

CIVIL AND COMMERCIAL LAW

The World Justice Project (WJP) is honored to count on your expertise for this questionnaire, which will be answered by highly qualified individuals around the world.

The questionnaire consists of 40 questions, and will take approximately 35 minutes to complete. Your responses will be aggregated with those of other experts and supplemented by the results of a randomized general population poll (GPP) conducted in the three largest cities of your country of practice. Together, this data will be used to evaluate adherence to the rule of law. The results will be published, alongside those of over 100 other countries worldwide, in the *WJP Rule of Law Index® 2017* report, and in other reports produced by the WJP.

Your contribution will be acknowledged in the *WJP Rule of Law Index® 2017 report*, as well as on the World Justice Project's web page and other WJP materials (unless you choose to remain anonymous).

Thank you in advance for your time and attention. With your participation, this joint endeavor will contribute to strengthening the rule of law worldwide.

INSTRUCTIONS

Please answer the following 38 questions in this questionnaire according to your perception of how the laws are applied **in practice** in your country. Please indicate in the box below which country you are responding to in this survey:

COUNTRY:

When you have completed the survey, please submit your answers by email or fax at:

- Email: ruleoflawindex@worldjusticeproject.org
- Fax: +1 (202) 747-5816

If you have comments or questions, please contact a member of The World Justice Project's (WJP) Rule of Law Index staff, at ruleoflawindex@worldjusticeproject.org.

CONFIDENTIALITY

The World Justice Project constructs the WJP Rule of Law Index report with strict guidelines in regard to the confidentiality of the data gathered and the privacy of the respondents. In the box below, please select if you would like to be either a **Publicly Acknowledged** contributor (meaning your name and organization will be published in the Contributing Experts section of the *WJP Rule of Law Index 2017* report and on the WJP website), OR you can select to be an **Anonymous** contributor (meaning your name will not be published in the WJP report, on the WJP website, or in any WJP materials, and your name and particulars will not be made known in any way).

In all cases, your individual responses will remain strictly confidential. Responses are aggregated preceding any statistical analysis or reporting of results to ensure that individual responses cannot be ascertained.

TYPE OF CONTRIBUTION

In the space below, **please select one** of the two options indicating if you would like to respond to this questionnaire as an Anonymous Contributor or as a Publicly Acknowledged Contributor. In both cases, your individual answers to the questionnaire will remain strictly confidential.

☐ **PUBLICLY ACKNOWLEDGED** Contributor:

I would like to be **Publicly Acknowledged** as a contributor. I understand that my name, organizational affiliation, and country will be listed in the QRQ Contributing Experts section of the *Rule of Law Index 2017* report, and on the WJP's website, exactly as it is written below:

Name:	
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☐ **ANONYMOUS** Contributor:

I would like to remain an **Anonymous** contributor. WJP will not reveal my name, organizational affiliation, or any other identifiable information in the *Rule of Law Index* report or any associated materials.

Please answer the following questions according to your perception of how the laws are applied in practice in your country. Please mark your answers with an X in the appropriate box.

SECTION I

The following questions describe hypothetical situations. In each question, we will provide you with a set of assumptions. Please select the option that best represents your views.

Hypothetical Scenario No. 1

Please assume that the Environmental Protection Authority in your country notifies an industrial plant that it is polluting a river beyond the legally permitted levels.

1. Which of the following outcomes is most likely? **(PLEASE CHOOSE ONLY ONE SINGLE ANSWER)**

(a) The company complies with the law (either voluntarily or through court orders, fines, and other sanctions)	
(b) The company bribes or influences the authorities to ignore the violation	
(c) Absolutely nothing happens	
(d) Don't know/Not Applicable	

Hypothetical Scenario No. 2

Mr. A and Mr. B are two neighbors living in a middle-income residential neighborhood in your country's largest city. One day, Mr. A embarks on a construction project to tear down and remove a wall on his property. During the course of this project, parts of the wall fall onto Mr. B's property, damaging his residence. After a long discussion, Mr. A refuses to pay for the damages caused by the incident. None of them has insurance and the repair costs amount to **0.15 times the GDP per capita of your country**.

2. How likely is Mr. B to resort to the following mechanisms to solve this conflict?

	Very likely	Likely	Unlikely	Very unlikely	Don't Know/ Not applicable
(a) File a regular civil or commercial court lawsuit					
(b) File a claim before a small-claims court or magistrate					
(c) Use a commercial arbitration mechanism					
(d) Bring the issue before a Chief or Traditional Ruler					
(e) Use a state enforcement agency or other administrative bodies					
(f) Take no action (<i>i.e.</i> , resign himself to losing the money)					

3. In practice, how long would it take to obtain a decision, or a judgment – starting from the moment the case is filed to the moment a decision or agreement is reached – if Mr. B uses the following mechanisms?

	Less than 1 month	Between 1 month and 1 year	Between 1 and 3 years	More than 3 years	More than 5 years	Don't Know/ Not applicable
(a) Regular civil or commercial court lawsuit						
(b) Small-claims court or magistrate						
(c) Commercial arbitration mechanism						
(d) State enforcement agency						
(e) Chief or Traditional Ruler						

4. In practice, after a decision or agreement is reached, how long would it take for the winning party to enforce this decision and collect the payment or compensation using each of the following mechanisms?

	Less than 1 month	Between 1 month and 1 year	Between 1 and 3 years	More than 3 years	More than 5 years	Don't Know/ Not applicable
(a) Regular civil or commercial court lawsuit						
(b) Small-claims court or magistrate						
(c) Commercial arbitration mechanism						
(d) Chief or Traditional Ruler						
(e) State enforcement agency						

5. Based on your experience, what would be the expected costs that Mr. B would incur, as a percentage of the claim (in this example **0.15 times the GDP per capita of your country**), if he uses the following procedures?¹

	About 15% of the claim	About 30% of the claim	About 40% of the claim	More than 50% of the claim	Don't Know/ Not applicable
(a) Regular civil or commercial court lawsuit					
(b) Small-claims court or magistrate					
(c) Commercial arbitration mechanism					
(d) Chief or Traditional Ruler					
(e) State enforcement agency					

6. Based on your experience, how much would a typical lawyer charge to represent Mr. B in a case like this (in local currency)?

Amount_____

¹ Please consider only the direct costs involved in the claim, such as attorney fees, court fees, and if relevant, bribes or other monetary inducements.

7. In a case like this, how likely are the following people to request a bribe (or other monetary inducement) from Mr. A, Mr. B, or both, to perform their duties or to expedite the process?

	Very likely	Likely	Unlikely	Very unlikely	Don't Know/ Not applicable
(a) Judge or Magistrate					
(b) Court personnel					
(c) Commercial arbitrator					
(d) Police or law enforcement officer					
(e) Chief or Traditional Ruler					

8. Finally, assume that Mr. B sues Mr. A in a regular civil or commercial court. If Mr. A cannot afford a lawyer, how likely is it that he can obtain pro-bono (subsidized or free-of-charge) legal representation from the government, a legal-aid-center, a non-governmental organization (NGO), etc.?

Very likely	
Likely	
Unlikely	
Very unlikely	
Don't know/Not Applicable	

Hypothetical Scenario No. 3

Assume that the government decides to build a major public works project, such as a train station, in a middle-income residential neighborhood in your country's largest city. The construction is expected to have a negative impact on the quality of life of the neighborhood.

9. Please answer:

	Very likely	Likely	Unlikely	Very unlikely	Don't Know/ Not applicable
(a) In practice, how likely are local residents to receive sufficient advance notice ² of the impending construction project?					
(b) If the residents request a copy of the project design documentation prior to the initiation of the construction project, how likely are the relevant government authorities to provide them with such a copy?					
(c) In practice, how likely are the residents to be given the opportunity to present their objections or comments to the relevant government authorities prior to the start of the construction project?					

² Disclosure of the project's goals and characteristics at least three months before initiation of construction work. Notice in accordance with legal requirements (publication, edits, etc.)

Please assume that the construction of the train station requires the demolition of private homes in the neighborhood.

10. In practice, how likely is it that homeowners receive full compensation from the government at fair market value?

Very likely	
Likely	
Unlikely	
Very unlikely	
Don't know/Not Applicable	

11. Please answer:

	Very likely	Likely	Unlikely	Very unlikely	Don't Know/ Not applicable
(a) In practice, if homeowners sue the government in court seeking compensation for the demolition of their homes, how likely is it that they receive a fair compensation?					
(b) In practice, if a large number of residents file an urgent petition proposing an alternative construction plan before the relevant administrative or judicial authority, how likely is the relevant administrative or judicial authority to suspend the project until the residents' alternative construction plan can be considered?					
(c) How likely is the project to be suspended if the local residents seek help from the Chief or Traditional Ruler (or religious authority), if applicable?					

12. Is it possible to file one single lawsuit or petition on behalf of hundreds or thousands of affected residents (class action) to obtain compensation, rather than file many individual lawsuits?

Yes	
No	
Don't know/Not Applicable	

Hypothetical Scenario No. 4

Assume that a national government agency embarks on a public works project and contracts a private company to build a new road. The contractor begins the project and quickly incurs significant costs.

Suppose that a new government takes office before the project is finalized, and the newly appointed government agency cancels the project and refuses to pay to the contractor the amount established in the contract without any legal justification. Suppose the contractor sues the government agency before the local courts.

13. How long would it take in practice to decide and enforce the case in local courts, starting from the time of initially filing the case to actual payment?

One year or less	
Between one and three years	
Between three and five years	
More than five years	
Don't know/Not Applicable	

Now, instead of using local courts, suppose that the parties agree to submit the dispute to arbitration. Suppose the arbitral panel decides that the government agency must pay the disputed amount, but despite the arbitral award, the government agency continues to refuse to pay.

14. In practice, how likely is the contractor to be able to enforce the arbitral award against the government agency through the local courts:

	Very likely	Likely	Unlikely	Very unlikely	Don't Know/ Not applicable
(a) If the award is from a national arbitration panel					
(b) If the award is from an international arbitration panel					

Hypothetical Scenario No. 5

15. Assume that, as a result of an audit, a LOCAL government officer is found to be unlawfully issuing a government license for personal benefit, for example, to a construction company owned by a family member. Which one of the following outcomes is most likely? **(PLEASE CHOOSE ONLY ONE SINGLE ANSWER):**

(a) The accusation is completely ignored by the authorities	
(b) An investigation is opened, but it never reaches any conclusions	
(c) The LOCAL government officer is prosecuted and punished (through fines, or time in prison)	
(d) Don't know/Not Applicable	

SECTION II

16. How frequently would you say that:

	Almost always	In most cases	In some cases	Almost never	Don't Know/ Not applicable
(a) In practice, when the government expropriates communal land and resources of peasants or small farmers in your country, the farmers receive adequate compensation					
(b) In practice, when the government expropriates private investors and companies in your country, the investors receive adequate compensation					
(c) In practice, when the government expropriates property, it is for legitimate public purposes and in accordance with applicable laws and procedures ("due process")					
(d) In practice, when the government takes measures that have effects similar to expropriation (such as unjustified interference in the uses or benefits of investments), investors receive adequate compensation					
(e) In practice, foreign investors receive fair and equitable treatment from the government					
(f) In practice, legal restrictions on foreign investment are uniformly and consistently enforced					
(g) In practice, intellectual property rights (trademarks, copyrights, and patents) in your country are effectively enforced					

17. Based on your experience and knowledge, please choose the statement that is closest to your views on how expropriation has changed in your country in the last **10 years: (PLEASE CHOOSE ONLY ONE SINGLE ANSWER)**

(a) The legal rules governing expropriation compensation have experienced major changes	
(b) The legal rules governing expropriation compensation have not experienced any major changes	
(c) Don't know/Not Applicable	

If the legal rules governing expropriation compensation have experienced major changes, what changes (positive or negative) have you seen in your country?

18. Based on your experience and knowledge, please choose the statement that is closest to your views on how land protection has changed in your country in the last **10 years: (PLEASE CHOOSE ONLY ONE SINGLE ANSWER)**

(a) The legal rules governing protection from trespass and land invasions by squatters have experienced major changes	
(b) The legal rules governing protection from trespass and land invasions by squatters have not experienced major change	
(c) Don't know/Not Applicable	

If the legal rules governing protection from trespass and land invasions by squatters have experienced major changes, what changes (positive or negative) have you seen in your country?

19. The following question aims to examine the reasons why poor people in your country do not use courts to settle their disputes. Please tell us how important are the following factors in influencing people's decisions on whether or not to go to court to resolve a dispute in the city where you live:

	Very important	Somewhat important	Not very important	Not important at all	Don't Know/ Not applicable
(a) Court fees (filing fees) are too high					
(b) Attorney fees are too high					
(c) Lack of pro-bono (free-of-charge) legal aid					
(d) Lack of paralegals or legal clinics					
(e) Language barriers (unavailability of translators)					
(f) Physical location of courthouses (courts are too far away)					
(g) Duration of cases (they take too much time)					
(h) Bias against marginalized people (discrimination based on social or economic status)					
(i) Procedures are too cumbersome and complex					
(j) Corruption of judges and judicial officers					
(k) Lack of public information about court procedures					
(l) Lack of awareness of available remedies					

20. Based on your experience during the past year with civil cases between private parties decided by trial courts, what percentage (%) of cases reflect the following outcomes:

	100%	75%	50%	25%	5%	0%	Don't Know/ Not applicable
(a) The final decision reflected the judges' honest evaluation of the available evidence and applicable law							

(b) The final decision was influenced by undue pressure from one of the parties or was influenced by corruption							
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21. Based on your experience, out of all cases in which the government had an interest (as a litigant or third party):

	100%	75%	50%	25%	5%	0%	Don't Know/ Not applicable
In what percentage of them did the government exercise undue influence to affect the outcome of the case?							

22. Based on your experience, how likely is it that a poor person facing the following situations receives legal counsel from a lawyer, paralegal, legal aid center, etc.?

	Very likely	Likely	Unlikely	Very unlikely	Don't Know/ Not applicable
(a) A tenant facing eviction					
(b) Child custody dispute					
(c) Major problems with public service providers (utilities)					

23. In your opinion, how likely are the following criteria to put a person at a disadvantage before a civil or commercial trial court? The person is:

	Very likely	Likely	Unlikely	Very unlikely	Don't Know/ Not applicable
(a) A poor person					
(b) A female					
(c) A member of an ethnic minority					
(d) A member of a religious minority					
(e) A foreigner (immigrant)					
(f) Gay, lesbian, bisexual, or transgender?					

Or

(g) None of the above	
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24. In your opinion, how aware is the general population about the formal justice mechanisms through which grievances could be addressed?

Very aware	
Somewhat aware	

Slightly aware	
Not aware at all	
Don't know/Not Applicable	

25. Please choose the statement that is closest to your views on how the **judiciary** operates in your country (**PLEASE CHOOSE ONLY ONE SINGLE ANSWER**):

(a) When legal questions or possible violations are raised, the judiciary reviews executive actions and uses its powers to declare government actions illegal or unconstitutional	
(b) The judiciary reviews executive actions, but is unwilling to take on politically sensitive issues and/or is limited in its effectiveness	
(c) The judiciary does not effectively review executive policy	
(d) Don't know/Not Applicable	

26. Please tell us how serious the following problems are in civil and commercial courts in the city where you live? (10 means a very serious problem):

	10 Serious problem	9	8	7	6	5	4	3	2	1 Not a serious problem	Don't Know/ Not applicable
(a) Duration of cases (they take too much time)											
(b) Inefficient enforcement mechanisms (judgments are difficult to enforce in practice)											
(c) Lack of enough judges or court personnel											
(d) Lack of adequate resources to do the job											
(e) Lack of adequate selection or training of judges and clerks											
(f) Lack of deterrents to prevent frivolous litigation											
(g) Inefficient alternative dispute mechanisms to resolve disputes outside the courts											
(h) Corruption of judges and judicial officers (they don't move the cases unless the parties bribe them)											
(i) Insufficient monetary compensation (pay) for judges and court officers											
(j) Lack of mechanisms to track the efficiency of the courts											
(k) Lack of independence of the judiciary from the government's power											

27. Please choose the statement that is closest to your views on how **government procurement or major public works** (airports, highways, power plants, etc.) operates in your country. (**PLEASE CHOOSE ONLY ONE SINGLE ANSWER**):

(a) Most contracts are awarded through an open and competitive bidding procedure	
(b) There is a formal bidding procedure but it is flawed. Several contracts are awarded without competitive bidding, or through ineffective bidding processes, leaving open the possibility of corruption	
(c) There is no formal bidding procedure or it is superficial and ineffective. Most contracts are awarded to firms which offer bribes; to firms owned by political supporters; or to firms in which a relevant government officer has a financial stake	
(d) Don't know/Not Applicable	

28. How frequently do people (or private companies) have to pay bribes, informal payments, or other inducements to:

	Almost always	In most cases	In some cases	Almost never	Don't Know/ Not applicable
(a) Register an ownership title over immovable property					
(b) Register a new business					
(c) Expedite the delivery of a construction permit					
(d) Clear goods through customs					
(e) Expedite a court process					
(f) Obtain a driver's license					

29. Please answer:

	Very likely	Likely	Unlikely	Very unlikely	Don't Know/ Not applicable
(a) How likely is it that a mid-size manufacturing firm gets audited / inspected by the environmental protection authorities as a result of allegations of pollution by the neighbors?					
(b) How likely is it that a mid-size manufacturing firm gets routinely audited / inspected by the environmental protection authorities?					
(c) How likely is it that the environmental protection authorities impose sanctions if violations are detected?					
(d) How likely is it that the environmental protection authorities request or receive bribes or other undue advantages to turn a blind eye on the violations?					

30. In practice, in your country, the “Due Process of Law”³ is respected in administrative proceedings conducted by the following authorities:

	Strongly agree	Agree	Disagree	Strongly disagree	Don't Know/ Not applicable
(a) National environmental protection authorities					
(b) National tax authorities					
(c) Local authorities					

31. Please choose the statement that is closest to your views on how accessible the following information is in your country:

	Very accessible [Citizens, journalists, and NGOs can access detailed figures, subject to narrow and well justified exceptions defined by law. This information is easily available and up to date]	Slightly accessible [Citizens, journalists, and NGOs can access detailed figures, but this information may be difficult to access, incomplete, or out of date]	Not accessible at all [Citizens, journalists, and NGOs cannot access detailed figures, due to secrecy, prohibitive barriers, or government inefficiency]	Don't Know/ Not Applicable
(a) Budget figures of government agencies				
(b) Copies of government contracts				
(c) Sources of campaign financing of elected officials and legislators				
(d) Disclosure records of senior government officials				
(e) Reports of the National Human Rights Institution (ombudsman)				
(f) Copies of administrative decisions applicable to the general public made by national government agencies				
(g) Copies of administrative decisions applicable to the general public made by local government agencies				
(h) Transcripts of administrative proceedings				

32. How frequently would you say that:

	Almost always	In most cases	In some cases	Almost never	Don't Know/ Not applicable
(a) In practice, the local government provides easy-to-					

³ The “Due Process of Law” includes the right to be presumed innocent until proven guilty; the right to be duly notified of the investigation against them; the right to be informed of all evidence used against them, and be allowed the opportunity to challenge such evidence.

understand information on people's legal rights					
(b) The basic laws are publicly available in all official languages					
(c) In practice, the government strives to make the laws accessible in languages spoken by significant segments of the population, even if they are not "official" languages					
(d) In practice, national regulations are published on a timely basis ⁴					
(e) In practice, administrative regulations can be obtained at little cost, such as by mail, or on-line					
(f) In practice, judicial decisions of the highest court are published on a timely basis					
(g) In practice, commercial regulations are sufficiently stable to permit small businesses to ascertain what conduct is permitted and prohibited					
(h) In practice, drafts of legislation (bills) to be discussed in the legislative body are made available to the public on a timely basis					
(I) In practice, legislative proceedings ⁵ are broadcast to the public by radio or TV					
(j) In practice, people in your country can get together with others and present their concerns to local government officials					
(k) In practice, administrative proceedings at the national level are conducted without unreasonable delay					
(l) In practice, administrative proceedings at the local level are conducted without unreasonable delay					

33. Please choose the statement that is closest to your views on how the **supreme audit institution** or comptroller operates in practice in your country (**PLEASE CHOOSE ONLY ONE SINGLE ANSWER**):

(a) The supreme audit institution is effective in investigating financial irregularities in the government	
(b) The supreme audit institution starts investigations into financial irregularities, but is limited in its effectiveness, particularly in regards to politically sensitive issues	
(c) The supreme audit institution does not investigate financial irregularities effectively and fails to detect offenders	
(d) Don't know/Not Applicable	

⁴ Within the timelines mandated by the applicable law or regulation.

⁵ Bills submitted or presented before the legislature for consideration or approval.

34. To what extent do you agree with the following statements:

	Strongly agree	Agree	Disagree	Strongly disagree	Don't Know/ Not applicable
(a) In practice, <i>civil society organizations</i> in your country can freely express opinions against government policies and actions without fear of retaliation					
(b) In practice, the government collaborates with civil society organizations in designing public policy					
(c) In practice, people in your country can freely join together with others to draw attention to an issue or sign a petition					
(d) In practice, people can freely join any political organization they want					
(e) In practice, people in your country can freely hold public non-violent demonstrations without fear of reprisal					
(f) In practice, non-adherents are not required to submit to religious laws					
(g) In your country, religious minorities can freely and publicly observe their holy days and events					
(h) In practice, the media (TV, radio, newspapers) in your country can freely expose cases of corruption by high-ranking government officers without fear of retaliation					
(i) In practice, the media (TV, radio, newspapers) in your country can freely express opinions against government policies without fear of retaliation					
(j) In practice, the government does not prevent citizens from accessing content published on-line					
(k) In practice, <i>opposition parties</i> can freely express opinions against government policies without fear of retaliation					
(l) In practice, <i>opposing factions within the dominant party</i> can freely express opinions in public without fear of facing substantial negative consequences					

35. To what extent do you agree with the following statements:

	Strongly agree	Agree	Disagree	Strongly disagree	Don't Know/ Not applicable
(a) In practice, the government's power is not concentrated in one person, but is distributed among different independent branches, for instance the President or Prime Minister, the Congress or Legislative body, and the judges					
(b) In practice, the national courts in your country are					

free of political influence in their application of power					
(c) In practice, the local courts in your country are free of political influence in their application of power					
(d) The government always obeys the decisions of the high courts, even when they disagree with these decisions					
(e) In practice, the reports issued by the government auditor (supreme audit institution, comptroller, etc.) are taken seriously by the authorities, with negative findings drawing prompt corrective action					
(f) In practice, members of the legislature abusing their power are sanctioned for misconduct					
(g) In practice, members of the judiciary abusing their power are sanctioned for misconduct					

36. To what extent do you agree with the following statements:

	Strongly agree	Agree	Disagree	Strongly disagree	Don't Know/ Not applicable
(a) The chief executive (President, Prime Minister, etc.) of your country was elected through a clean process					
(b) The chief executive (President, Prime Minister, etc.) of your country was elected in accordance with the rules and procedures set forth in the constitution					
(c) In your country, detailed election results are readily available for public scrutiny					
(d) In practice, the electoral appeals court is free of political influence in its application of power					
(e) In practice, proper checks and balances exist to maintain public confidence in the electoral process					
(f) In practice, in your country, local government officials are elected through a clean process					
(g) In practice, in your country, people can vote freely without feeling harassed or pressured					
(h) In practice, the chief executive (President, Prime Minister, etc.) of your country rules without regard to legislative checks					

37. Please answer:

	Very likely	Likely	Unlikely	Very unlikely	Don't Know/ Not applicable
(a) How likely is it that a powerful or politically connected person avoids or escapes legal consequences for a non-violent criminal breach of the law?					

(b) What is the likelihood that a newspaper in your country declines to run a credible exposé of corruption because of threats of violence or legal action?					
(c) How likely is it that a high-ranking government official illegally diverts public funds to finance personal lifestyle or political campaigning costs?					
(d) How likely is it that a member of the Legislature/Parliament solicits or receives illegal payments or bribes in exchange for political favors or a favorable vote on a bill?					
(e) How likely is it that corporations make illegal payments to high-ranking government officials in exchange for favorable treatment, such as awards of government contracts?					

38. Assume that the Mayor of a small town in your country is taking government money for personal benefit. Please also assume that one of his employees witnesses this conduct, reports it to the relevant authority, and provides sufficient evidence to prove it. Assume that the **press obtains the information and publishes the story**. Which one of the following outcomes is most likely? **(PLEASE CHOOSE ONLY ONE SINGLE ANSWER)**

(a) The accusation is completely ignored by the authorities	
(b) An investigation is opened, but it never reaches any conclusions	
(c) The Mayor is prosecuted and punished (through fines, or time in prison)	
(d) Don't know/Not applicable	

39. Assume that you submit a request to have access to information held by the Ministry of Education about how that agency's budget is allocated and/or spent. How likely is it that:

	Very likely	Likely	Unlikely	Very unlikely	Don't Know/Not applicable
(a) The government agency in charge will grant such information, assuming it is properly requested?					
(b) The information provided is pertinent to the request made and complete?					
(c) The government agency will grant such information at a reasonable cost?					
(d) The government agency will grant such information within a reasonable time period?					
(e) The government agency will grant such information without the requestor having to pay a bribe?					

40. To what extent do you agree with the following statements:

	Strongly agree	Agree	Disagree	Strongly disagree	Don't Know/Not applicable
(a) By law, if a government agency denies a citizen's					

request for information, that citizen has the right to challenge this decision before another government agency or a judge					
(b) In practice, if a government agency denies a citizen's request for information, that citizen can effectively challenge this decision before another government agency or a judge					

ALMOST FINISHED!

If you have any feedback or comments regarding the questionnaire, we would be grateful if you would let us know in the space below.

1.) Are there any relevant topics, issues, or questions that you think were left out?

2.) Additional Information: We are grateful for your contribution as an expert respondent to the WJP Rule of Law Index. Many of the World Justice Project's community of rule of law experts contribute their time and expertise year after year to create one of the world's most comprehensive data sets measuring countries' adherence to the rule of law. To ensure that we have the most up to date records in our database, we would greatly appreciate if you would take the time to fill out your contact information below. This information will remain strictly anonymous, and will not be shared with any third parties. Your contact information will be securely stored in our database for further engagement and for future editions of the WJP Rule of Law Index.

<i>Please fill out the information below:</i>	
Title (Mr., Ms., Dr., etc.):	
First Name:	
Last Name/Surname:	
Organization:	
Position:	
Telephone:	
Fax:	
E-mail:	
Web site:	
Gender:	

Do you teach at the university level? Yes ☐ No ☐ Which courses? _____

Are you an attorney? Yes ☐ No ☐

If yes, how many years have you practiced law? _____

If you are an attorney, what are your areas of practice?					
Antitrust	<input type="checkbox"/>	Contracts	<input type="checkbox"/>	International law	<input type="checkbox"/>
Bankruptcy	<input type="checkbox"/>	Corporate law	<input type="checkbox"/>	Labor law	<input type="checkbox"/>
Business law	<input type="checkbox"/>	Criminal law	<input type="checkbox"/>	Litigation/Arbitration	<input type="checkbox"/>
Civil law	<input type="checkbox"/>	Employment law	<input type="checkbox"/>	Medical malpractice	<input type="checkbox"/>
Civil rights	<input type="checkbox"/>	Environmental law	<input type="checkbox"/>	Property law	<input type="checkbox"/>
Commercial law	<input type="checkbox"/>	Family law	<input type="checkbox"/>	Taxation	<input type="checkbox"/>
Constitutional law	<input type="checkbox"/>	General practice	<input type="checkbox"/>		<input type="checkbox"/>
Consumer law	<input type="checkbox"/>	Intellectual property	<input type="checkbox"/>		<input type="checkbox"/>

- 3.) As a token of our appreciation to your invaluable contribution, we would like to mail you a complimentary copy of the WJP Rule of Law Index 2017 report when it is published later this year. If you would like to receive a complimentary hard copy of the report, please enter your preferred mailing address below.

Please fill out the information below if you would like us to mail you a copy of the Index 2017 report later this year:	
Mailing address:	
City:	
State:	
Zip code/postal code:	
Country:	

- 4.) Finally, as an expert in your field, we would welcome referrals or suggestions of colleagues who may be willing to contribute by completing one of the four questionnaires best aligned with their expertise:

- Civil and Commercial Law
- Constitutional Law, Civil Liberties, and Criminal Law
- Labor Law
- Public Health

	Name	Email	Area of Expertise
Referral #1			
Referral #2			
Referral #3			

Thank you very much for your collaboration

Thank you for completing the questionnaire. We are honored to include your expertise in the 2017 administration of the WJP Rule of Law Index®. For more information on the Rule of Law Index and the other program areas of the World Justice Project, please visit:

www.worldjusticeproject.org