

THE WORLD JUSTICE PROJECT: GENERAL POPULATION POLL 2022

READ: Good morning. My name is _____. I am from _____, an independent polling organization. I do not represent the government or any political party. You are being asked to participate in a research study. The goal of the study is to understand the views of citizens in [COUNTRY] about people’s experiences with the law. The study is being carried out by the World Justice Project. Before continuing, I need to decide who to interview from this household.

Surveyor: Please randomly select a respondent from the individuals that are currently present in the household. Methods of random selection can include a Kish Grid, a random number generator, or the last birthday method. If you choose to use a Kish Grid, please see the Supplemental Survey Materials for an example of a Kish Grid.

Please note that there are quotas for city, gender, age, and income. Once the respondent has been randomly selected, and they agree to participate in the interview, please proceed to the three demographic questions on gender, age, and income. If the gender, age, and income categories of the respondent have not been filled, then proceed with the interview. If the randomly selected respondent falls into an already completed quota category (gender, age, or income), then please move on to the next house in the random sampling route.

READ: The selected adult(s) is (are) [NAME OF SELECTED ADULT]. (**Surveyor:** Ask to speak to that person)

S1: Selected adult= [Type code]

You have been randomly selected to participate in this survey. This survey is completely voluntary, and it will take about 45 minutes to complete. Your answers will be kept confidential. We will not ask for your name, and no one will ever be able to learn how you responded. Your answers will be put together with the answers of at least 2,000 other people and we will never disclose your individual opinion. Rather, we will talk about national trends and patterns. There are no right or wrong answers; our researchers value your opinions and want to know what you really think and feel about the topic being discussed. You can leave any questions unanswered, and you may stop the interview at any time. There is no penalty for refusing to participate.

Do you wish to participate? ___ Yes ___ No

Surveyor:

- If no, please fill in the Table of Incidents included in the Supplemental Survey Materials.
- If yes, please continue below.

READ: Before proceeding, I would like to ask you a few demographic questions.

Gend	Gender (Please fill in the gender of the respondent.)	Male.....1 Female.....2
Age	What is your age as of today?	Open Response (Numeric)
Income	Would you please tell me the bracket that best represents your household’s total income from all sources? This should include wages and salaries, net income from businesses, pensions, dividends, remittances, rents, and any other money income received by all members of the household. (Please refer to Supplemental Survey Materials for instructions on how to construct this variable.)	1 st quintile range.....1 2 nd quintile range.....2 3 rd quintile range.....3 4 th quintile range.....4 5 th quintile range.....5 (DON’T READ) Don’t know/No answer..99
income_cur	Surveyor: Write the currency used for reporting the household’s total income. Please standardize for all respondents.	Open Response (Text)
income_time	Surveyor: Write the time period used for reporting the household’s total income. Please standardize for all respondents.	Weekly, Monthly, or Annual Income

If the randomly selected respondent falls into an already completed quota category (gender, age, or income), then please fill in the Table of Incidents and move on to the next house in the random sampling route. If the gender, age, and income categories of the respondent have not been filled, then proceed with the interview below.

1. TRUST AND CORRUPTION

READ: I am going to read you a list of categories of people, groups of people, and institutions. Please tell me, how much TRUST do you have in each of the following categories?

q1a	People living in your community	A lot.....	1
		Some.....	2
		A little.....	3
		No trust.....	4
		(DON'T READ) Don't know/No answer.....	99
q1b	People living in this country	A lot.....	1
		Some.....	2
		A little.....	3
		No trust.....	4
		(DON'T READ) Don't know/No answer.....	99
q1c	Officers working in the local government	A lot.....	1
		Some.....	2
		A little.....	3
		No trust.....	4
		(DON'T READ) Don't know/No answer.....	99
q1d	Officers working in the national government	A lot.....	1
		Some.....	2
		A little.....	3
		No trust.....	4
		(DON'T READ) Don't know/No answer.....	99
q1e	The police	A lot.....	1
		Some.....	2
		A little.....	3
		No trust.....	4
		(DON'T READ) Don't know/No answer.....	99
q1f	The prosecutors in charge of criminal investigations	A lot.....	1
		Some.....	2
		A little.....	3
		No trust.....	4
		(DON'T READ) Don't know/No answer.....	99
q1g	Public defense attorneys	A lot.....	1
		Some.....	2
		A little.....	3
		No trust.....	4
		(DON'T READ) Don't know/No answer.....	99
q1h	Judges and magistrates	A lot.....	1
		Some.....	2
		A little.....	3
		No trust.....	4
		(DON'T READ) Don't know/No answer.....	99

READ: Corruption exists in all countries and societies in some form or another. How many of the following people in [COUNTRY] do you think are involved in corrupt practices?

q2a	Members of Parliament/Congress	None.....	1
		Some of them.....	2
		Most of them.....	3
		All of them.....	4

		(DON'T READ) Don't know/No answer.....	99
q2b	Officers working in the local government	None..... Some of them..... Most of them..... All of them..... (DON'T READ) Don't know/No answer.....	1 2 3 4 99
q2c	Officers working in the national government	None..... Some of them..... Most of them..... All of them..... (DON'T READ) Don't know/No answer.....	1 2 3 4 99
q2d	Police officers	None..... Some of them..... Most of them..... All of them..... (DON'T READ) Don't know/No answer.....	1 2 3 4 99
q2e	The prosecutors in charge of criminal investigations	None..... Some of them..... Most of them..... All of them..... (DON'T READ) Don't know/No answer.....	1 2 3 4 99
q2f	Public defense attorneys	None..... Some of them..... Most of them..... All of them..... (DON'T READ) Don't know/No answer.....	1 2 3 4 99
q2g	Judges and magistrates	None..... Some of them..... Most of them..... All of them..... (DON'T READ) Don't know/No answer.....	1 2 3 4 99
q2h	Members of the Armed Forces	None..... Some of them..... Most of them..... All of them..... (DON'T READ) Don't know/No answer.....	1 2 3 4 99
q2i	Tax/revenues officers	None..... Some of them..... Most of them..... All of them..... (DON'T READ) Don't know/No answer.....	1 2 3 4 99
q2j	Customs officers	None..... Some of them..... Most of them..... All of them..... (DON'T READ) Don't know/No answer.....	1 2 3 4 99
q2k	Public utility company officers and employees (electricity, water, sanitation, etc.)	None..... Some of them..... Most of them..... All of them..... (DON'T READ) Don't know/No answer.....	1 2 3 4 99
q2l	Doctors and nurses in public hospitals	None.....	1

		Some of them.....2 Most of them.....3 All of them.....4 (DON'T READ) Don't know/No answer.....99
q2m	Teachers in public schools	None.....1 Some of them.....2 Most of them.....3 All of them.....4 (DON'T READ) Don't know/No answer.....99
q2n	Land registry officers	None.....1 Some of them.....2 Most of them.....3 All of them.....4 (DON'T READ) Don't know/No answer.....99
q2o	Car registration/driver license agency officers	None.....1 Some of them.....2 Most of them.....3 All of them.....4 (DON'T READ) Don't know/No answer.....99
q2p	The news media	None.....1 Some of them.....2 Most of them.....3 All of them.....4 (DON'T READ) Don't know/No answer.....99
q2q	Political parties	None.....1 Some of them.....2 Most of them.....3 All of them.....4 (DON'T READ) Don't know/No answer.....99

READ: What is your opinion about the following behaviors? Is it always acceptable, usually acceptable, sometimes acceptable, or not acceptable?

q3a	A public officer being recruited on the basis of family ties and friendship networks	Always Acceptable.....1 Usually Acceptable.....2 Sometimes Acceptable.....3 Not Acceptable.....4 (DON'T READ) Don't know/No answer.....99
q3b	A public officer asking for a bribe to speed up administrative procedures	Always Acceptable.....1 Usually Acceptable.....2 Sometimes Acceptable.....3 Not Acceptable.....4 (DON'T READ) Don't know/No answer.....99
q3c	A private citizen offering a bribe to a public official to speed up administrative procedures	Always Acceptable.....1 Usually Acceptable.....2 Sometimes Acceptable.....3 Not Acceptable.....4 (DON'T READ) Don't know/No answer.....99
q3d	An elected official taking public funds for private use	Always Acceptable.....1

		Usually Acceptable.....2 Sometimes Acceptable.....3 Not Acceptable.....4 (DON'T READ) Don't know/No answer.....99
q3e	An elected official using stolen public funds to assist his or her community	Always Acceptable.....1 Usually Acceptable.....2 Sometimes Acceptable.....3 Not Acceptable.....4 (DON'T READ) Don't know/No answer.....99
q3f	A law enforcement officer (police, customs, immigration, civil guard, military police) asking for a bribe	Always Acceptable.....1 Usually Acceptable.....2 Sometimes Acceptable.....3 Not Acceptable.....4 (DON'T READ) Don't know/No answer.....99
q3g	A company official asking for a bribe from a job applicant	Always Acceptable.....1 Usually Acceptable.....2 Sometimes Acceptable.....3 Not Acceptable.....4 (DON'T READ) Don't know/No answer.....99

READ: In your opinion, how frequent are these practices among *public officials*? Do you think they are very frequent, frequent, not frequent, or do you think they never happen?

q4a	Influencing the hiring of friends or relatives in the public sector	Very Frequent.....1 Frequent.....2 Not Frequent.....3 Never.....4 (DON'T READ) Don't know/No answer.....99
q4b	Influencing the award of government contracts to friends or relatives	Very Frequent.....1 Frequent.....2 Not Frequent.....3 Never.....4 (DON'T READ) Don't know/No answer.....99
q4c	Requesting money or gifts for public services that should have been provided for free	Very Frequent.....1 Frequent.....2 Not Frequent.....3 Never.....4 (DON'T READ) Don't know/No answer.....99

READ: In your opinion, how frequent are these practices among *private sector employees*? Do you think they are very frequent, frequent, not frequent, or do you think they never happen?

q5a	Influencing the hiring of friends or relatives in the private sector	Very Frequent.....1 Frequent.....2 Not Frequent.....3 Never.....4 (DON'T READ) Don't know/No answer.....99
q5b	Influencing the award of contracts to friends or relatives in the private sector	Very Frequent.....1 Frequent.....2

		Not Frequent.....3 Never.....4 (DON'T READ) Don't know/No answer.....99
q5c	Requesting money or gifts for private benefit instead of the benefit of the company	Very Frequent.....1 Frequent.....2 Not Frequent.....3 Never.....4 (DON'T READ) Don't know/No answer.....99

READ: Now let me ask you about personal experiences with corruption and bribe solicitation. Let me remind you that your answers to all questions in this survey will remain completely confidential.

	q6. In the last three years , did you:	q7. Did you have to pay a bribe to receive the service or expedite the process?
a. Request a government permit, or process any kind of document (like a license, building permit, etc.) in a local government office?	Yes.....1 (GO TO q7a) No.....2 (GO TO q6b) (DON'T READ) DK/NA...99 (GO TO q6b)	Yes.....1 (GO TO q6b) No.....2 (GO TO q6b) (DON'T READ) DK/NA...99 (GO TO q6b)
b. (Did you) Request public benefits or government assistance, such as cash transfers, pensions, or disability benefits?	Yes.....1 (GO TO q7b) No.....2 (GO TO q6c) (DON'T READ) DK/NA...99 (GO TO q6c)	Yes.....1 (GO TO q6c) No.....2 (GO TO q6c) (DON'T READ) DK/NA...99 (GO TO q6c)
c. (Did you) Request a birth certificate for you or your children or a government issued ID card?	Yes.....1 (GO TO q7c) No.....2 (GO TO q6d) (DON'T READ) DK/NA...99 (GO TO q6d)	Yes.....1 (GO TO q6d) No.....2 (GO TO q6d) (DON'T READ) DK/NA...99 (GO TO q6d)
d. (Did you) Request a place at a public school?	Yes.....1 (GO TO q7d) No.....2 (GO TO q6e) (DON'T READ) DK/NA...99 (GO TO q6e)	Yes.....1 (GO TO q6e) No.....2 (GO TO q6e) (DON'T READ) DK/NA...99 (GO TO q6e)
e. (Did you) Use any PUBLIC health services?	Yes.....1 (GO TO q7e) No.....2 (GO TO q8) (DON'T READ) DK/NA...99 (GO TO q8)	Yes.....1 (GO TO q8) No.....2 (GO TO q8) (DON'T READ) DK/NA...99 (GO TO q8)

2. INFORMATION REQUESTS

READ: Now, I am going to ask you a few questions about information requests. These are requests made to government bodies for information about their activities, for example, requests for public records of a governmental agency, procedures for accessing public benefit programs, information about community projects, or statistical data. For this section, we are only interested in information requests that you made during the last 12 months, between **[today's month 2021]** and now. Note that I am not asking about requests that you made about your own personal records (such as your birth certificate or your health records) or for information that is freely and publicly available.

q8	Have you made a request for information held by a government agency (such as government ministries, municipalities, law enforcement agencies, etc.) in the last 12 months?	Yes.....1 No.....2 (GO TO q10a) (DON'T READ) Don't know/No answer.....99 (GO TO q10a)
q9a	Did you receive the information that you requested?	Yes.....1 No.....2 (GO TO q10a)

		(DON'T READ) Don't know/No answer..... 99 (GO TO q10a)
q9b	Approximately how long did it take to receive the information that you requested?	Less than a week..... 1 Between one week and one month..... 2 Between one month and three months..... 3 Between three months and six months..... 4 More than six months..... 5 (DON'T READ) Don't know/No answer..... 99
q9c	Did you have to pay a bribe in order to obtain the information?	Yes..... 1 No..... 2 (DON'T READ) Don't know/No answer..... 99

READ: Now, I am going to read a list of information held by government agencies. If you were to request to have access to these documents, how likely do you think it is that the government agency will grant it, assuming the information is properly requested? Would you say that it is very likely, likely, unlikely, or very unlikely?

q10a	Detailed budget figures of government agencies	Very likely..... 1 Likely..... 2 Unlikely..... 3 Very unlikely..... 4 (DON'T READ) Don't know/No answer..... 99
q10b	Copies of government contracts	Very likely..... 1 Likely..... 2 Unlikely..... 3 Very unlikely..... 4 (DON'T READ) Don't know/No answer..... 99
q10c	Disclosure records of senior government officials (such as tax records or property holdings)	Very likely..... 1 Likely..... 2 Unlikely..... 3 Very unlikely..... 4 (DON'T READ) Don't know/No answer..... 99

3. SECURITY

READ: I now want to ask you about **crimes** you may have experienced during the past 12 months. Please note that I am only interested in offences that you have experienced. I know that sometimes it is difficult to remember such incidents so I will read the questions slowly and I would like you to think carefully about them.

	Type of crime	q11a. In the last twelve months, have you experienced any of the following situations?
1	Theft of car	Yes..... 1 No..... 2 (DON'T READ) DK/NA..... 99
2	Theft from car (car parts or something from inside the car was stolen)	Yes..... 1 No..... 2 (DON'T READ) DK/NA..... 99
3	Vandalism or property damage	Yes..... 1 No..... 2 (DON'T READ) DK/NA..... 99
4	Theft of moped, motor scooter, or motorcycle	Yes..... 1 No..... 2

		(DON'T READ) DK/NA.....	99
5	Burglary	Yes.....	1
		No.....	2
		(DON'T READ) DK/NA.....	99
6	Attempted burglary	Yes.....	1
		No.....	2
		(DON'T READ) DK/NA.....	99
7	Robbery	Yes.....	1
		No.....	2
		(DON'T READ) DK/NA.....	99
8	Theft of personal property or pickpocketing	Yes.....	1
		No.....	2
		(DON'T READ) DK/NA.....	99
9	Extortion (threats, pressure, or fraud to demand money or goods)	Yes.....	1
		No.....	2
		(DON'T READ) DK/NA.....	99
10	Consumer fraud	Yes.....	1
		No.....	2
		(DON'T READ) DK/NA.....	99
11	Bribery/corruption by public official	Yes.....	1
		No.....	2
		(DON'T READ) DK/NA.....	99
12	Other crimes related to property or fraud	Yes.....	1
		No.....	2
		(DON'T READ) DK/NA.....	99

READ: I will now ask you about more delicate situations that may have happened to you.

	Type of crime	q11b. In the last twelve months, have you experienced any of the following situations?	
1	Assaults/threats	Yes.....	1
		No.....	2
		(DON'T READ) DK/NA.....	99
2	Kidnapping	Yes.....	1
		No.....	2
		(DON'T READ) DK/NA.....	99
3	Rape or sexual assault	Yes.....	1
		No.....	2
		(DON'T READ) DK/NA.....	99
4	Hate crime	Yes.....	1
		No.....	2
		(DON'T READ) DK/NA.....	99
5	Other crimes related to personal injury or harm	Yes.....	1
		No.....	2
		(DON'T READ) DK/NA.....	99

SURVEYOR INSTRUCTIONS:

- IF THE RESPONDENT DID NOT ANSWER “YES” TO ANY OF THE QUESTIONS IN q11a or q11b, GO TO q12
- IF THE RESPONDENT DID ANSWER “YES” TO ANY OF THE QUESTIONS IN q11a or q11b, CONTINUE WITH q11c.

q11c	Thinking about the most recent incident, did it occur in [COUNTRY]?	Yes 1 No 2 (GO TO q12a) (DON'T READ) Don't know/No answer 99 (GO TO q12a)
q11d	Thinking about the most recent incident, did you report the crime to the police or any other authority?	Yes 1 (GO TO 12a) No 2 (DON'T READ) Don't know/No answer 99 (GO TO q12a)
q11e	Why didn't you report the crime?	I didn't know who to contact 1 I didn't think I would be believed 2 I was afraid of retaliation or concerned about my safety 3 I didn't want other people to find out 4 I didn't think it would improve the situation 5 A friend or family member convinced me not to 6 I didn't think the police or other authority would do anything 7 I didn't have time 8 I thought I would be blamed for the situation 9 I didn't trust the police or other authorities 10 I was embarrassed or ashamed 11 Other 12 (DON'T READ) Don't know/No answer 99

READ: Now I am going to ask you a few questions about how safe you feel in your neighborhood and when using public transportation.

q12a	How safe do you feel walking in your neighborhood at night? (READ ALL ANSWER OPTIONS)	Very safe 1 Safe 2 Unsafe 3 Very unsafe 4 (DON'T READ) Don't know/No answer 99
q12b	How safe do you feel riding the bus, microbus, or other method of public transportation? (READ ALL ANSWER OPTIONS)	Very safe 1 Safe 2 Unsafe 3 Very unsafe 4 (DON'T READ) Don't know/No answer 99
q12c	Which of the following types of violence is most frequent in your <u>NEIGHBORHOOD</u> today? [Select all that apply.]	Domestic violence against children 1 Domestic violence against women 2 Violence against women (stalking, harassment, sexual violence, femicide) 3 Street violence (violent property crime, violence with injury, gun violence) 4 Gang and youth violence 5 Violence from state institutions (police, military, others) 6 Organized crime 7 Disappearances 8 None 9 (DON'T READ) Don't know/No answer 99

4. HYPOTHETICAL SITUATIONS

OPTION A

SURVEYOR: THE SURVEY WILL RANDOMLY ASSIGN OPTION A OR OPTION B TO EACH RESPONDENT.

READ: The following questions describe hypothetical situations. In each question, I will provide you with a set of assumptions. Please select the single option that best represents your views.

q13a_G1	Assume that a criminal is apprehended by your neighbors after committing a serious crime. Which of the following two situations is more likely to happen? (SINGLE ANSWER. READ OUT OPTIONS.)	The criminal gets beaten by the neighbors.....1 The criminal is turned over to the authorities without harm.....2 (DON'T READ) Don't know/No answer.....99
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READ: For the following question, please answer: **Very Well, Fairly Well, Fairly Badly, or Very Badly.**

q13b_G1	When talking to people about their local government, we often find important differences in how well local authorities perform their duties. Could you please tell us how well or badly you think your local government (Metropolitan, Municipal, or District administration) is performing in the following procedures? Providing effective ways to handle complaints against local government officials	Very well.....1 Fairly well.....2 Fairly badly.....3 Very badly.....4 (DON'T READ) Don't know/No answer.....99
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OPTION B

SURVEYOR: THE SURVEY WILL RANDOMLY ASSIGN OPTION A OR OPTION B TO EACH RESPONDENT.

READ: The following questions describe hypothetical situations. In each question, I will provide you with a set of assumptions. Please select the single option that best represents your views.

q13a_G2	In your opinion, most judges decide cases according to: (SINGLE ANSWER. READ OUT OPTIONS.)	What the government tells them to do.....1 What powerful private interests tell them to do.....2 What the law says.....3 (DON'T READ) Don't know/No answer.....99
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READ: For the following question, please answer: **Very Well, Fairly Well, Fairly Badly, or Very Badly.**

q13b_G2	When talking to people about their local government, we often find important differences in how well local authorities perform their duties. Could you please tell us how well or badly you think your local government (Metropolitan, Municipal, or District administration) is performing in the following procedures? Providing effective ways to make complaints about public services	Very well.....1 Fairly well.....2 Fairly badly.....3 Very badly.....4 (DON'T READ) Don't know/No answer.....99
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5. CIVIC PARTICIPATION

OPTION A

SURVEYOR: THE SURVEY WILL RANDOMLY ASSIGN OPTION A OR OPTION B TO EACH RESPONDENT.

READ: Please indicate whether you **strongly agree, agree, disagree, or strongly disagree** with the following statements.

q14a_G1	In [COUNTRY], the media (TV, radio, newspapers, social media) can freely express opinions against government officials, policies and actions without fear of retaliation	Strongly Agree.....1 Agree.....2 Disagree.....3 Strongly Disagree.....4 (DON'T READ) Don't know/No answer.....99
q14b_G1	In practice, in [COUNTRY], local government officials are elected through a clean process	Strongly Agree.....1 Agree.....2 Disagree.....3 Strongly Disagree.....4 (DON'T READ) Don't know/No answer.....99
q14c_G1	In practice, in [COUNTRY], people can vote freely without feeling harassed or pressured	Strongly Agree.....1 Agree.....2 Disagree.....3 Strongly Disagree.....4 (DON'T READ) Don't know/No answer.....99
q14d_G1	In practice, in [COUNTRY], people can freely join any (unforbidden) political organization they want	Strongly Agree.....1 Agree.....2 Disagree.....3 Strongly Disagree.....4 (DON'T READ) Don't know/No answer.....99
q14e_G1	In practice, people in this neighborhood can get together with others and present their concerns to members of Congress	Strongly Agree.....1 Agree.....2 Disagree.....3 Strongly Disagree.....4 (DON'T READ) Don't know/No answer.....99
q14f_G1	In practice, people in this neighborhood can get together with others and present their concerns to local government officials	Strongly Agree.....1 Agree.....2 Disagree.....3 Strongly Disagree.....4 (DON'T READ) Don't know/No answer.....99
q14g_G1	In [COUNTRY], the media (TV, radio, newspapers, social media) are free to report the news without government influence or fear of retaliation	Strongly Agree.....1 Agree.....2 Disagree.....3 Strongly Disagree.....4 (DON'T READ) Don't know/No answer.....99
q14h_G1	In practice, the government collaborates with civil society organizations in designing public policy	Strongly Agree.....1 Agree.....2 Disagree.....3 Strongly Disagree.....4 (DON'T READ) Don't know/No answer.....99
q14i_G1	In practice, government decisions can be challenged in court	Strongly Agree.....1 Agree.....2 Disagree.....3 Strongly Disagree.....4 (DON'T READ) Don't know/No answer.....99

OPTION B

SURVEYOR: THE SURVEY WILL RANDOMLY ASSIGN OPTION A OR OPTION B TO EACH RESPONDENT.

READ: Please indicate whether you **strongly agree, agree, disagree, or strongly disagree** with the following statements.

q14a_G2	In [COUNTRY], people can freely join together with others to draw attention to an issue or sign a petition	Strongly Agree..... 1 Agree..... 2 Disagree..... 3 Strongly Disagree..... 4 (DON'T READ) Don't know/No answer 99
q14b_G2	In practice, workers in [COUNTRY] can freely form labor unions and bargain for their rights with their employers	Strongly Agree..... 1 Agree..... 2 Disagree..... 3 Strongly Disagree..... 4 (DON'T READ) Don't know/No answer 99
q14c_G2	In [COUNTRY], people can freely express opinions against the government	Strongly Agree..... 1 Agree..... 2 Disagree..... 3 Strongly Disagree..... 4 (DON'T READ) Don't know/No answer 99
q14d_G2	In [COUNTRY], people can freely attend community meetings	Strongly Agree..... 1 Agree..... 2 Disagree..... 3 Strongly Disagree..... 4 (DON'T READ) Don't know/No answer 99
q14e_G2	In [COUNTRY], the media (TV, radio, newspapers, social media) can freely expose cases of corruption by high-ranking government officers without fear of retaliation	Strongly Agree..... 1 Agree..... 2 Disagree..... 3 Strongly Disagree..... 4 (DON'T READ) Don't know/No answer 99
q14f_G2	In [COUNTRY], civil society organizations can freely express opinions against government policies and actions without fear of retaliation	Strongly Agree..... 1 Agree..... 2 Disagree..... 3 Strongly Disagree..... 4 (DON'T READ) Don't know/No answer 99
q14g_G2	In [COUNTRY], political parties can freely express opinions against government policies and actions without fear of retaliation	Strongly Agree..... 1 Agree..... 2 Disagree..... 3 Strongly Disagree..... 4 (DON'T READ) Don't know/No answer 99
q14h_G2	In [COUNTRY], religious minorities can freely and publicly observe their holy days and events	Strongly Agree..... 1 Agree..... 2 Disagree..... 3 Strongly Disagree..... 4 (DON'T READ) Don't know/No answer 99

6. INSTITUTIONAL PERFORMANCE

OPTION A

SURVEYOR: THE SURVEY WILL RANDOMLY ASSIGN OPTION A OR OPTION B TO EACH RESPONDENT.

READ: In talking to people about their local government, we often find important differences in how well the government, police, and the courts perform their jobs. Please tell me **how often** you would say that:

q15a_G1	The police in [COUNTRY] act according to the law	Always.....1 Often.....2 Rarely.....3 Never.....4 (DON'T READ) Don't know/No answer99
q15b_G1	Police investigators in [COUNTRY] perform serious and law-abiding investigations to find the perpetrators of a crime.	Always.....1 Often.....2 Rarely.....3 Never.....4 (DON'T READ) Don't know/No answer99
q15c_G1	In [COUNTRY], the basic rights of suspects are respected by the police	Always.....1 Often.....2 Rarely.....3 Never.....4 (DON'T READ) Don't know/No answer99
q15d_G1	In [COUNTRY], if members of the police violate the law, they are punished for these violations	Always.....1 Often.....2 Rarely.....3 Never.....4 (DON'T READ) Don't know/No answer99
q15e_G1	In [COUNTRY], members of the police employ excessive use of force.	Always.....1 Often.....2 Rarely.....3 Never.....4 (DON'T READ) Don't know/No answer99
q15f_G1	In [COUNTRY], if members of the police request bribes, they will be held accountable	Always.....1 Often.....2 Rarely.....3 Never.....4 (DON'T READ) Don't know/No answer99
q15g_G1	In [COUNTRY], if members of the police accept bribes from gangs or criminal organizations, they will be held accountable	Always.....1 Often.....2 Rarely.....3 Never.....4 (DON'T READ) Don't know/No answer99
q15h_G1	In [COUNTRY], if someone makes a complaint against a member of the police, the accusation will be investigated	Always.....1 Often.....2 Rarely.....3 Never.....4 (DON'T READ) Don't know/No answer99
q15i_G1	The courts in [COUNTRY] guarantee everyone a fair trial	Always.....1 Often.....2 Rarely.....3 Never.....4 (DON'T READ) Don't know/No answer99
q15j_G1	In [COUNTRY], the courts are more concerned about procedures than they are with providing justice	Always.....1 Often.....2 Rarely.....3 Never.....4 (DON'T READ) Don't know/No answer99
q15k_G1	The courts in [COUNTRY] decide cases according to the interests	Always.....1

	of those who have more money or influence	Often.....2 Rarely.....3 Never.....4 (DON'T READ) Don't know/No answer.....99
q15l_G1	The public defenders of [COUNTRY] do everything they can to defend poor people that are accused of committing a crime.	Always.....1 Often.....2 Rarely.....3 Never.....4 (DON'T READ) Don't know/No answer.....99

READ: Please tell us how confident you are that the criminal justice system as a whole:

q16a_G1	Is effective in bringing people who commit crimes to justice?	Very confident.....1 Fairly confident.....2 Not very confident.....3 Not at all confident.....4 (DON'T READ) DK/NA.....99
q16b_G1	Deals with cases promptly and efficiently?	Very confident.....1 Fairly confident.....2 Not very confident.....3 Not at all confident.....4 (DON'T READ) DK/NA.....99
q16c_G1	Makes sure everyone has access to the justice system if they need it?	Very confident.....1 Fairly confident.....2 Not very confident.....3 Not at all confident.....4 (DON'T READ) DK/NA.....99
q16d_G1	Functions the same regardless of where you live.	Very confident.....1 Fairly confident.....2 Not very confident.....3 Not at all confident.....4 (DON'T READ) DK/NA.....99
q16e_G1	Gives punishments which fit the crime?	Very confident.....1 Fairly confident.....2 Not very confident.....3 Not at all confident.....4 (DON'T READ) DK/NA.....99
q16f_G1	Respects the rights of victims?	Very confident.....1 Fairly confident.....2 Not very confident.....3 Not at all confident.....4 (DON'T READ) DK/NA.....99

READ: Please tell me **how often** you would say that:

q17a_G1	In [COUNTRY], crime victims receive prompt and courteous attention when they report a crime.	Always.....1 Often.....2 Rarely.....3 Never.....4 (DON'T READ) Don't know/No answer.....99
q17b_G1	In [COUNTRY], crime victims are believed.	Always.....1 Often.....2 Rarely.....3 Never.....4

		(DON'T READ) Don't know/No answer..... 99
q17c_G1	In [COUNTRY], crime victims receive effective and timely medical and psychological care.	Always..... 1 Often..... 2 Rarely..... 3 Never..... 4 (DON'T READ) Don't know/No answer..... 99
q17d_G1	In [COUNTRY], crime victims receive information and legal advice when going to the authorities.	Always..... 1 Often..... 2 Rarely..... 3 Never..... 4 (DON'T READ) Don't know/No answer..... 99
q17e_G1	Speaking in general of the current administration, how would you rate the job performance of President/Prime Minister [NAME CURRENT PRESIDENT/PRIME MINISTER]?	Very Good..... 1 Good..... 2 Neither good nor bad (fair)..... 3 Bad..... 4 Very Bad..... 5 (DON'T READ) Don't know/No answer..... 99
q17f_G1	Do you approve or disapprove of the way [NAME CURRENT PRESIDENT/PRIME MINISTER] is leading the country?	Approve..... 1 Disapprove..... 2 (DON'T READ) Don't know/No answer..... 99

READ: The following questions are about your perceptions of top government officials of the national government. Top government officials include the President/Prime Minister, secretaries, cabinet members, and other high-ranking officials working within the executive branch.

Please indicate whether you **strongly agree, agree, disagree, or strongly disagree** with the following statements. In [COUNTRY], top government officials of the national government ...

q18a_G1	... censor information from abroad.	Strongly Agree..... 1 Agree..... 2 Disagree..... 3 Strongly Disagree..... 4 (DON'T READ) Don't know/No answer..... 99
q18b_G1	... censor opposition voices domestically.	Strongly Agree..... 1 Agree..... 2 Disagree..... 3 Strongly Disagree..... 4 (DON'T READ) Don't know/No answer..... 99
q18c_G1	... blame different members or groups of society for domestic problems.	Strongly Agree..... 1 Agree..... 2 Disagree..... 3 Strongly Disagree..... 4 (DON'T READ) Don't know/No answer..... 99
q18d_G1	... blame external forces (i.e., other countries, regional or international governing bodies) for domestic problems.	Strongly Agree..... 1 Agree..... 2 Disagree..... 3 Strongly Disagree..... 4 (DON'T READ) Don't know/No answer..... 99
q18e_G1	... seek to limit the courts' competences and freedom to interpret the law.	Strongly Agree..... 1 Agree..... 2

		Disagree..... 3 Strongly Disagree..... 4 (DON'T READ) Don't know/No answer..... 99
q18f_G1	... refuse to comply with court rulings that are not in their favor.	Strongly Agree..... 1 Agree..... 2 Disagree..... 3 Strongly Disagree..... 4 (DON'T READ) Don't know/No answer..... 99
q18g_G1	... seek to influence the promotion and removal of judges.	Strongly Agree..... 1 Agree..... 2 Disagree..... 3 Strongly Disagree..... 4 (DON'T READ) Don't know/No answer..... 99
q18h_G1	... attack or discredit opposition parties.	Strongly Agree..... 1 Agree..... 2 Disagree..... 3 Strongly Disagree..... 4 (DON'T READ) Don't know/No answer..... 99
q18i_G1	... prosecute and convict members of opposition parties.	Strongly Agree..... 1 Agree..... 2 Disagree..... 3 Strongly Disagree..... 4 (DON'T READ) Don't know/No answer..... 99
q18j_G1	... provide favors and protection to powerful individuals who support them.	Strongly Agree..... 1 Agree..... 2 Disagree..... 3 Strongly Disagree..... 4 (DON'T READ) Don't know/No answer..... 99

OPTION B

SURVEYOR: THE SURVEY WILL RANDOMLY ASSIGN OPTION A OR OPTION B TO EACH RESPONDENT.

READ: Keeping in mind your own experience or what you have heard, how well or how badly do you think the police in [CITY] fulfill the following functions? Would you say that they fulfill these functions very well, fairly well, fairly badly, or very badly?

q15a_G2	Resolving security problems in your community	Very well..... 1 Fairly well..... 2 Fairly badly..... 3 Very badly..... 4 (DON'T READ) Don't know/No answer..... 99
q15b_G2	Helping you and your family to feel safe within and outside of your house	Very well..... 1 Fairly well..... 2 Fairly badly..... 3 Very badly..... 4 (DON'T READ) Don't know/No answer..... 99
q15c_G2	Being available to help you when you need it	Very well..... 1 Fairly well..... 2 Fairly badly..... 3 Very badly..... 4

		(DON'T READ) Don't know/No answer.....99
q15d_G2	Treating all people with kindness and respect	Very well.....1 Fairly well.....2 Fairly badly.....3 Very badly.....4 (DON'T READ) Don't know/No answer.....99

READ: Please indicate whether you **strongly agree, agree, disagree, or strongly disagree** with the following statements that I am going to read. Based on your experience or on what you have heard, would you say that:

q16a_G2	Police investigators in [COUNTRY] investigate crimes in an independent manner and are not subject to any sort of pressure.	Strongly Agree.....1 Agree.....2 Disagree.....3 Strongly Disagree.....4 (DON'T READ) Don't know/No answer.....99
q16b_G2	Prosecutors in [COUNTRY] prosecute crimes committed in an independent manner and are not subject to any sort of pressure.	Strongly Agree.....1 Agree.....2 Disagree.....3 Strongly Disagree.....4 (DON'T READ) Don't know/No answer.....99
q16c_G2	The judges in [COUNTRY] decide cases in an independent manner and are not subject to any sort of pressure.	Strongly Agree.....1 Agree.....2 Disagree.....3 Strongly Disagree.....4 (DON'T READ) Don't know/No answer.....99
q16d_G2	The police in [COUNTRY] serve the interests of people like you.	Strongly Agree.....1 Agree.....2 Disagree.....3 Strongly Disagree.....4 (DON'T READ) Don't know/No answer.....99
q16e_G2	The police in [COUNTRY] serve the interests of your community.	Strongly Agree.....1 Agree.....2 Disagree.....3 Strongly Disagree.....4 (DON'T READ) Don't know/No answer.....99
q16f_G2	The police in [COUNTRY] serve the interests of politicians.	Strongly Agree.....1 Agree.....2 Disagree.....3 Strongly Disagree.....4 (DON'T READ) Don't know/No answer.....99
q16g_G2	The police in [COUNTRY] serve the interests of gangs and organized criminal groups.	Strongly Agree.....1 Agree.....2 Disagree.....3 Strongly Disagree.....4 (DON'T READ) Don't know/No answer.....99

READ: Please tell me how confident you are that the criminal justice system as a whole:

q17a_G2	Is effective in bringing people who commit crimes to justice?	Very confident.....1 Fairly confident.....2 Not very confident.....3 Not at all confident.....4 (DON'T READ) DK/NA.....99
q17b_G2	Allows all victims of crime to seek justice regardless of who they are?	Very confident.....1 Fairly confident.....2

		Not very confident 3 Not at all confident 4 (DON'T READ) DK/NA 99
q17c_G2	Allows all those accused of crimes to get a fair trial regardless of who they are?	Very confident 1 Fairly confident 2 Not very confident 3 Not at all confident 4 (DON'T READ) DK/NA 99
q17d_G2	Treats those accused of crime as 'innocent until proven guilty'?	Very confident 1 Fairly confident 2 Not very confident 3 Not at all confident 4 (DON'T READ) DK/NA 99
q17e_G2	Provides victims of crime with the service and support they need	Very confident 1 Fairly confident 2 Not very confident 3 Not at all confident 4 (DON'T READ) DK/NA 99

READ: Please tell me **how often** you would say that:

q18a_G2	In [COUNTRY], crime victims receive protection from the police if their safety is in danger.	Always 1 Often 2 Rarely 3 Never 4 (DON'T READ) Don't know/No answer 99
q18b_G2	In [COUNTRY], crime victims receive protection during criminal proceedings to prevent being victimized a second time.	Always 1 Often 2 Rarely 3 Never 4 (DON'T READ) Don't know/No answer 99
q18c_G2	In [COUNTRY], victims of sexual crimes receive adequate care and protection.	Always 1 Often 2 Rarely 3 Never 4 (DON'T READ) Don't know/No answer 99
q18d_G2	In [COUNTRY], victims of domestic violence receive adequate care and protection.	Always 1 Often 2 Rarely 3 Never 4 (DON'T READ) Don't know/No answer 99
q18e_G2	In [COUNTRY], when a victim reports a crime to the police, the police do everything possible to assist the victim and hold the perpetrator accountable.	Always 1 Often 2 Rarely 3 Never 4 (DON'T READ) Don't know/No answer 99
q18f_G2	In [COUNTRY], when a victim reports a crime to the police, the police will clearly explain the process and what will happen next.	Always 1 Often 2 Rarely 3 Never 4 (DON'T READ) Don't know/No answer 99
q18g_G2	In [COUNTRY], the police use language that is easily understood by victims.	Always 1 Often 2 Rarely 3 Never 4

		(DON'T READ) Don't know/No answer.....	99
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READ: The following questions are about your perceptions of top government officials of the national government. Top government officials include the President/Prime Minister, secretaries, cabinet members, and other high-ranking officials working within the executive branch.

Please indicate whether you **strongly agree, agree, disagree, or strongly disagree** with the following statements. In [COUNTRY], top government officials of the national government ...

q19a_G2	... use misinformation to shape public opinion in their favor.	Strongly Agree.....	1
		Agree.....	2
		Disagree.....	3
		Strongly Disagree.....	4
		(DON'T READ) Don't know/No answer.....	99
q19b_G2	... generate distractions from important issues and blame external enemies or internal traitors.	Strongly Agree.....	1
		Agree.....	2
		Disagree.....	3
		Strongly Disagree.....	4
		(DON'T READ) Don't know/No answer.....	99
q19c_G2	... deny criticisms and facts, and undermine the credibility of those presenting them.	Strongly Agree.....	1
		Agree.....	2
		Disagree.....	3
		Strongly Disagree.....	4
		(DON'T READ) Don't know/No answer.....	99
q19d_G2	... seek to centralize government functions and remove autonomy from local authorities.	Strongly Agree.....	1
		Agree.....	2
		Disagree.....	3
		Strongly Disagree.....	4
		(DON'T READ) Don't know/No answer.....	99
q19e_G2	... attack or discredit the media and civil society organizations that criticize them.	Strongly Agree.....	1
		Agree.....	2
		Disagree.....	3
		Strongly Disagree.....	4
		(DON'T READ) Don't know/No answer.....	99
q19f_G2	... prosecute and convict journalists and leaders of civil society organizations that criticize them.	Strongly Agree.....	1
		Agree.....	2
		Disagree.....	3
		Strongly Disagree.....	4
		(DON'T READ) Don't know/No answer.....	99
q19g_G2	... use emergency powers to bypass institutional checks and balances.	Strongly Agree.....	1
		Agree.....	2
		Disagree.....	3
		Strongly Disagree.....	4
		(DON'T READ) Don't know/No answer.....	99
q19h_G2	... attack or discredit the electoral system and the electoral supervisory organs.	Strongly Agree.....	1
		Agree.....	2
		Disagree.....	3

		Strongly Disagree.....4 (DON'T READ) Don't know/No answer.....99
q19i_G2	... manipulate the election process to win power.	Strongly Agree.....1 Agree.....2 Disagree.....3 Strongly Disagree.....4 (DON'T READ) Don't know/No answer.....99
q19j_G2	... actively work to gain power and influence in other regions of the world.	Strongly Agree.....1 Agree.....2 Disagree.....3 Strongly Disagree.....4 (DON'T READ) Don't know/No answer.....99

7. RULE OF LAW

READ: In this community and in others, people have different ideas about the best ways to seek justice when a crime has been committed. Please tell me whether you **strongly agree, agree, disagree, or strongly disagree** with the following statements:

q20a	It is acceptable for people to beat up a person who is suspected committing a crime.	Strongly Agree.....1 Agree.....2 Disagree.....3 Strongly Disagree.....4 (DON'T READ) Don't know/No answer.....99
q20b	It is acceptable for people to take the law into their own hands if they feel the police are unable to protect them.	Strongly Agree.....1 Agree.....2 Disagree.....3 Strongly Disagree.....4 (DON'T READ) Don't know/No answer.....99
q20c	It is pointless to hand over a criminal to the police because they won't bring the criminal to justice.	Strongly Agree.....1 Agree.....2 Disagree.....3 Strongly Disagree.....4 (DON'T READ) Don't know/No answer.....99

READ: Next, I am going to read two statements. Please tell me if you **agree very strongly with Statement 1, you agree very strongly with Statement 2, you agree with Statement 1 or you agree with Statement 2.**

q21	<ol style="list-style-type: none"> It is more important to have a government that can get things done, even if we have no influence over what it does. It is more important for citizens to be able to hold government accountable, even if that means it makes decisions more slowly. 	Agree very strongly with Statement 1...1 Agree with Statement 1.....2 Agree with Statement 2.....3 Agree very strongly with Statement 2...4 (DON'T READ) Agree with neither.....5 (DON'T READ) Don't know/no answer...99
q22	<ol style="list-style-type: none"> Since the President¹ was elected to lead the country, s/he should not be bound by laws or court decisions that s/he thinks are wrong. The President² must always obey the laws and the courts, even if s/he thinks they are wrong. 	Agree very strongly with Statement 1...1 Agree with Statement 1.....2 Agree with Statement 2.....3 Agree very strongly with Statement 2...4 (DON'T READ) Agree with neither.....5 (DON'T READ) Don't know/no answer...99

¹ Please adapt to local usage: Head of State, President, Prime Minister, or government, as applicable.

² Ibid.

q23	1. It is important to obey the government in power, no matter who you voted for. 2. It is not necessary to obey the laws of a government that you did not vote for.	Agree very strongly with Statement 1 ___ 1 Agree with Statement 1 2 Agree with Statement 2 3 Agree very strongly with Statement 2 ___ 4 (DON'T READ) Agree with neither 5 (DON'T READ) Don't know/no answer .. 99
q24	1. Since the President ³ was elected to lead the country, s/he can attack or discredit the media, civil society organizations, and opposition groups that criticize her/him. 2. The President ⁴ must respect the media, civil society organizations, and opposition groups and welcome their input.	Agree very strongly with Statement 1 ___ 1 Agree with Statement 1 2 Agree with Statement 2 3 Agree very strongly with Statement 2 ___ 4 (DON'T READ) Agree with neither 5 (DON'T READ) Don't know/no answer .. 99
q25	1. Since the President ⁵ was elected to lead the country, s/he can limit the competencies of independent government bodies or other autonomous authorities, like the courts. 2. The President ⁶ must respect the competencies, mandates, and legal powers of independent government bodies or other autonomous authorities.	Agree very strongly with Statement 1 ___ 1 Agree with Statement 1 2 Agree with Statement 2 3 Agree very strongly with Statement 2 ___ 4 (DON'T READ) Agree with neither 5 (DON'T READ) Don't know/no answer .. 99

8. MIGRATION

READ: Next, we are going to talk about how long you've lived in [CITY], your aspirations or plans to migrate, and any previous experience you have had migrating. We value your experience and your story. These questions are personal, so please remember that your answers will be kept confidential.

q26a	Do you currently live in the same city in which you were born?	Yes..... 1 (GO TO q26e) No..... 2 (DON'T READ) Don't know/No answer .. 99 (GO TO q26e)
q26b	Did you move to this city from another city within [COUNTRY] in the last three years?	Yes..... 1 No..... 2 (GO TO q26e) (DON'T READ) Don't know/No answer 99 (GO TO q26e)
q26c	From which city within [COUNTRY] did you move?	OPEN RESPONSE
q26d	Why did you choose to move to this city? (READ OPTIONS. SELECT ALL THAT APPLY.)	Spouse or family decided to move or were already living in this city..... 1 Less violence and crime..... 2 Less discrimination and harassment... 3 Less corruption..... 4 Better job opportunities or higher wages 5 Better educational opportunities..... 6 Fewer natural disasters or environmental issues..... 7 Better social services or healthcare... 8

³ Ibid.
⁴ Ibid.
⁵ Ibid.
⁶ Ibid.

		Other.....9 (DON'T READ) Don't know/No answer_99
q26e	If you had the opportunity, would you <u>prefer</u> to move permanently to another country or would you <u>prefer</u> to continue living in this country?	Prefer to move to another country.....1 Prefer to continue living in this country..2 (GO TO q26g) Don't know/No answer.....99 (GO TO q26g)
q26f	Why would you <u>prefer</u> to move permanently to another country? (READ OPTIONS. SELECT ALL THAT APPLY.)	Reunite with spouse or family already living in another country.....1 Less violence and crime.....2 Less discrimination and harassment...3 Less corruption.....4 Better job opportunities or higher wages.....5 Better educational opportunities.....6 Fewer natural disasters or environmental issues.....7 Better social services or healthcare...8 Other.....9 (DON'T READ) Don't know/No answer_99
q26g	Are you <u>planning</u> to move permanently to another country in the next 12 months?	Yes.....1 No.....2 (GO TO q27a) (DON'T READ) Don't know/No answer_99 (GO TO q27a)
q26h	Which country will be your final destination for this move?	US.....1 Mexico.....2 Costa Rica.....3 Spain.....4 Canada.....5 Other (please specify).....6 (DON'T READ) Don't know/No answer_99
q26i	Do you currently have relatives or friends who live in this country?	Yes.....1 No.....2 (DON'T READ) Don't know/No answer_99
q26j	How will you get to your intended destination? (READ OPTIONS. SELECT ALL THAT APPLY.)	Plane.....1 Train.....2 Bus.....3 Car.....4 Boat.....5 Walking.....6 Other (specify).....7 (DON'T READ) Don't know/No answer_99
q26k	Who will you travel with? (READ OPTIONS. SELECT ALL THAT APPLY.)	Alone.....1 With family (no children under 18).....2 With family (including children under 18)..3 With friends.....4 Recruitment agent.....5 Employer.....6 Stranger(s).....7 Other (Specify).....8 (DON'T READ) Don't know/No answer_99
q26l	Has COVID-19 negatively impacted your plans to move internationally?	Yes.....1 No.....2 (DON'T READ) Don't know/No answer_99

q27a	Have you ever tried immigrating to the United States in the past?	Yes.....1 No.....2 (GO TO 9. ACCESS TO JUSTICE) (DON'T READ) Don't know/No answer.99 (GO TO 9. ACCESS TO JUSTICE)
q27b	How did you travel there? (READ OPTIONS. SELECT ALL THAT APPLY.)	Plane.....1 Train.....2 Bus.....3 Car.....4 Boat.....5 Walking.....6 Other (Specify).....7 (DON'T READ) Don't know/No answer.99
q27c	Who did you travel with? (READ OPTIONS. SELECT ALL THAT APPLY.)	Alone.....1 With family (no children under 18).....2 With family (including children under 18).....3 With friends.....4 Recruitment agent.....5 Employer.....6 Stranger(s).....7 Other (Specify).....9 (DON'T READ) Don't know/No answer.99
q27d	Did you receive help from any of the following groups during your journey? (READ OPTIONS. SELECT ALL THAT APPLY.)	Legal counsel/Immigration services.....1 Medical services.....2 Other NGOs.....3 Local authorities (police, military).....4 Local community members.....5 Religious organizations.....6 Family members/friends.....7 Other.....8 None of the above.....9 (GO TO q27f) (DON'T READ) Don't know/No answer.99 (GO TO q27f)
q27e	At which stages of your journey did you receive help? (READ OPTIONS. SELECT ALL THAT APPLY.)	In your home country.....1 In another country in Central America.....2 In Mexico.....3 In the United States.....4 (DON'T READ) DK/DA.....99
q27f	Were you or your companions subjected to any violence, exploitation, or abuse on your journey to the US?	Yes.....1 No.....2 (GO TO q27i) (DON'T READ) Don't know/No answer.99 (GO TO q27i)
q27g	What kind/which ones were you subjected to? (READ OPTIONS. SELECT ALL THAT APPLY.)	Physical violence.....1 Sexual violence.....2 Threats or coercion.....3 Exploitation.....4 Abuse.....5 Other (Specify).....6 (DON'T READ) Don't know/No answer.99
q27h	At which stages of your journey did the violence occur?	In your home country.....1

	(READ OPTIONS. SELECT ALL THAT APPLY.)	In another country in Central America.....2 In Mexico3 In the United States.....4 (DON'T READ) DK/DA.....99
q27i	Were you ever asked for a bribe, or did you feel the need to offer a bribe, during any part of your journey to the US?	Yes.....1 No2 (GO TO q27k) (DON'T READ) Don't know/No answer .99 (GO TO q27k)
q27j	At which stages of your journey did you offer a bribe or feel the need to offer a bribe? (READ OPTIONS. SELECT ALL THAT APPLY.)	In your home country.....1 In another country in Central America.....2 In Mexico3 In the United States.....4 (DON'T READ) DK/DA.....99
q27k	How dangerous would you say that the journey to the United States was?	Very dangerous.....1 Somewhat dangerous.....2 Neither dangerous nor safe.....3 Somewhat safe.....4 Very safe.....5 (DON'T READ) Don't know/No answer .99
q27l	Did you ultimately enter the United States?	Yes.....1 No2 (GO TO q27o) (DON'T READ) Don't know/No answer .99 (GO TO 9. ACCESS TO JUSTICE)
q27m	Did you enter the United States with a visa?	Yes.....1 No.....2 (DON'T READ) DK/NA.....99
q27n	Where did you enter the United States? (SHOW SHOWCARD A AND ASK THEM TO POINT TO THE AREA WHERE THEY CROSSED)	San Diego.....1 (GO TO q27p) El Centro.....2 (GO TO q27p) Yuma.....3 (GO TO q27p) Tucson.....4 (GO TO q27p) El Paso.....5 (GO TO q27p) Big Bend.....6 (GO TO q27p) Del Rio.....7 (GO TO q27p) Laredo.....8 (GO TO q27p) Rio Grande.....9 (GO TO q27p) Other town not on the border.....10 (GO TO q27p) (DON'T READ) Don't know/No answer...99 (GO TO q27p)
q27o	What was the main reason you didn't enter the United States? (DON'T READ OPTIONS. MARK A SINGLE ANSWER. READ OPTIONS IF THE RESPONDENT DOESN'T ANSWER.)	Did not receive the visa or work permit .1 (GO TO 9. ACCESS TO JUSTICE)

		Was not granted asylum 2 (GO TO 9. ACCESS TO JUSTICE) Ran out of funds 3 (GO TO 9. ACCESS TO JUSTICE) Travel was too difficult or dangerous 4 (GO TO 9. ACCESS TO JUSTICE) Was sent back by law enforcement or immigration officers when trying to enter the US 5 (GO TO 9. ACCESS TO JUSTICE) Changed my mind 6 (GO TO 9. ACCESS TO JUSTICE) Other (specify) 7 (GO TO 9. ACCESS TO JUSTICE) (DON'T READ) Don't know/No answer. 99 (GO TO 9. ACCESS TO JUSTICE)
q27p	What was the main reason you left the United States? (DON'T READ OPTIONS. MARK A <u>SINGLE</u> ANSWER. READ OPTIONS IF THE RESPONDENT DOESN'T ANSWER.)	Lack of work in the US/insufficient income 1 Was unable to adapt 2 I changed my mind about my migration project and decided to return to my country of origin/did not like the US 3 Faced discrimination due to migration status 4 Feared being deported 5 Work visa (or other type of visa) ended 6 Was deported by Immigration and Customs Enforcement (ICE) 7 To live or work /set up a business in [COUNTRY] 8 To visit family or friends, go on vacation, or attend a social or religious event 9 To retire 10 Other reason (Specify) 11 (DON'T READ) Don't know/No answer. 99

9. ACCESS TO JUSTICE

[P] Programmer: FOR QUESTION Q28, RANDOMLY DIVIDE THE SAMPLE INTO TWO GROUPS (G1) AND (G2) INDEPENDTLY FROM GROUP ASSIGNMENTS IN THE PREVIOUS QUESTIONS. ASK QUESTION Q28_G1 TO INTERVIEWEES ASSIGNED TO GROUP (G1). ASK QUESTION Q28_G2 TO INTERVIEWEES ASSIGNED TO GROUP (G2).**

Q28_G1 READ: I am going to ask you to read this card. I would like you to tell me how many of these problems you have had from [CURRENT MONTH] 2020 to today. Please do not tell me which ones but HOW MANY. **SHOW SHOWCARD B.**

q28_G1	<ul style="list-style-type: none"> - Disputes related to the invasion or dispossession of land that does not have to do with inheritance. - Threats or harassment by money lenders or debt collectors - Strong disagreement or argument with an acquaintance or family member 	SELECT THE NUMBER OF PROBLEMS YOU HAVE HAD 0.....0 1.....1 2.....2 3.....3 (Don't read) DK/NA99
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READ: I am going to ask you to read this card. I would like you to tell me how many of these problems you have had from [CURRENT MONTH] 2020 to today. Please do not tell me which ones but HOW MANY. **SHOW SHOWCARD C.**

q28_G2	<ul style="list-style-type: none"> - Threats or harassment by money lenders or debt collectors - Strong disagreement or argument with an acquaintance or family member - Disputes related to the invasion or dispossession of land that does not have to do with inheritance. - Problems with criminals or street gangs, such as threats, harassment, or extortion 	Select the number of problems you have had 0.....0 1.....1 2.....2 3.....3 4.....4 (Don't read) DK/NA99
--------	--	--

[P] Programmer: PLEASE RECORD THE TIME THAT THE SURVEYOR SPENDS ASKING QUESTION 29, INCLUDING ITEMS B1-L2.**

READ: I am going to read you a list of problems and disputes that people commonly experience in everyday life. In each case, please tell me whether or not you have had any such problem during the past two years, by which I mean a problem that started after [CURRENT MONTH] 2020 or started before then, but continued afterwards

Q29. In the last 2 years, by which I mean a problem that started after [CURRENT MONTH]2020 or started before then, but continued afterwards, have you had...?

(SURVEYOR: SHOW DISPUTE SHOWCARDS 1 AND 2 ONE AT A TIME. NOTE ONLY THE PROBLEMS THAT THEY RESPOND YES TO.

Problem Type Code	Problem Type Description	q29	q30
B1	Problems obtaining land titles, property titles, or permission for building projects for your own home	Yes.....1 No.....2	0 1 2 3 4 5 6 7 8 9 10 DK/NA
B2	Disputes related to the invasion or dispossession of land that does not have to do with inheritance.	Yes.....1 No.....2	0 1 2 3 4 5 6 7 8 9 10 DK/NA
B3	Problems with your neighbors over boundaries or the right to pass through property, fences, or trees	Yes.....1 No.....2	0 1 2 3 4 5 6 7 8 9 10 DK/NA
B4	Problems with co-owners or community members over selling property (for example, communal lands)	Yes.....1 No.....2	0 1 2 3 4 5 6 7 8 9 10 DK/NA
C3	Problems with your neighbors over noise, pets, parking spots, or litter	Yes.....1 No.....2	

			0 1 2 3 4 5 6 7 8 9 10 DK/NA
D7	Strong disagreement or argument with an acquaintance or family member	Yes.....1 No.....2	0 1 2 3 4 5 6 7 8 9 10 DK/NA
E3	Problems with gangs, vandalism, or consumption of drugs or alcohol on the streets	Yes.....1 No.....2	0 1 2 3 4 5 6 7 8 9 10 DK/NA
I1	Being beaten up or arrested without justification by a member of the police or the military	Yes.....1 No.....2	0 1 2 3 4 5 6 7 8 9 10 DK/NA
K1	Being behind on and unable to pay utility bills, fees, or any debt	Yes.....1 No.....2	0 1 2 3 4 5 6 7 8 9 10 DK/NA
K2	Threats or harassment by money lenders or debt collectors	Yes.....1 No.....2	0 1 2 3 4 5 6 7 8 9 10 DK/NA
K3	Problems with criminals or street gangs, such as threats, harassment or extortion	Yes.....1 No.....2	0 1 2 3 4 5 6 7 8 9 10 DK/NA
L1	Difficulties collecting money owed to you	Yes.....1 No.....2	0 1 2 3 4 5 6 7 8 9 10 DK/NA
L2	Insurance claims being denied	Yes.....1 No.....2	0 1 2 3 4 5 6 7 8 9 10 DK/NA

PROGRAMMER:

- IF THE RESPONDENT ANSWERED “NO” TO ALL QUESTIONS IN Q29 → GO TO DEMOGRAPHICS.
- IF THE RESPONDENT ANSWERED “YES” TO ANY OF THE QUESTIONS IN Q29→ GO TO Q30 AND SHOW THE PROBLEM(S) FROM Q29 THAT HAD AN AFFIRMATIVE RESPONSE.

SURVEYOR: ONCE YOU HAVE SHOWN ALL THE DISPUTE SHOWCARDS 1 AND 2, SHOW SHOWCARD D (WITH THE SCALE)

Q. 30. Now I will ask you to think about the problems that you mentioned and look at this showcard. Please rate the problems from 0-10, where 0 represents the least serious and 10 represents the most serious problem you could ever face in your lifetime. For example, a score of 2 might correspond with a conflict that you had with your neighbor over a noisy party and a score of 8 might be being homeless.

For each of these cases, on a scale of 1-10, how serious was...?

[SURVEYOR: re-read the description of the problem as written. Mark the answer in the corresponding sub-section of q30.]

THE SCRIPT WILL RANDOMLY CHOOSE ONE OF THE DISPUTES IDENTIFIED IN Q29 FROM A LIST OF PROBLEMS FOR WHICH THE INTERVIEWEE ANSWERED A NUMBER GREATER THAN 3 IN Q30 (OR FROM ALL PROBLEMS IDENTIFIED IN Q29, IF NO PROBLEMS WERE RATED AS GREATER THAN 3 IN Q30):

q30a	[P**]. [PROGRAMMER: ENTER THE CODE OF THE PROBLEM TYPE SELECTED (B1-L2)	Code(B1-L2).....
------	---	------------------

READ: You said you had [problem descriptor identified in q30a]. I am now going to ask you some questions about how you went about dealing with this particular problem.

q31	Did any of the parties resort to physical violence during the dispute or in the process of settling the dispute?	Yes 1 No 2 (DON'T READ) DK/NA 99
-----	--	--

q32	<p>Did you, or someone acting on your behalf, obtain information, advice, or representation from any person or organization to help you better understand or resolve the problem? Please exclude any help provided by the other party.</p> <p>(SURVEYOR: IF THE RESPONDENT IS CONFUSED, READ: For example, from family or friends, a lawyer, a court, a religious or community leader, a trusted person or organization, or anybody else.)</p>	<p>Yes 1 No 2 (GO TO q35) (DON'T READ) DK/NA 99 (GO TO q35)</p>
-----	---	---

q33	<p>Which advisers did you contact? (SURVEYOR: DO NOT READ. MARK ALL MENTIONED ANSWERS. PROMPT WITH: Any other legal advisers?)</p> <p>(SURVEYOR: IF THE RESPONDENT ANSWERED "1", REGARDLESS OF HOW MANY ANSWERS THE RESPONDENT GAVE, GO TO Q34.)</p>	<p>A relative, friend, or acquaintance 1 A lawyer, professional advisor, or advice service 2 (GO TO q36) A government legal aid office 3 (GO TO q36) A court or the police 4 (GO TO q36) A social worker 5 (GO TO q36) A trade union or employer 6 (GO TO q36) A religious or community leader 7 (GO TO q36) A civil society organization 8 (GO TO q36) Other organization 9 (GO TO q36) (DON'T READ) DK/NA 99 (GO TO q36)</p>
-----	--	--

q34	Did any of the family or friends who you contacted go to law school or work in an organization that provides legal advice?	Yes 1 (GO TO q36)
-----	--	-------------------------

		No.....2 (GO TO q36) (DON'T READ) DK/NA.....99 (GO TO q36)
q35	<p>PROGRAMMER: RECORD THE TIME IT TAKES TO ADMINISTER QUESTION</p> <p>SUREVEYOR: READ ALL ANSWER OPTIONS. SELECT ONLY ONE OPTION.</p> <p>What was the main reason you did not consider getting information, advice, or representation from anyone else?</p>	<p>I thought the issue was not important or not difficult to resolve.....1</p> <p>I thought the other side was right.....2</p> <p>I did not think I needed advice.....3</p> <p>It was very expensive (I didn't have the resources).....4</p> <p>I had received help with a problem before and did not find it useful.....5</p> <p>I did not know who to call or where to get advice.....6</p> <p>I did not know I could get advice for this problem.....7</p> <p>I was scared to get advice or did not want to create a larger problem.....8</p> <p>Advisors were too far away or it would take too much time.....9</p> <p>The person or institution with whom I had a problem told me how to resolve it...10</p> <p>It would have damaged my relationship with a friend or family member...11</p> <p>It was difficult or risky due to the pandemic.....12</p> <p>Other (Specify).....13</p> <p>(DONT'READ) DK/NA.....99</p>
q36	<p>Did you or anybody else go to a third party to resolve the problem? For example, to a court, government agency, police officer, family member, or a priest.</p>	<p>Yes.....1 (GO TO q40)</p> <p>No.....2 (DONT'READ) DK/NA.....99</p>
q37	<p>PROGRAMMER: RECORD THE TIME IT TAKES TO ADMINISTER QUESTION</p> <p>Why did you not go to anybody?</p> <p>(SURVEYOR: READ THE ANSWER OPTIONS).</p>	<p>I thought the problem was not important enough or easy to resolve.....1</p> <p>I thought that it was not necessary.....2</p> <p>Resolving the problem would have taken a long time.....3</p> <p>I did not have evidence or a strong case.....4</p> <p>I was afraid of the consequences.....5</p> <p>I did not know what to do, where to go, or how to do it.....6</p> <p>Because of the cost, distance, or my schedule.....7</p> <p>I did not trust the authorities.....8</p>

		It would have damaged my relationship with a friend or family member 9 It was up to the other party.....10 There were risks or offices were closed due to the pandemic..... 11 There wasn't a solution12 Other (Specify).....13 (DON'T READ) DK/NA 99
q38	Is the problem ongoing or has it been resolved? By "resolved," I mean that there has been a resolution, sentence, or agreement. For example, the problem of an overdue debt would be "resolved" if a judge issued a resolution or sentence, or if an agreement had been reached with the other party. The resolution is independent of whether the problem is solved or not. For example, even after a judge's sentence or an agreement, an overdue debt could have been paid or not.	Ongoing 1 (GO TO q47) Too early to say..... 2 (GO TO q47) Done with, but problem persists 3 Done with, problem fully resolved 4 (DON'T READ) DK/NA 99 (GO TO q47)
q39	PROGRAMMER: RECORD THE TIME IT TAKES TO ADMINISTER QUESTION How was the problem settled?	Through an agreement between both parties 1 (GO TO q41a) The other party did what I wanted 2 (GO TO q41a) I did what the other party wanted 3 (GO TO q41a) The problem sorted itself out 4 (GO TO q41a) I moved away from the problem (I moved homes or changed jobs)..... 5 (GO TO q41a) I and/or all other parties gave up trying to resolve the problem 6 (GO TO q41a) None of these 7 (GO TO q41a) (DON'T READ) DK/NA 99 (GO TO q41a)

		q40: To resolve the problem, did you or somebody else:
A	Make a claim to a court or tribunal	Yes 1 No 2 (DON'T READ) DK/NA 99
B	Contact the police (or other investigative authority)	Yes 1 No 2 (DON'T READ) DK/NA 99
C	Contact a government office or other formal designated authority or agency	Yes 1 No 2 (DON'T READ) DK/NA 99

D	Turn to a religious authority or community leader or civil organization	Yes.....	1
		No.....	2
		(DON'T READ) DK/NA	99
E	Turn to a third-party to mediate the problem or to an alternative dispute resolution mechanism	Yes.....	1
		No.....	2
		(DON'T READ) DK/NA	99

q40f	Is the problem ongoing or has it been resolved? By "resolved," I mean that there has been a resolution, sentence, or agreement. For example, the problem of an overdue debt would be "resolved" if a judge issued a resolution or sentence, or if an agreement had been reached with the other party. The resolution is independent of whether the problem is solved or not. For example, even after a judge's sentence or an agreement, an overdue debt could have been paid or not.	Ongoing.....	1 (GO TO q47)
		Too early to say.....	2 (GO TO q47)
q40g	PROGRAMMER: RECORD THE TIME IT TAKES TO ADMINISTER QUESTION How was the problem settled?	Done with, but problem persists.....	3
		Done with, problem fully resolved.....	4
		(DON'T READ) DK/NA	99 (GO TO q47)
		A sentencing or resolution from a judge or formal authority..	1
		Through mediation, conciliation, or arbitration.....	2
		Through third-party action.....	3
		Through an agreement between both parties.....	4
		The other party did what I wanted.....	5
		I did what the other party wanted.....	6
		The problem sorted itself out.....	7
I moved away from the problem (I moved homes or changed jobs).....	8		
I and/or all other parties gave up trying to resolve the problem.....	9		
None of these.....	10		
(DON'T READ) DK/NA	99		

READ: Regardless of the outcome, do you think that the process followed to solve the problem was:

q41a	Fair?	Yes.....	1
		No.....	2
		(DON'T READ) DK/NA	99
q41b	Slow?	Yes.....	1
		No.....	2
		(DON'T READ) DK/NA	99
q41c	Expensive?	Yes.....	1
		No.....	2
		(DON'T READ) DK/NA	99

q42	To what extent was the outcome of the problem or dispute in your favor?	Mostly in my favor.....1 Somewhat in my favor.....2 Mostly not in my favor.....3 (DON'T READ) DK/NA99
q43	How long did it take to resolve the problem?	3 months or less.....1 Between 3 and 6 months.....2 Between 6 and 9 months.....3 Between 9 months and 1 year.....4 Between 1 and 2 years.....5 More than 2 years.....6 (DON'T READ) DK/NA99
q44	Did you have to spend money in order to solve the problem?	Yes.....1 No.....2 (GO TO q46) (DON'T READ) DK/NA99 (GO TO q46)
q45	How easy or difficult was it to find the money to cover these costs?	Very easy.....1 Somewhat easy.....2 Difficult.....3 Nearly impossible.....4 (DON'T READ) DK/NA99

q46	How satisfied or dissatisfied are you with the outcome of the problem?	Very satisfied.....1 (GO TO q48a) Satisfied.....2 (GO TO q48a) Dissatisfied.....3 (GO TO q48a) Very dissatisfied.....4 (GO TO q48a) (DON'T READ) DK/NA99 (GO TO q48a)
q47	How satisfied or dissatisfied are you with how things are turning out so far with the problem?	Very satisfied.....1 Satisfied.....2 Dissatisfied.....3 Very dissatisfied.....4 (DON'T READ) DK/NA99

READ: To what extent do you agree or disagree with the following statements about the problem?

q48a	I understood or came to understand my legal rights and responsibilities.	Strongly Agree.....1 Agree.....2 Disagree.....3 Strongly Disagree.....4 (DON'T READ) DK/NA99
q48b	I knew where to get good information and advice about resolving the problem.	Strongly Agree.....1 Agree.....2 Disagree.....3 Strongly Disagree.....4 (DON'T READ) DK/NA99
q48c	I was able to get all the expert help I wanted.	Strongly Agree.....1 Agree.....2 Disagree.....3

		Strongly Disagree.....4 (DON'T READ) DK/NA.....99
q48d	I was (am) confident I could (can) achieve a fair outcome.	Strongly Agree.....1 Agree.....2 Disagree.....3 Strongly Disagree.....4 (DON'T READ) DK/NA.....99

READ: At any time, did the problem cause you:

q49a	To experience stress-related illness, injuries, or any other health problem	Yes.....1 No.....2 (DON'T READ) DK/NA.....99
q49b	To experience relationship breakdown or damage to a family relationship	Yes.....1 No.....2 (DON'T READ) DK/NA.....99
q49c	To experience loss of income, loss of employment, financial strain or need to relocate	Yes.....1 No.....2 (DON'T READ) DK/NA.....99
q49d	To experience problems with alcohol or drugs	Yes.....1 No.....2 (DON'T READ) DK/NA.....99
q49e	To miss work	Yes.....1 No.....2 (DON'T READ) DK/NA.....99
q49f	To consult a doctor, therapist, or psychologist	Yes.....1 No.....2 (DON'T READ) DK/NA.....99
q49g	To be hospitalized	Yes.....1 No.....2 (DON'T READ) DK/NA.....99

10. DEMOGRAPHICS

READ: For the final section of the survey, I would like to ask you some demographic questions.

CORIGIN	<u>In which country were you born?</u>	Belize.....1 Costa Rica.....2 El Salvador.....3 Guatemala.....4 Honduras.....5 Nicaragua.....6 Panama.....7 Other.....8
Relig	What is your religious preference? Are you...	ADAPT BY COUNTRY
Ethni	What is your racial-ethnic background? Are you...	ADAPT BY COUNTRY
Nation	What is your current nationality? Are you...	National (Citizen).....1 Foreigner.....2
Sleep	How many bedrooms does your household have?	Open Response (Numeric)

Fin	Which of the following statements best describes your household's financial situation?	Money is not enough even for basic necessities and buying clothes is difficult 1 Can buy basic products but buying clothes is difficult 2 Can buy basic products and clothes, but not long-term goods 3 Can buy long-term goods, but cannot buy expensive goods 4 Can afford sufficiently expensive goods 5 (DON'T READ) Don't know/No answer 99
Edu	What is the highest degree you have received?	None 1 Elementary school diploma 2 Middle school diploma 3 High school diploma or equivalent 4 Bachelor's degree 5 Graduate degree (Masters, Ph.D.) 6 Vocational 7 (DON'T READ) Don't know/No answer 99
Emp	In the past week, have you...? (MARK ONLY ONE ANSWER.)	Worked 1 Had a job, but did not work 2 Looked for work 3 (GO TO Marital) Studied 4 (GO TO Marital) Dedicated yourself to household tasks 5 (GO TO Marital) Were retired 6 (GO TO Marital) Were permanently incapable of working 7 (GO TO Marital) Did not work 8 (GO TO Marital) (DON'T READ) Don't know/No answer 99 (GO TO Marital)
Work	In your work or business last week, were you ...? (READ OPTIONS IN BOLD. IF THE RESPONDENT IS CONFUSED, READ DESCRIPTIONS IN PARENTHESES. MARK ONLY ONE OPTION.)	Government worker (Employee of the federal, state, or city government, or any other level of government) 1 (GO TO Marital) Private sector worker (Employee in a private business of any size) 2 Independent professional (An independent contractor with a bachelor's degree. S/he does not work for a public or private company as an employee.) 3 Self-employed worker (Worker without a bachelor's degree that performs her/his work independently. S/he works in her/his own business, establishment, or agricultural land and does not have paid staff. S/he does not work for a private business as an employee. This

		includes skilled and unskilled workers, contractors, and domestic workers.).....4 Day laborer (Agricultural worker that performs her/his activities in exchange for pay for a day of work and that does not have ownership of the land).....5 Businessman or businesswomen (Owner of a business without paid staff. S/he may work with family without any of them receiving money for their work. This includes artisans.).....6 Entrepreneur or business owner (Owner of a business with paid staff).....7 Unpaid worker (Person that helps or works in a business or establishment without receiving any pay. This may or may not be a family business or establishment.).....8 (GO TO Marital) (DON'T READ) Don't know/No answer...99
wagreement	Were you employed on the basis of ...?	A written agreement.....1 An oral agreement.....2 (DON'T READ) Don't know/No answer...99
Marital	What is your marital status?	Single.....1 (GO TO Disability) Domestic partnership/living as married.....2 (GO TO Disability) Married.....3 Divorced.....4 Widowed.....5 (DON'T READ) Don't know/No answer.....99 (GO TO Disability)
mcertificate	Do you have a marriage certificate?	Yes.....1 No.....2 (DON'T READ) Don't know/No answer...99
disabilityA	Do you have any physical or mental health conditions or illnesses lasting or expected to last for 12 months or more?	Yes.....1 No.....2 (GO TO politics) (DON'T READ) Don't know/No answer...99 (GO TO politics)
disability2	Can you tell me whether they were physical or mental health conditions or illnesses?	Physical.....1 Mental.....2 Both.....3 (DON'T READ) Don't know/No answer...99
politics	How interested are you in politics?	Very interested.....1 Interested.....2 A little interested.....3 Not at all interested.....4 (DON'T READ) Don't know/No answer...99
paff1	Do you usually think of yourself as close to any particular party?	Yes.....1 (GO TO paff3) No.....2 (DON'T READ) Don't know/No answer.....99
paff2	Do you feel yourself a little closer to one of the political	Yes.....1

	parties than the others?	No 2 (GO TO A1) (DON'T READ) Don't know/No answer 99 (GO TO A1)
paff3	Which party do you feel closest to?	ADAPT BY COUNTRY. INCLUDE ALL MAJOR POLITICAL PARTIES.

A1	How many people live in this home? (RECORD NUMBER)	
A2	Are you the head of the household? (In other words, the person who makes the most important decisions, either because your income covers the greatest amount of costs or because you have the higher authority)	Yes 1 No 2 (DON'T READ) Don't know/No answer 99
A3	Are you a beneficiary of or do you receive money from government programs such as scholarships, assistance for single mothers, seniors, disability benefits, etc. ?	Yes 1 No 2 (DON'T READ) Don't know/No answer 99
A4	How frequently do you use the internet? (MARK ONLY ONE OPTION.)	Daily 1 Several times a week 2 Several times a month 3 Rarely 4 Never 5 (DON'T READ) Don't know/No answer 99
A5	Do you have a mobile phone?	Yes 1 No 2 (DON'T READ) Don't know/No answer 99

READ: Now, I would like to ask you about documents that some people use for identification or legal purposes, such as national ID cards, birth certificates, or land ownership titles. Not everyone has these documents. If you do not have the document I mention, feel free to tell me so.

A6	Do you have..... (ASK EACH OPTION SEPARATELY. MARK ALL THAT APPLY.)	A birth certificate? 1 A government issued ID card? 2 (DON'T READ) Don't know/No answer 99
A6b	Does your household have any of the following documents for your current dwelling: a title, deed, certificate of ownership, rental contract, or lease?	Yes 1 No 2 (GO TO A7) (DON'T READ) Don't know/No answer 99 (GO TO A7)
A6c	Which ones?	A title, deed, or certificate of ownership 1 A rental contract or lease 2 Other 3 (DON'T READ) Don't know/No answer 99

A7	How many full bathrooms with a shower and toilet are there for the exclusive use of the members of your household?	0 0 1 1 2 2 3 3 4 or more 4 (DON'T READ) Don't know/No answer 99
A8	How many cars, excluding taxis, do you own at this home?	0 0 1 1 2 2 3 or more 3

		(DON'T READ) Don't know/No answer .99
A9	Does your home have a washing machine?	Yes.....1 No.....2 (DON'T READ) Don't know/No answer .99
A10	Does your home have a motorcycle?	Yes.....1 No.....2 (DON'T READ) Don't know/No answer .99
A11	Does your home have a computer?	Yes.....1 No.....2 (DON'T READ) Don't know/No answer .99
A12	Does your home have a television?	Yes.....1 No.....2 (DON'T READ) Don't know/No answer .99
A13	Does your home have a flat screen TV?	Yes.....1 No.....2 (DON'T READ) Don't know/No answer .99
A14	Does your home have a refrigerator?	Yes.....1 No.....2 (DON'T READ) Don't know/No answer .99
A15	Does your home have an internet connection?	Yes.....1 No.....2 (DON'T READ) Don't know/No answer .99
A16	Of all people that live in this house and that are over 15 years old, how many worked during the last month?	0.....0 1.....1 2.....2 3.....3 4 or more.....4 (DON'T READ) Don't know/No answer .99
Income2	Thank you very much for your time. To confirm the information you provided at the beginning, could you please tell me the total [MONTHLY] income of your household from all sources? This includes wages, net income from a business, pensions, dividends, rents, remittances, or any other type of income received by any household member.	Open Response [Numeric]

READ: Thank you very much for your time and cooperation. This concludes our interview.

POST SURVEY INFORMATION

[The surveyor should fill out this part after the survey.]

PSU	Primary Sampling Unit	
Interview Length	Length of interview in minutes	
City	City where the respondent lives	[LIST OF CITIES IN WHICH THE INTERVIEWS TAKE PLACE]
Region	Region of the country in which the interview took place	[LIST OF REGIONS IN WHICH THE INTERVIEWS TAKE PLACE]
Urban	Type of area in which the respondent lives	Urban.....1 Rural.....2

B1	Identify the particular type of housing	Independent home.....1 Apartment Building.....2 Multi-family apartment/low-income housing unit.....3 Unfinished housing.....4 Structure not built for housing.....5
B2	Was another person present during the interview?	Yes.....1 No.....2 (GO TO qpi1)
B3	Was this person from the same home, a neighbor, or another party who was monitoring the interview?	From the same home.....1 Neighbor.....2 A stranger monitoring responses.....3 Other representative from a polling company (i.e., supervisor).....4 Other (a friend, salesperson, etc.).....5

qpi1. Did you feel threatened during the interview?
 Yes.....1
 No.....2

qpi2. What was the respondent's attitude toward you during the interview?

qpi2a. Was he or she?	Friendly (1)	In between (2)	Hostile (3)
qpi2b. Was he or she?	Interested (1)	In between (2)	Bored (3)
qpi2c. Was he or she?	Cooperative (1)	In between (2)	Uncooperative (3)
qpi2d. Was he or she?	Patient (1)	In between (2)	Impatient (3)
qpi2e. Was he or she?	At ease (1)	In between (2)	Suspicious (3)
qpi2f. Was he or she?	Honest (1)	In between (2)	Misleading (3)

qpi3. To what extent would you say the area around the interviewee's home is affected by:

qpi3a. Garbage in the street or the sidewalk	Not at all.....1 Little.....2 Somewhat.....3 Very much.....4 (DON'T READ) Don't know/No answer.....99
---	--

qpi3b. Potholes in the street	Not at all.....	1
	Little.....	2
	Somewhat.....	3
	Very much.....	4
	(DON'T READ) Don't know/No answer.....	99
qpi3c. Graffiti or marks drawn by gangs on the walls	Not at all.....	1
	Little.....	2
	Somewhat.....	3
	Very much.....	4
	(DON'T READ) Don't know/No answer.....	99
qpi3d. Lack of utilities poles	Not at all.....	1
	Little.....	2
	Somewhat.....	3
	Very much.....	4
	(DON'T READ) Don't know/No answer.....	99

COLOR. When the interview is complete, WITHOUT asking, please use the color chart and select the number that most closely corresponds to the color of the face of the respondent. See Color Palette

Number: _____

Color Palette



A. Example Kish Grid for respondent selection (for those using a Kish Grid):

READ: Good morning. My name is _____. I am from _____, an independent polling organization. I do not represent the government or any political party. You are being asked to participate in a research study. The goal of the study is to understand the views of citizens in [COUNTRY] about people’s experiences with the law. The study is being carried out by the World Justice Project. Before continuing, I need to decide who to interview from this household.

Surveyor: Please randomly select a respondent from the individuals that are currently present in the household.

Please note that there are quotas for city, gender, age, and income. Once the respondent has been randomly selected, and they agree to participate in the interview, please proceed to the three demographic questions on gender, age, and income. If the gender, age, and income categories of the respondent have not been filled, then proceed with the interview. If the randomly selected respondent falls into an already completed quota category (gender, age, or income), then please move on to the next house in the random sampling route.

	Can you please give me the first names or initials of all the adults aged 18 and above, including adults that are not immediate family, currently in your household at the moment?	Is [Name] male or female? Female...1 Male.....2	What is the age of [Name]?	0	1	2	3	4	5	6	7	8	9
1				1	1	1	1	1	1	1	1	1	1
2				2	1	2	1	2	1	2	1	2	1
3				3	1	2	3	1	2	3	1	2	3
4				1	2	4	3	1	2	4	3	1	2
5				5	4	2	3	1	5	4	2	3	1
6				5	4	1	6	3	2	5	4	1	6
7				3	1	7	4	2	5	6	3	1	7
8				7	2	6	3	4	1	8	5	7	2
9				9	8	2	6	5	1	7	3	4	9
10				4	1	2	7	5	8	3	10	6	9

READ: The selected adult(s) is (are) [NAME OF SELECTED ADULT]. **(Surveyor: Ask to speak to that person)**

S1: Selected adult= [Type code]

You have been randomly selected to participate in this survey. This survey is completely voluntary and it will take about 45 minutes to complete. Your answers will be kept confidential. We will not ask for your name and no one will ever be able to learn how you responded. Your answers will be put together with the answers of at least 500 other people and we will never disclose your individual opinion. Rather, we will talk about national trends and patterns. There are no right or wrong answers; our researchers value your opinions and want to know what you really think and feel about the topic being discussed. You can leave any questions unanswered, and you may stop the interview at any time. There is no penalty for refusing to participate.

Do you wish to participate? ___Yes ___ No

Surveyor:

- If no, please fill in the Table of Incidents included in the Supplemental Survey Materials.
- If yes, please continue below.

READ: Before proceeding, I would like to ask you a few demographic questions. This helps us to ensure that the sample is representative.

Gend	What is your gender?	Male..... 1 Female..... 2
Age	What is your age as of today?	Open Response (Numeric]
Income	Would you please tell me the bracket that best represents your household's total income from all sources? This should include wages and salaries, net income from businesses, pensions, dividends, remittances, rents, and any other money income received by all members of the household. (Please refer to Supplemental Survey Materials for instructions on how to construct this variable.)	1 st quintile range..... 1 2 nd quintile range..... 2 3 rd quintile range..... 3 4 th quintile range..... 4 5 th quintile range..... 5 (DON'T READ) Don't know/No answer_99
income_cur	Surveyor: Write the currency used for reporting the household's total income. Please standardize for all respondents.	Open Response (Text)
income_time	Surveyor: Write the time period used for reporting the household's total income. Please standardize for all respondents.	Weekly, Monthly, or Annual Income

If the randomly selected respondent falls into an already completed quota category (gender, age, or income), then please fill in the Table of Incidents and move on to the next house in the random sampling route. If the gender, age, and income categories of the respondent have not been filled, then proceed with the interview below.

B. Instructions for constructing the income variable:

SURVEYOR: Please use five income range categories, each corresponding broadly to QUINTILES OF THE ACTUAL HOUSEHOLD INCOME RANGE in your country. These figures should be derived from the best available source for your country or from international sources. The data source used should match the requirement of the question, i.e., quintiles of household income for all households (not, for example, for average households or just households with children). The median income should lie in the third quintile. The figures should not appear to be too exact. Minor rounding can be employed to achieve this if necessary. Each country can choose whether to include weekly, monthly, or annual amounts or include more than one of these as appropriate.