Between one month and one year
- 3. Between one and three years
- 4. More than three years

-
- 97. Not asked
 - 98. Refused (vol.)
 - 99. Don't know (vol.)

C44j. (Ask if code 1 in C44h) Did you comply with resolution?

- 1. Yes
- 2. No

-
- 97. Not asked
 - 98. Refused (vol.)
 - 99. Don't know (vol.)

C44k. (Ask if code 1 in C44h) Did the other party comply with this resolution?

- 1. Yes
- 2. No

-
- 97. Not asked
 - 98. Refused (vol.)
 - 99. Don't know (vol.)

C44l. (Ask if code 1 in C44h) During the resolution process, were you asked to pay a bribe?

- 1. Yes
- 2. No

-
- 97. Not asked
 - 98. Refused (vol.)
 - 99. Don't know (vol.)

C44m. (Ask if code 1 in C44h) In total, how much money (if anything) did your household spend trying to solve the dispute through this person, group, or institution (for example, on lawyers, court fees, bribes, etc.)?

1. Nothing
2. 1 – 500 AFN
3. 501- 1,000 AFN
4. 1,001 – 5,000 AFN
5. 5,001- 10,000 AFN
6. 10,000 + AFG

-
97. Not asked
 98. Refused (vol.)
 99. Don't know (vol.)

C44n. (Ask if code 1 in C44h) Do you think this resolution was fair?

1. Yes
2. No

-
97. Not asked
 98. Refused (vol.)
 99. Don't know (vol.)

C44o. (Ask if code 1 in C44h) How satisfied with the resolution are you? Very satisfied, satisfied, neutral, unsatisfied, or very unsatisfied?

1. Very satisfied
2. Satisfied
3. Unsatisfied
4. Very unsatisfied

-
97. Not asked
 98. Refused (vol.)
 99. Not asked (vol.)

C44p. (Ask if code 1 in C44h) After the resolution was reached, did you have another dispute or conflict with the same party?

1. Yes
2. No

-
97. Not asked
 98. Refused (vol.)
 99. Don't know (vol.)

C44q. (Ask if code 1 in C44h) Regardless of the outcome, do you think that the process was fair?

1. Yes
2. No

-
97. Not asked
 98. Refused (vol.)

99. Don't know (vol.)

C44r. (Ask if code 1 in C44h) Do you think that the process was slow?

1. Yes
2. No

97. Not asked
98. Refused (vol.)
99. Don't know (vol.)

C44s. (Ask if code 1 in C44h) Do you think that the process was expensive?

1. Yes
2. No

97. Not asked
98. Refused (vol.)
99. Don't know (vol.)

C44t. If the problem occurred again, would you go to the same person, group or institution?

1. Yes
2. No

97. Not asked
98. Refused (vol.)
99. Don't know (vol.)

C44u. In addition to this person, group, or institution, did someone in your household, or the other party, take the dispute somewhere else? For example, to look for a different outcome, appeal the decision, or find a faster solution?

1. Yes (Go to C45a)
2. No (Skip to C47)

97. Not asked
98. Refused (vol.) (Skip to C47)
99. Don't know (vol.) (Skip to C47)

Interviewer: The C45 battery is identical to the C44 battery. It should only be asked if the respondent answered (1=Yes) on C44u.

C45a. To which person, group, or institution did you present the dispute to?

1. A local political leader
2. A local Shura or Jirga
3. A Peace Shura or Jirga
4. A local elder
5. An unelected community leader
6. A mullah
7. The police

8. The district court
9. A Community Development Council
10. An NGO
11. Another government office
12. An army camp
13. Malik
14. The Taliban
15. Friends

-
96. other specify
 97. Not asked
 98. Refused (vol.)
 99. Don't know (vol.)

C45b. Who chose to take the dispute to this person, group, or institution?

1. You or your household (Go to C45c)
2. The other party (SKIP to C45d)
3. Both (Go to C45c)

-
97. Not Asked
 98. Refused (vol.)
 99. Don't know (vol.)

C45c. (ask if 1 or 3 in C45b) What was the main reason why you or someone in your household decided to go to this particular person, group, or institution instead of going somewhere else or doing nothing at all? (**Interviewer: Do not read out options. Allow respondent to answer freely. Mark a single answer**)

1. Cost
2. Person/group/institution has community respect
3. Person/group/institution has skills/knowledge
4. Person/group/institution is impartial
5. Person/group/institution is very prompt
6. Would cause least disruption to life
7. Person/group/institution is familiar to me
8. Everybody goes to this person/group/institution
9. They have responsibility/authority
10. I am most comfortable with this person/group/institution
11. Other party took the case to this person/group/institution

-
96. Other
 97. Not Asked
 98. Refused (vol.)
 99. Don't know (vol.)

C45d. (ask if code 2 in C45b) What was the one main outcome that you hope to achieve from this person, group or institution? (**Interviewer: Do not read out options. Allow respondent to answer freely. Mark a single answer**)

1. A fair application of the law to my dispute/grievance
2. Revenge

3. An apology
4. Monetary compensation

-
96. Other
 97. Not Asked
 98. Refused (vol.)
 99. Don't know (vol.)

C45e. Was the dispute resolution process conducted in your preferred language?

1. Yes (SKIP to C45g)
2. No (Go to C45f)

-
97. Not Asked
 98. Refused (vol.) (SKIP to C45g)
 99. Not asked (vol.) (SKIP to C45g)

C45f. (Ask if code 2 in C45f) Did you have access to an interpreter?

1. Yes
2. No

-
97. Not asked
 98. Refused (vol.)
 99. Don't know (vol.)

C45g. Did you understand the procedure that the person, group or institution followed?

1. Yes
2. No

-
97. Not Asked
 98. Refused (vol.)
 99. Don't know (vol.)

C45h. Did this institution come to a resolution for the dispute?

1. Yes (Go to **C45i**)
2. No (Skip to **C45t**)

-
97. Not Asked
 98. Refused (vol.) (Skip to **C45t**)
 99. Don't know (vol.) (Skip to **C45t**)

C45i. (Ask if code 1 in C45h) How long did it take between reporting the incident and obtaining a resolution?

1. Less than one month
 2. Between one month and one year
 3. Between one and three years
 4. More than three years
-

- 97. Not asked
- 98. Refused (vol.)
- 99. Don't know (vol.)

C45j. (Ask if code 1 in C45h) Did you comply with resolution?

- 1. Yes
- 2. No

-
- 97. Not asked
 - 98. Refused (vol.)
 - 99. Don't know (vol.)

C45k. (Ask if code 1 in C45h) Did the other party comply with this resolution?

- 1. Yes
- 2. No

-
- 97. Not asked
 - 98. Refused (vol.)
 - 99. Don't know (vol.)

C45l. (Ask if code 1 in C45h) During the resolution process, were you asked to pay a bribe?

- 1. Yes
- 2. No

-
- 97. Not asked
 - 98. Refused (vol.)
 - 99. Don't know (vol.)

C45m. (Ask if code 1 in C45h) In total, how much money (if anything) did your household spend trying to solve the dispute through this person, group, or institution (for example, on lawyers, court fees, bribes, etc.)?

- 1. Nothing
- 2. 1 – 500 AFN
- 3. 501- 1,000 AFN
- 4. 1,001 – 5,000 AFN
- 5. 5,001- 10,000 AFN
- 6. 10,000 + AFG

-
- 97. Not asked
 - 98. Refused (vol.)
 - 99. Don't know (vol.)

C45n. (Ask if code 1 in C45h) Do you think this resolution was fair?

- 1. Yes
- 2. No

-
- 97. Not asked
 - 98. Refused (vol.)
 - 99. Don't know (vol.)

C45o. (Ask if code 1 in C45h) How satisfied with the resolution are you? Very satisfied, satisfied, unsatisfied, or very unsatisfied?

1. Very satisfied
2. Satisfied
3. Unsatisfied
4. Very unsatisfied

-
97. Not asked
 98. Refused (vol.)
 99. Not asked (vol.)

C45p. (Ask if code 1 in C45h) After the resolution was reached, did you have another dispute or conflict with the same party?

1. Yes
2. No

-
97. Not asked
 98. Refused (vol.)
 99. Don't know (vol.)

C45q. (Ask if code 1 in C45h) Regardless of the outcome, do you think that the process was fair?

1. Yes
2. No

-
97. Not asked
 98. Refused (vol.)
 99. Don't know (vol.)

C45r. (Ask if code 1 in C45h) Do you think that the process was slow?

1. Yes
2. No

-
97. Not asked
 98. Refused (vol.)
 99. Don't know (vol.)

C45s. (Ask if code 1 in C45h) Do you think that the process was expensive?

1. Yes
2. No

-
97. Not asked
 98. Refused (vol.)
 99. Don't know (vol.)

C45t. If the problem occurred again, would you go to the same person, group or institution?

1. Yes
2. No

-
97. Not asked
 98. Refused (vol.)
 99. Don't know (vol.)

C45u. In addition to this person, group, or institution, did someone in your household, or the other party, take the dispute somewhere else? For example, to look for a different outcome, appeal the decision, or find a faster solution?

1. Yes (Go to C46a)
2. No (Skip to C47)

-
97. Not asked
 98. Refused (vol.) (Skip to C47)
 99. Don't know (vol.) (Skip to C47)

Interviewer: The C46 battery is identical to the C45 battery. It should only be asked if the respondent answered (1=Yes) on C45u.

C46a. To which person, group, or institution did you present the dispute to?

1. A local political leader
2. A local Shura or Jirga
3. A Peace Shura or Jirga
4. A local elder
5. An unelected community leader
6. A mullah
7. The police
8. The district court
9. A Community Development Council
10. An NGO
11. Another government office
12. An army camp
13. Malik
14. The Taliban
15. Friends

-
96. Other
 97. Not asked
 98. Refused (vol.)
 99. Don't know (vol.)

C46b. Who chose to take the dispute to this person, group, or institution?

1. You or your household (Go to C46c)
2. The other party (SKIP to C46d)
3. Both (Go to C46c)

- 97. Not Asked
- 98. Refused (vol.)
- 99. Don't know (vol.)

C46c. What was the main reason why you or someone in your household decided to go to this particular person, group, or institution instead of going somewhere else or doing nothing at all? (**Interviewer: Do not read out options. Allow respondent to answer freely. Mark a single answer**)

- 1. Cost
- 2. Person/group/institution has community respect
- 3. Person/group/institution has skills/knowledge
- 4. Person/group/institution is impartial
- 5. Person/group/institution is very prompt
- 6. Would cause least disruption to life
- 7. Person/group/institution is familiar to me
- 8. Everybody goes to this person/group/institution
- 9. They have responsibility/authority
- 10. I am most comfortable with this person/group/institution
- 11. Other party took the case to this person/group/institution

-
- 96. Other
 - 97. Not Asked
 - 98. Refused (vol.)
 - 99. Don't know (vol.)

C46d. What was the one main outcome that you hope to achieve from this person, group or institution? (**Interviewer: Do not read out options. Allow respondent to answer freely. Mark a single answer**)

- 1. A fair application of the law to my dispute/grievance
- 2. Revenge
- 3. An apology
- 4. Monetary compensation

-
- 96. Other
 - 97. Not Asked
 - 98. Refused (vol.)
 - 99. Don't know (vol.)

C46e. Was the dispute resolution process conducted in your preferred language?

- 1. Yes (SKIP to C46g)
- 2. No (Go to C46f)

-
- 97. Not Asked
 - 98. Refused (vol.) (SKIP to C46g)
 - 99. Not asked (vol.) (SKIP to C46g)

C46f. Did you have access to an interpreter?

1. Yes
2. No

97. Not asked
98. Refused (vol.)
99. Don't know (vol.)

C46g. Did you understand the procedure that the person, group or institution followed?

1. Yes
2. No

97. Not Asked
98. Refused (vol.)
99. Don't know (vol.)

C46h. Did this institution come to a resolution for the dispute?

1. Yes (Go to **C46i**)
2. No (Skip to **C46t**)

97. Not Asked
98. Refused (vol.) (Skip to **C46t**)
99. Don't know (vol.) (Skip to **C46t**)

C46i. (Ask if code 1 in C46h) How long did it take between reporting the incident and obtaining a resolution?

1. Less than one month
2. Between one month and one year
3. Between one and three years
4. More than three years

97. Not asked
98. Refused (vol.)
99. Don't know (vol.)

C46j. (Ask if code 1 in C46h) Did you comply with resolution?

1. Yes
2. No

97. Not asked
98. Refused (vol.)
99. Don't know (vol.)

C46k. (Ask if code 1 in C46h) Did the other party comply with this resolution?

1. Yes
2. No

-
- 97. Not asked
 - 98. Refused (vol.)
 - 99. Don't know (vol.)

C46l. (Ask if code 1 in C46h) During the resolution process, were you asked to pay a bribe?

- 1. Yes
- 2. No

-
- 97. Not asked
 - 98. Refused (vol.)
 - 99. Don't know (vol.)

C46m. (Ask if code 1 in C46h) In total, how much money (if anything) did your household spend trying to solve the dispute through this person, group, or institution (for example, on lawyers, court fees, bribes, etc.)?

- 1. Nothing
- 2. 1 – 500 AFN
- 3. 501- 1,000 AFN
- 4. 1,001 – 5,000 AFN
- 5. 5,001- 10,000 AFN
- 6. 10,000 + AFG

-
- 97. Not asked
 - 98. Refused (vol.)
 - 99. Don't know (vol.)

C46n. (Ask if code 1 in C46h) Do you think this resolution was fair?

- 1. Yes
- 2. No

-
- 97. Not asked
 - 98. Refused (vol.)
 - 99. Don't know (vol.)

C46o. (Ask if code 1 in C46h) How satisfied with the resolution are you? Very satisfied, satisfied, neutral, unsatisfied, or very unsatisfied?

- 1. Very satisfied
- 2. Satisfied
- 3. Unsatisfied
- 4. Very unsatisfied

-
- 97. Not asked
 - 98. Refused (vol.)
 - 99. Not asked (vol.)

C46p. (Ask if code 1 in C46h) After the resolution was reached, did you have another dispute or conflict with the same party?

- 1. Yes
- 2. No

-
- 97. Not asked
 - 98. Refused (vol.)
 - 99. Don't know (vol.)

C46q. (Ask if code 1 in C46h) Regardless of the outcome, do you think that the process was fair?

- 1. Yes
- 2. No

-
- 97. Not asked
 - 98. Refused (vol.)
 - 99. Don't know (vol.)

C46r. (Ask if code 1 in C46h) Do you think that the process was slow?

- 1. Yes
- 2. No

-
- 97. Not asked
 - 98. Refused (vol.)
 - 99. Don't know (vol.)

C46s. (Ask if code 1 in C46h) Do you think that the process was expensive?

- 1. Yes
- 2. No

-
- 97. Not asked
 - 98. Refused (vol.)
 - 99. Don't know (vol.)

C46t. If the problem occurred again, would you go to the same person, group or institution?

- 1. Yes
- 2. No

-
- 97. Not asked
 - 98. Refused (vol.)
 - 99. Don't know (vol.)

C46u. In addition to this person, group, or institution, did someone in your household, or the other party, take the dispute somewhere else? For example, to look for a different outcome, appeal the decision, or find a faster solution?

- 1. Yes
- 2. No

- 97. Not asked
- 98. Refused (vol.)
- 99. Don't know (vol.)

Interviewer: Ask C47 and C48 to all respondents who provided a response to C32 (i.e. Identified a “most important” dispute)

Read: I'm going to ask you about the impact that the dispute had on your household.

C47. What was the economic / livelihood impact of the dispute on your household? (**Interviewer: Do not read out options. Allow respondent to answer freely. Mark all mentioned answers**)

1. No economic impact
2. Stopped business or investment
3. Moved business or investment to another location
4. Hired individuals to protect business
5. Changed business or jobs
6. Reduced household income due to member being killed, injured, or arrested
7. Reduced household income due to crop damage
8. Time and cost associated with relocating
9. Time and cost of settling land/property disputes
10. Compensation not given on seized or expropriated land
11. Money lost due to divorce/separation
12. Cost associated with inheritance disputes

- 96. Other (specify) _____
- 97. Not Asked
- 98. Refused (vol.)
- 99. Don't know (vol.)

C48. Were there other consequences from this incident to your household?

1. No other consequences
2. Physical harm to a family member
3. Distress and worry
4. Loss of social respect or family name
5. Restricting mobility of the household members
6. Stopped sending children to school

- 96. Other (specify) _____
- 97. Not Asked
- 98. Refused (vol.)
- 99. Don't know (vol.)

D. Perceptions about Dispute Resolution

(Interviewer Read): Now, I am going to read a list of problems or disputes that may arise among individuals or households. For each one I read, please tell me who would be the one person, group or institution to which you would take it to try to resolve it, if anyone. **(Interviewer: Do not read response choices. Classify single response using the code below. If necessary, prompt respondent to give only one response)**

D1	Minor land disputes	1=Nobody 2=A local political leader 3=A local Shura or Jirga 4=A Peace Shura or Jirga 5=A local elder 6=An unelected community leader 7=A mullah 8=The police 9=The district court 10=Government office 11= Malik 12=The Taliban 13=Family and friends 96=Other (specify)____ 98=Refused 99=Don't know
D2	Major land disputes	1=Nobody 2=A local political leader 3=A local Shura or Jirga 4=A Peace Shura or Jirga 5=A local elder 6=An unelected community leader 7=A mullah 8=The police 9=The district court 10=Government office 11= Malik 12=The Taliban 13=Family and friends 96=Other (specify)____ 98=Refused 99=Don't know
D3	Minor water disputes	1=Nobody 2=A local political leader 3=A local Shura or Jirga 4=A Peace Shura or Jirga 5=A local elder 6=An unelected community leader 7=A mullah 8=The police 9=The district court 10=Government office 11= Malik 12=The Taliban 13=Family and friends 96=Other (specify)____ 98=Refused

		99=Don't know
D4	Major water disputes	1=Nobody 2=A local political leader 3=A local Shura or Jirga 4=A Peace Shura or Jirga 5=A local elder 6=An unelected community leader 7=A mullah 8=The police 9=The district court 10=Government office 11= Malik 12=The Taliban 13=Family and friends 96=Other (specify)____ 98=Refused 99=Don't know 99=Don't know
D5	Minor crimes	1=Nobody 2=A local political leader 3=A local Shura or Jirga 4=A Peace Shura or Jirga 5=A local elder 6=An unelected community leader 7=A mullah 8=The police 9=The district court 10=Government office 11= Malik 12=The Taliban 13=Family and friends 96=Other (specify)____ 98=Refused 99=Don't know
D6	Serious crimes	1=Nobody 2=A local political leader 3=A local Shura or Jirga 4=A Peace Shura or Jirga 5=A local elder 6=An unelected community leader 7=A mullah 8=The police 9=The district court 10=Government office 11= Malik 12=The Taliban 13=Family and friends 96=Other (specify)____ 98=Refused 99=Don't know
D7	Domestic disputes	1=Nobody 2=A local political leader 3=A local Shura or Jirga 4=A Peace Shura or Jirga 5=A local elder 6=An unelected community leader 7=A mullah

		<p>8=The police 9=The district court 10=Government office 11= Malik 12=The Taliban 13=Family and friends 96=Other (specify)____ 98=Refused 99=Don't know</p>
D8	Separation or divorce	<p>1=Nobody 2=A local political leader 3=A local Shura or Jirga 4=A Peace Shura or Jirga 5=A local elder 6=An unelected community leader 7=A mullah 8=The police 9=The district court 10=Government office 11= Malik 12=The Taliban 13=Family and friends 96=Other (specify)____ 98=Refused 99=Don't know</p>
D9	Inheritance problems	<p>1=Nobody 2=A local political leader 3=A local Shura or Jirga 4=A Peace Shura or Jirga 5=A local elder 6=An unelected community leader 7=A mullah 8=The police 9=The district court 10=Government office 11= Malik 12=The Taliban 13=Family and friends 96=Other (specify)____ 98=Refused 99=Don't know 99=Don't know</p>
D10	Traffic disputes	<p>1=Nobody 2=A local political leader 3=A local Shura or Jirga 4=A Peace Shura or Jirga 5=A local elder 6=An unelected community leader 7=A mullah 8=The police 9=The district court 10=Government office 11= Malik 12=The Taliban 13=Family and friends 96=Other (specify)____</p>

	98=Refused 99=Don't know
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(Interviewer Read): I am going to read a list of statements about the Jirgas/ Shuras of your village, the courts, and the Afghan National Police (ANP). For each one I read, please tell me whether you strongly agree, agree somewhat, disagree somewhat, or strongly disagree with them

	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree	Refused	Don't Know
D11. Local Jirgas/Shuras are accessible to me	1	2	3	4	98	99
D12. Local Jirgas/Shuras courts are fair and trusted	1	2	3	4	98	99
D13. Local Jirgas/Shuras follow the local norms and values of our people	1	2	3	4	98	99
D14. Local Jirgas/Shuras resolve cases timely and promptly	1	2	3	4	98	99
D15. State courts are accessible to me	1	2	3	4	98	99
D16. State courts are fair and trusted	1	2	3	4	98	99
D17. State courts follow the local norms and values of our people	1	2	3	4	98	99
D18. State courts resolve cases timely and promptly	1	2	3	4	98	99
D19. The Afghan National Police are fair and trusted	1	2	3	4	98	99
D20. The Afghan National Police acts according to the law	1	2	3	4	98	99

D21. Please tell me, in your opinion, what is the one main advantage of resolving a dispute or problem through the use of Jirgas/Shuras? **(Interviewer: Do not read response choices. Classify single response using the code below. If necessary, prompt respondent to give only one response)**

1. Prompt procedure
2. Lower monetary costs
3. Less corruption
4. It is a trustworthy institution
5. Jirgas/Shuras represent our community
6. Jirgas/Shuras understand cultural needs and norms more than other institutions
7. The conflict is solved permanently
8. The outcome satisfies both sides
9. The relationship between parties improves
10. Jirgas/Shuras do not have advantages

96. Other (specify) _____
98. Refused (vol.)
99. Don't know (vol.)

D22. In your opinion, what is the one main disadvantage of resolving a dispute or problems through the use of Jirgas/Shuras? **(Interviewer: Do not read response choices. Classify single response using the code below. If necessary, prompt respondent to give only one response)**

1. Lack authority to implement solutions
2. Sometimes solutions are not permanent
3. Corruption
4. Jirgas/Shuras sometimes apply rules that go against Islam
5. Jirgas/Shura members often lack qualification
6. Jirgas/Shura do not consider documents

7. Sometimes Jirga/Shura members take sides
8. Jirgas/Shuras are biased against women
9. Sometimes Jirgas/Shuras make decisions against human rights
10. No disadvantages

96. Other (specify): _____
98. Refused (vol.)
99. Don't know (vol.)

D23. In your opinion, what is the one main advantage of resolving a dispute or problem through the use of local courts? **(Interviewer: Do not read response choices. Classify single response using the code below. If necessary, prompt respondent to give only one response)**

1. Have authority to solve big cases
2. Courts are formal bodies
3. Courts consider the law
4. Courts apply Islamic law
5. It is a trustworthy institution
6. Court decisions are enforceable
7. Court decisions are permanent
8. Courts do not have advantages

96. Other (specify) _____
98. Refused (vol.)
99. Not asked (vol.)

D24. In your opinion, what is the one main disadvantage of resolving a dispute or problem through the use of courts? **(INTERVIEWER: Do not read response choices. Classify single response using the code below. If necessary, prompt respondent to give only one response)**

1. Court procedures are time-consuming
2. Cost
3. Corruption
4. Unfair or biased decisions
5. Win-lose solutions
6. Conflicts are not solved completely
7. Lack of professionalism
8. Foreign to community
9. No disadvantages

96. Other (specify): _____
98. Refused (vol.)
99. Don't know (vol.)

E. Community Conflict and Women's Issues

Read: I am now going to read a list of statements about conflict affecting your community. For each one I read, please tell me whether you strongly agree, agree somewhat, disagree somewhat, or strongly disagree with them.

	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree	Refused	Don't Know
E1. Conflicts between households are a serious problem in this village/community	1	2	3	4	98	99
E2. Conflicts between individuals living in the same household are a serious problem in this village/community	1	2	3	4	98	99
E3. Conflicts between this village and other villages are a serious problem in this village/community	1	2	3	4	98	99
E4. Conflicts between ethnic or religious groups are a serious problem in this village/community	1	2	3	4	98	99
E5. Conflicts between this village/community and displaced people are a serious problem in this village/community	1	2	3	4	98	99
E6. Conflicts between security forces and villagers are a serious problem in this village/community	1	2	3	4	98	99
E7. Conflicts between Taliban insurgents and villagers are a serious problem in this village/community	1	2	3	4	98	99

Interviewer Read: For this part of the survey, I am going to read pairs of statements about women's role in the Afghan society. For each one I read, please tell me which is closest to your view.

E8	A. A married daughter is not entitled to her father's estate because she is under the care of her husband B. All children are entitled to a portion of their parent's estate	1. Agree with A 2. Agree with B 3. Agree with neither 4. Agree with both 98. Refused (vol.) 99. Don't know (vol.)
E9	A. A woman should be able to divorce without the approval of her husband B. A woman should obtain the approval of her husband for divorce	1. Agree with A 2. Agree with B 3. Agree with neither 4. Agree with both 98. Refused (vol.) 99. Don't know (vol.)
E10	A. A married man has the right to hit his wife if she misbehaves B. A married man does not have the right to hit his wife and should be stopped	1. Agree with A 2. Agree with B 3. Agree with neither 4. Agree with both 98. Refused (vol.) 99. Don't know (vol.)
E11	A. A woman should be allowed to work outside the home B. A woman should not be allowed to work outside the home	1. Agree with A 2. Agree with B 3. Agree with neither 4. Agree with both

		98. Refused (vol.) 99. Don't know (vol.)
E12	A. Women should engage in local dispute resolution B. Women should stay out of local dispute resolution	1. Agree with A 2. Agree with B 3. Agree with neither 4. Agree with both 98. Refused (vol.) 99. Don't know (vol.)

F. Household Dynamics and Domestic Violence

(Interviewer Instructions): Ask only if married, code 1 in A5

(Interviewer Read): Finally, you mentioned that you were married. Throughout the course of a marriage, spouses inevitably disagree, they get frustrated with each other, or they have different expectations about their partnership. Couples fight for many reasons and resort to different methods for resolving their problems. If you don't mind, I would like to ask you a few questions about disputes in your household. We know that some of these disputes may be hard to talk about, so we appreciate your courage and honesty. Remember, all your answers are completely confidential and your individual responses will never be known or shared with outside parties.

F1	During the past <u>twelve months</u> , have you and your spouse had a serious argument?	1. Yes 2. No (DD1) 98. Refused (DD1) 99. Don't know (DD1)
F2	During that argument, was your spouse receptive to hearing your side of the story?	1. Yes 2. No 98. Refused (vol.) 99. Don't know (vol.)
F3	Sometimes arguments can escalate. At any point did the argument become violent?	1. Yes 2. No 98. Refused (vol.) 99. Don't know (vol.)
F4	At any point during the argument were you concerned about your safety?	1. Yes 2. No 98. Refused (vol.) 99. Don't know (vol.)
F5	Following the argument, did you seek help?	1. Yes 2. No (DD1) 98. Refused (vol.) (DD1) 99. Don't know (vol.) (DD1)
F6	Where did you turn for help? (Multiple Mention)	1. Family 2. Friends 3. Clinic or hospital 4. Hotline 5. Shelter 6. Police 7. NGO's 8. Religious leader 9. Community leader 10. Courts 96. Other (specify) _____ 98. Refused (vol.) 99. Don't know (vol.)

DEMOGRAPHICSDD1. Gender (**Do Not Ask**)

1. Male
2. Female

Thank you very much for your time and cooperation. This concludes our interview.

RECORD THE TIME (USING 24 HOUR CLOCK) INTERVIEW WAS COMPLETED AND THE LENGTH OF THE INTERVIEW (M-15 AND M-16)

Read Closing Statement to the Respondent:

“Thank you for participating in our survey. Do you have any questions? In the next few days my supervisor may contact you to evaluate the quality of my work and answer any other questions you may have. To help him do that, could I have your telephone number?”

Respondent Information: Name: _____

Address: _____

Telephone: _____

Interviewer Certification:

“I certify that I have completed this interview according to the instructions provided me by the Afghan Center for Socio-economic and Opinion Research.

Signed_____
Date

DD2. Did you feel uncomfortable during the interview?

1. Yes
2. No

DD3. What was the respondent's attitude toward you during the interview?

DD3a. Was he or she?	Friendly (1)	In between (2)	Hostile (3)
DD3b. Was he or she?	Interested (1)	In between (2)	Bored (3)
DD3c. Was he or she?	Cooperative (1)	In between (2)	Uncooperative (3)
DD3d. Was he or she?	Patient (1)	In between (2)	Impatient (3)
DD3e. Was he or she?	At ease (1)	In between (2)	Suspicious (3)
DD3f. Was he or she?	Honest (1)	In between (2)	Misleading (3)

DD4. Interviewer: Which of the following statements do you think best describes the level of comprehension of the survey questionnaire by the respondent?

1. The respondent understood all of the questions
2. The respondent understood most of the questions
3. The respondent understood most of the questions but needed some help

4. The respondent had difficulty understanding most of the questions, even with help from me

DD5. Interviewer: Which of the following statements best describes the level of comfort or unease that the respondent had with the survey questionnaire?

1. The respondent was comfortable (at ease) with the entire questionnaire
2. The respondent was comfortable with most of the questions
3. The respondent was comfortable with only some of the questions
4. The respondent was generally uncomfortable with the survey questionnaire

DD6. (Interviewer Code): Please indicate which, if any, of the questions caused this respondent any uneasiness or decreased cooperation during the interview. **(Write down no more than three question numbers, in order of mention).**

- a. First Mention _____
- b. Second Mention _____
- c. Third Mention _____

To Be Completed By The Supervisor:

DD7. Was the interview subject to quality control/back-check?

1. Yes
2. No

DD8. Method of quality control/back-check

1. Direct supervision during interview
2. Back-check in person by supervisory team
3. Back-check from the central office
4. Not applicable

DD9. (If 1 'Yes' in D7) Back-checker ID:

____ _

9996. Not Asked