

THE WORLD JUSTICE PROJECT: GENERAL POPULATION POLL 2022

READ: Good morning. My name is _____. I am from _____, an independent polling organization. I do not represent the government or any political party. You are being asked to participate in a research study. The goal of the study is to understand the views of citizens in [COUNTRY] about people’s experiences with the law. The study is being carried out by the World Justice Project. Before continuing, I need to decide who to interview from this household.

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Surveyor: Please randomly select a respondent from the individuals that are currently present in the household. Methods of random selection can include a Kish Grid, a random number generator, or the last birthday method. If you choose to use a Kish Grid, please see the Supplemental Survey Materials for an example of a Kish Grid.

Please note that there are quotas for city, gender, age, and income. Once the respondent has been randomly selected, and they agree to participate in the interview, please proceed to the three demographic questions on gender, age, and income. If the gender, age, and income categories of the respondent have not been filled, then proceed with the interview. If the randomly selected respondent falls into an already completed quota category (gender, age, or income), then please move on to the next house in the random sampling route.

READ: The selected adult(s) is (are) [NAME OF SELECTED ADULT]. (**Surveyor:** Ask to speak to that person)

S1: Selected adult= [Type code]

You have been randomly selected to participate in this survey. This survey is completely voluntary, and it will take about 45 minutes to complete. Your answers will be kept confidential. We will not ask for your name, and no one will ever be able to learn how you responded. Your answers will be put together with the answers of at least 500 other people and we will never disclose your individual opinion. Rather, we will talk about national trends and patterns. There are no right or wrong answers; our researchers value your opinions and want to know what you really think and feel about the topic being discussed. You can leave any questions unanswered, and you may stop the interview at any time. There is no penalty for refusing to participate.

Do you wish to participate? ___ Yes ___ No

Surveyor:

- If no, please fill in the Table of Incidents included in the Supplemental Survey Materials.
- If yes, please continue below.

READ: Before proceeding, I would like to ask you a few demographic questions.

Gend	Gender (Please fill in the gender of the respondent.)	Male.....1 Female.....2
Age	What is your age as of today?	Open Response (Numeric)
Income	Would you please tell me the bracket that best represents your household’s total income from all sources? This should include wages and salaries, net income from businesses, pensions, dividends, remittances, rents, and any other money income received by all members of the household. (Please refer to Supplemental Survey Materials for instructions on how to construct this variable.)	1 st quintile range.....1 2 nd quintile range.....2 3 rd quintile range.....3 4 th quintile range.....4 5 th quintile range.....5 (DON’T READ) Don’t know/No answer..99
income_cur	Surveyor: Write the currency used for reporting the household’s total income. Please standardize for all respondents.	Open Response (Text)
income_time	Surveyor: Write the time period used for reporting the household’s total income. Please standardize for all respondents.	Weekly, Monthly, or Annual Income

If the randomly selected respondent falls into an already completed quota category (gender, age, or income), then please fill in the Table of Incidents and move on to the next house in the random sampling route. If the gender, age, and income categories of the respondent have not been filled, then proceed with the interview below.

1. TRUST

READ: I am going to read you a list of categories of people, groups of people, and institutions. Please tell me, how much TRUST do you have in each of the following categories?

q1a	People living in this country	A lot 1 Some 2 A little 3 No trust 4 (DON'T READ) Don't know/No answer 99
q1b	Officers working in the local government	A lot 1 Some 2 A little 3 No trust 4 (DON'T READ) Don't know/No answer 99
q1c	Officers working in the national government	A lot 1 Some 2 A little 3 No trust 4 (DON'T READ) Don't know/No answer 99
q1d	The police	A lot 1 Some 2 A little 3 No trust 4 (DON'T READ) Don't know/No answer 99
q1e	The prosecutors in charge of criminal investigations	A lot 1 Some 2 A little 3 No trust 4 (DON'T READ) Don't know/No answer 99
q1f	Public defense attorneys	A lot 1 Some 2 A little 3 No trust 4 (DON'T READ) Don't know/No answer 99
q1g	Judges and magistrates	A lot 1 Some 2 A little 3 No trust 4 (DON'T READ) Don't know/No answer 99
q1h	Civil servants	A lot 1 Some 2 A little 3 No trust 4 (DON'T READ) Don't know/No answer 99
q1i	The news media	A lot 1 Some 2 A little 3 No trust 4 (DON'T READ) Don't know/No answer 99
q1j	Political parties	A lot 1 Some 2 A little 3 No trust 4 (DON'T READ) Don't know/No answer 99

2. CORRUPTION

READ: What is your opinion about the following behaviors? Is it always acceptable, usually acceptable, sometimes acceptable, or not acceptable?

q2a	A public officer being recruited on the basis of family ties and friendship networks	Always Acceptable.....1 Usually Acceptable.....2 Sometimes Acceptable.....3 Not Acceptable.....4 (DON'T READ) Don't know/No answer.....99
q2b	A public officer asking for a bribe to speed up administrative procedures	Always Acceptable.....1 Usually Acceptable.....2 Sometimes Acceptable.....3 Not Acceptable.....4 (DON'T READ) Don't know/No answer.....99
q2c	A private citizen offering a bribe to a public official to speed up administrative procedures	Always Acceptable.....1 Usually Acceptable.....2 Sometimes Acceptable.....3 Not Acceptable.....4 (DON'T READ) Don't know/No answer.....99
q2d	An elected official taking public funds for private use	Always Acceptable.....1 Usually Acceptable.....2 Sometimes Acceptable.....3 Not Acceptable.....4 (DON'T READ) Don't know/No answer.....99
q2e	An elected official using stolen public funds to assist his or her community	Always Acceptable.....1 Usually Acceptable.....2 Sometimes Acceptable.....3 Not Acceptable.....4 (DON'T READ) Don't know/No answer.....99
q2f	A law enforcement officer (police, customs, immigration, civil guard, military police) asking for a bribe	Always Acceptable.....1 Usually Acceptable.....2 Sometimes Acceptable.....3 Not Acceptable.....4 (DON'T READ) Don't know/No answer.....99
q2g	A company official asking for a bribe from a job applicant	Always Acceptable.....1 Usually Acceptable.....2 Sometimes Acceptable.....3 Not Acceptable.....4 (DON'T READ) Don't know/No answer.....99

READ: In your opinion, how frequent are these practices among *public officials*? Do you think they are very frequent, frequent, not frequent, or do you think they never happen?

q3a	Influencing the hiring of friends or relatives in the public sector	Very Frequent.....1 Frequent.....2 Not Frequent.....3 Never.....4 (DON'T READ) Don't know/No answer.....99
q3b	Influencing the award of government contracts to friends or relatives	Very Frequent.....1 Frequent.....2 Not Frequent.....3 Never.....4 (DON'T READ) Don't know/No answer.....99

q3c	Requesting money or gifts for public services that should have been provided for free	Very Frequent	1
		Frequent	2
		Not Frequent	3
		Never	4
		(DON'T READ) Don't know/No answer	99

READ: In your opinion, how frequent are these practices among *private sector employees*? Do you think they are very frequent, frequent, not frequent, or do you think they never happen?

q4a	Influencing the hiring of friends or relatives in the private sector	Very Frequent	1
		Frequent	2
		Not Frequent	3
		Never	4
		(DON'T READ) Don't know/No answer	99
q4b	Influencing the award of contracts to friends or relatives in the private sector	Very Frequent	1
		Frequent	2
		Not Frequent	3
		Never	4
		(DON'T READ) Don't know/No answer	99
q4c	Requesting money or gifts for private benefit instead of the benefit of the company	Very Frequent	1
		Frequent	2
		Not Frequent	3
		Never	4
		(DON'T READ) Don't know/No answer	99

READ: In your opinion, how frequent are these practices among *elected* representatives/politicians? Do you think they are very frequent, frequent, not frequent, or do you think they never happen?

q5a	Influencing the career advancement of their friends or relatives on the basis of patronage instead of merit	Very Frequent	1
		Frequent	2
		Not Frequent	3
		Never	4
		(DON'T READ) Don't know/No answer	99
q5b	Influencing the award of contracts to companies/ individuals close to themselves	Very Frequent	1
		Frequent	2
		Not Frequent	3
		Never	4
		(DON'T READ) Don't know/No answer	99
q5c	Using public funds or property for personal or family needs	Very Frequent	1
		Frequent	2
		Not Frequent	3
		Never	4
		(DON'T READ) Don't know/No answer	99
q5d	Taking bribes or gifts to influence public contracts or public decisions	Very Frequent	1
		Frequent	2
		Not Frequent	3
		Never	4
		(DON'T READ) Don't know/No answer	99
q5e	Manipulating government records or public accounts	Very Frequent	1
		Frequent	2
		Not Frequent	3
		Never	4
		(DON'T READ) Don't know/No answer	99
q5f	Manipulating electoral processes/ electoral fraud	Very Frequent	1

		Frequent.....	2
		Not Frequent.....	3
		Never.....	4
		(DON'T READ) Don't know/No answer.....	99
q5g	Compromising on investigative functions	Very Frequent.....	1
		Frequent.....	2
		Not Frequent.....	3
		Never.....	4
		(DON'T READ) Don't know/No answer.....	99

READ: Corruption exists in all countries and societies in some form or another. How many of the following people in [COUNTRY] do you think are involved in corrupt practices?

q6a	Members of Parliament/Congress	None.....	1
		Some of them.....	2
		Most of them.....	3
		All of them.....	4
		(DON'T READ) Don't know/No answer.....	99
q6b	Officers working in the national/federal government	None.....	1
		Some of them.....	2
		Most of them.....	3
		All of them.....	4
		(DON'T READ) Don't know/No answer.....	99
q6c	Officers working in the local government	None.....	1
		Some of them.....	2
		Most of them.....	3
		All of them.....	4
		(DON'T READ) Don't know/No answer.....	99
q6d	Judges and magistrates	None.....	1
		Some of them.....	2
		Most of them.....	3
		All of them.....	4
		(DON'T READ) Don't know/No answer.....	99
q6e	The prosecutors in charge of criminal investigations	None.....	1
		Some of them.....	2
		Most of them.....	3
		All of them.....	4
		(DON'T READ) Don't know/No answer.....	99
q6f	Public defense attorneys	None.....	1
		Some of them.....	2
		Most of them.....	3
		All of them.....	4
		(DON'T READ) Don't know/No answer.....	99
q6g	Police officers	None.....	1
		Some of them.....	2
		Most of them.....	3
		All of them.....	4
		(DON'T READ) Don't know/No answer.....	99
q6h	Members of the Armed Forces	None.....	1
		Some of them.....	2
		Most of them.....	3
		All of them.....	4
		(DON'T READ) Don't know/No answer.....	99
q6i	Tax/revenues officers	None.....	1
		Some of them.....	2

		Most of them 3 All of them 4 (DON'T READ) Don't know/No answer 99
q6j	Customs officers	None 1 Some of them 2 Most of them 3 All of them 4 (DON'T READ) Don't know/No answer 99
q6k	Public utility company officers and employees (electricity, water, sanitation, etc.)	None 1 Some of them 2 Most of them 3 All of them 4 (DON'T READ) Don't know/No answer 99
q6l	Doctors and nurses in public hospitals	None 1 Some of them 2 Most of them 3 All of them 4 (DON'T READ) Don't know/No answer 99
q6m	Teachers in public schools	None 1 Some of them 2 Most of them 3 All of them 4 (DON'T READ) Don't know/No answer 99
q6n	Land registry officers	None 1 Some of them 2 Most of them 3 All of them 4 (DON'T READ) Don't know/No answer 99
q6o	Car registration/driver license agency officers	None 1 Some of them 2 Most of them 3 All of them 4 (DON'T READ) Don't know/No answer 99
q6p	The news media	None 1 Some of them 2 Most of them 3 All of them 4 (DON'T READ) Don't know/No answer 99
q6q	Political parties	None 1 Some of them 2 Most of them 3 All of them 4 (DON'T READ) Don't know/No answer 99

READ: Now let me ask you about personal experiences with corruption and bribe solicitation in public services. Let me remind you that your answers to all questions in this survey will remain completely confidential.

	q7. In the last 12 months (since today's month 2021), have you had contact with any of the following <u>public officials</u> , including	q8. Did you have to give any of them a gift, a favor, or some extra money, including through an intermediary (not counting the correct	q9. How many times was a gift, a favor, or some extra money given? (REGISTER NUMBER)	q10. Could you tell me the month/year in which this last happened (the gift, favor, or extra money)? SURVEYOR: Enter MONTH/YEAR. If more than 12 months ago,
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	through an intermediary?	amount of official fees)?		return to q7 for the same item to enter corrections. Then continue with q7 for the next item in the list.
a. Police officers	Yes.....1 (GO TO q8a) No.....2 (GO TO q7b) (DON'T READ) DK/NA...99 (GO TO q7b)	Yes.....1 (GO TO q9a) No.....2 (GO TO q7b) (DON'T READ) DK/NA...99 (GO TO q7b)	[Open response] ... GO TO q10a	[Month/Year] ... GO TO q7b
b. Judges/Magistrates at court	Yes.....1 (GO TO q8b) No.....2 (GO TO q7c) (DON'T READ) DK/NA...99 (GO TO q7c)	Yes.....1 (GO TO q9b) No.....2 (GO TO q7c) (DON'T READ) DK/NA...99 (GO TO q7c)	[Open response] ... GO TO q10b	[Month/Year] ... GO TO q7c
c. Prosecutors	Yes.....1 (GO TO q8c) No.....2 (GO TO q7d) (DON'T READ) DK/NA...99 (GO TO q7d)	Yes.....1 (GO TO q9c) No.....2 (GO TO q7d) (DON'T READ) DK/NA...99 (GO TO q7d)	[Open response] ... GO TO q10c	[Month/Year] ... GO TO q7d
d. Tax/revenues officers	Yes.....1 (GO TO q8d) No.....2 (GO TO q7e) (DON'T READ) DK/NA...99 (GO TO q7e)	Yes.....1 (GO TO q9d) No.....2 (GO TO q7e) (DON'T READ) DK/NA...99 (GO TO q7e)	[Open response] ... GO TO q10d	[Month/Year] ... GO TO q7e
e. Customs officers	Yes.....1 (GO TO q8e) No.....2 (GO TO q7f) (DON'T READ) DK/NA...99 (GO TO q7f)	Yes.....1 (GO TO q9e) No.....2 (GO TO q7f) (DON'T READ) DK/NA...99 (GO TO q7f)	[Open response] ... GO TO q10e	[Month/Year] ... GO TO q7f
f. Public utility company officers and employees (electricity, water, sanitation, etc.)	Yes.....1 (GO TO q8f) No.....2 (GO TO q7g) (DON'T READ) DK/NA...99 (GO TO q7g)	Yes.....1 (GO TO q9f) No.....2 (GO TO q7g) (DON'T READ) DK/NA...99 (GO TO q7g)	[Open response] ... GO TO q10f	[Month/Year] ... GO TO q7g
g. Doctors and Nurses (from the public sector)	Yes.....1 (GO TO q8g) No.....2 (GO TO q7h) (DON'T READ) DK/NA...99 (GO TO q7h)	Yes.....1 (GO TO q9g) No.....2 (GO TO q7h) (DON'T READ) DK/NA...99 (GO TO q7h)	[Open response] ... GO TO q10g	[Month/Year] ... GO TO q7h
h. Teacher/Lecturers (from public schools)	Yes.....1 (GO TO q8h)	Yes.....1 (GO TO q9h)	[Open response] ... GO TO q10h	[Month/Year] ... GO TO q7i

	No.....2 (GO TO q7i) (DON'T READ) DK/NA...99 (GO TO q7i)	No.....2 (GO TO q7i) (DON'T READ) DK/NA...99 (GO TO q7i)		
i. Car registration/driving license agency officers	Yes.....1 (GO TO q8i) No.....2 (GO TO q7j) (DON'T READ) DK/NA...99 (GO TO q7j)	Yes.....1 (GO TO q9i) No.....2 (GO TO q7j) (DON'T READ) DK/NA...99 (GO TO q7j)	[Open response] ... GO TO q10i	[Month/Year] ... GO TO q7j
j. Land registry officers	Yes.....1 (GO TO q8j) No.....2 (GO TO q7k) (DON'T READ) DK/NA...99 (GO TO q7k)	Yes.....1 (GO TO q9j) No.....2 (GO TO q7k) (DON'T READ) DK/NA...99 (GO TO q7k)	[Open response] ... GO TO q10j	[Month/Year] ... GO TO q7k
k. Elected representatives from Local/State government (Governor, Chairman LGA, Councilor etc.)	Yes.....1 (GO TO q8k) No.....2 (GO TO q7l) (DON'T READ) DK/NA...99 (GO TO q7l)	Yes.....1 (GO TO q9k) No.....2 (GO TO q7l) (DON'T READ) DK/NA...99 (GO TO q7l)	[Open response] ... GO TO q10k	[Month/Year] ... GO TO q7l
l. Other public official/civil servant	Yes.....1 (GO TO q8l) No.....2 (DON'T READ) DK/NA...99	Yes.....1 (GO TO q9l) No.....2 (DON'T READ) DK/NA...99	[Open response] ... GO TO q10l	[Month/Year]

SURVEYOR INSTRUCTIONS:

- IF THE RESPONDENT DID NOT ANSWER “YES” TO ANY OF THE QUESTIONS IN q8, GO TO q24.
- IF THE RESPONDENT DID ANSWER “YES” TO ANY OF THE QUESTIONS IN q8, CONTINUE WITH q11.

q11	The last time you had to make an extra payment or give a gift, to which official did you give it? (DON'T READ OPTIONS. MARK A SINGLE ANSWER. READ OPTIONS IF THE RESPONDENT DOESN'T ANSWER.)	Police officers.....1 Judges/Magistrates at court.....2 Prosecutors.....3 Tax/revenues officers.....4 Customs officers.....5 Public utility company officers and employees (electricity, water, sanitation, etc.).....6 Doctors and Nurses (from the public sector).....7 Teacher/Lecturers (from public schools).....8 Car registration/driving license agency officers.....9 Land registry officers.....10 Elected representatives from Local/State government (Governor, Chairman LGA, Councilor, etc.).....11 Other public official/civil servant.....12 (DON'T READ) Don't know/No answer.....99
q12	The last time you had to make an extra payment or give a gift, what was the gender of the official who received it?	Male.....1 Female.....2 (DON'T READ) DK/NA.....99
q13	The last time you had to make an extra payment or give a gift, what did you give?	Food and drink.....1

	(MARK ALL THAT APPLY)	Valuables (gold, jewelry, phones, etc.) or other goods 2 Some money 3 Exchange with another service or favor 4 (DON'T READ) Don't know/No answer 99
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q14	The last time you had to make an extra payment or give a gift, please indicate the service you were seeking: SURVEYOR: PLEASE READ OUT THE FULL LIST OF ANSWER OPTIONS, THEN MARK ONLY ONE ANSWER.	Administrative certificate or document (ID card, passport, birth certificate, etc.) 1 Administrative license or permit (driving license, building permit, etc.) 2 Medical visit, exam, or intervention 3 Certificate of good health/fitness 4 Exam at a public university or marks at a public school 5 Admission to a public school institution 6 Job application in public service/government institution 7 Promotion in public service/government institution 8 Government contract/public procurement 9 Public utility services (electricity, water, sanitation, etc.) 10 Tax declaration or exemption 11 Import/export of goods 12 Judicial proceedings 13 Assistance from/stopped by law enforcement 14 Other 15 (DON'T READ) Don't know/No answer 99
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q15	The last time you had to make an extra payment or give a gift, what was the main purpose of paying extra money or giving a gift? SURVEYOR: PLEASE READ OUT THE FULL LIST OF ANSWER OPTIONS, THEN MARK ONLY ONE ANSWER.	Speed up procedure 1 Make finalization of procedure possible (which would otherwise not be possible) 2 Avoid payment of fine 3 Receive preferential treatment (e.g., increase score, reduce taxes, increase allowances, etc.) 4 Receiving information on the process (where to go, whom to approach, etc.) 5 It was a sign of appreciation for the service provided 6 No specific purpose (it is better to keep good relationships) 7 (DON'T READ) Don't know/No answer 99
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q16	The last time that you had to make an extra payment or give a gift, how did you understand that an extra payment or gift was expected from you? SURVEYOR: PLEASE READ OUT THE FULL LIST OF ANSWER OPTIONS, THEN MARK ONLY ONE ANSWER.	Direct request from the official 1 The official indirectly requested a payment 2 A third person requested the extra payment 3 Nobody asked for it, I did it to facilitate/accelerate the procedure 4 (DON'T READ) Don't know/No answer 99
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q17	The last time you had to make an extra payment or give a gift, when exactly did you give the gift/money? SURVEYOR: MARK ONLY ONE OPTION.	Before the service was delivered 1 After the service was delivered 2 At the same time as the service was delivered 3 Partly before and partly after the service was delivered 4
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		(DON'T READ) Don't know/No answer..... 99
q18	The last time you had to make an extra payment or give a gift, for which reason were you in contact with the public official? SURVEYOR: MARK ONLY ONE OPTION.	It was for an activity/procedure related to me personally..... 1 It was for an activity/procedure related to someone else of my family..... 2 It was for an activity/procedure related to my work/business..... 3 It was both for work and personal/family reasons..... 4 (DON'T READ) Don't know/No answer..... 99
q19	The last time you had to make an extra payment or give a gift, did you eventually report it to any official authority or to any non-official institution?	Yes..... 1 No..... 2 (GO TO q23) (DON'T READ) Don't know/No answer..... 99 (GO TO q24)
q20	To which <u>official</u> authority did you report: (MARK ALL THAT APPLY)	Police..... 1 Anti-corruption agency..... 2 Public complaints office/Ombudsman..... 3 Same institution of the officer requesting the bribe..... 4 Other institution..... 5 No official authority..... 6 (DON'T READ) Don't know/No answer..... 99
q21	To which other, <u>non-official</u> , institution did you report? (MARK ALL THAT APPLY)	Media..... 1 International organization..... 2 Non-governmental organization (NGO)..... 3 Other institution..... 4 No other institution..... 5 (DON'T READ) Don't know/No answer..... 99
q22	What happened after you reported? (MARK ALL THAT APPLY) SURVEYOR: GO TO Q24	A formal procedure was initiated against the officer..... 1 (GO TO q24) The problem was solved informally and I was given back the money/gift..... 2 (GO TO q24) I was advised not to go ahead with my report..... 3 (GO TO q24) There was no follow-up to my report..... 4 (GO TO q24) I suffered negative consequences in connection with reporting the incident..... 5 (GO TO q24) Other..... 6 (GO TO q24) (DON'T READ) Don't know/No answer..... 99 (GO TO q24)
q23	Why didn't you report it? SURVEYOR: PLEASE READ OUT THE FULL LIST OF ANSWER OPTIONS, THEN MARK ONLY ONE ANSWER. IF MORE THAN ONE OPTION IS MENTIONED, ASK RESPONDENT TO CHOOSE THE MAIN REASON WHY IT WAS NOT REPORTED.	It is a common practice to pay or make gifts, why should I report?..... 1 It is pointless, nobody would do anything about it..... 2 Don't know to whom I should report..... 3 I know to whom to report, but it is too far away..... 4 Fear of negative consequences for myself..... 5 I did not report it because I received a benefit from the payment/gift..... 6 I did not report it because I made the payment/gift as a sign of gratitude..... 7 I did not report it because I did not want to incur

		additional expenses 8 Other reason 9 (DON'T READ) Don't know/No answer 99
q24	During the last 12 months, was there any occasion where a public official, directly or indirectly, asked you to give extra money or a gift for a particular issue or procedure related to his/her function but you <u>did not</u> give anything in relation to that issue or procedure?	Yes 1 No 2 (GO TO q27) (DON'T READ) Don't know/No answer 99 (GO TO q27)
q25	The last time this happened, which public official asked you to give money or a gift that you <u>did not</u> give? (DON'T READ OPTIONS. MARK A SINGLE ANSWER. READ OPTIONS IF THE RESPONDENT DOESN'T ANSWER.)	Police officers 1 Judges/Magistrates at court 2 Prosecutors 3 Tax/revenues officers 4 Customs officers 5 Public utility company officers and employees (electricity, water, sanitation, etc.) 6 Doctors and Nurses (from the public sector) 7 Teacher/Lecturers (from public schools) 8 Car registration/driving license agency officers 9 Land registry officers 10 Elected representatives from Local/State government (Governor, Chairman LGA, Councilor, etc.) 11 Other public official/civil servant 12 (DON'T READ) Don't know/No answer 99
q26	The last time a public official asked you to give money or a gift that you <u>did not</u> give, what happened as a consequence? SURVEYOR: PLEASE READ OUT THE FULL LIST OF ANSWER OPTIONS, THEN MARK ONLY ONE ANSWER.	I suffered negative consequences 1 There were no negative consequences 2 It is not yet clear what will happen as a consequence 3 (DON'T READ) Don't know/No answer 99
q27	During the last 12 months, was there any occasion where you offered, directly or indirectly, to give extra money or a gift to a public official (in addition to the correct amount of official fees) for an issue or procedure related to his/her function but the public official <u>refused the offer</u> ?	Yes 1 No 2 (GO TO q29) (DON'T READ) Don't know/No answer 99 (GO TO q29)
q28	The last time this happened, which public official did you offer extra money or a gift to that was <u>refused</u> ? (DON'T READ OPTIONS. MARK A SINGLE ANSWER. READ OPTIONS IF THE RESPONDENT DOESN'T ANSWER.)	Police officers 1 Judges/Magistrates at court 2 Prosecutors 3 Tax/revenues officers 4 Customs officers 5 Public utility company officers and employees (electricity, water, sanitation, etc.) 6 Doctors and Nurses (from the public sector) 7 Teacher/Lecturers (from public schools) 8 Car registration/driving license agency officers 9 Land registry officers 10 Elected representatives from Local/State government (Governor, Chairman LGA, Councilor, etc.) 11 Other public official/civil servant 12 (DON'T READ) Don't know/No answer 99
q29	To your knowledge, did a member of your household other than you, give a public official a gift or some extra money (with	Yes 1 No 2 (GO TO q31)

	the exclusion of the correct amount of official fees) during the last 12 months?	(DON'T READ) Don't know/No answer..... 99 (GO TO q31)
q30	The last time a member of your household (other than you), had to give to a public official a gift or some extra money, which official was it? (DON'T READ OPTIONS. MARK A SINGLE ANSWER. READ OPTIONS IF THE RESPONDENT DOESN'T ANSWER.)	Police officers..... 1 Judges/Magistrates at court..... 2 Prosecutors..... 3 Tax/revenues officers..... 4 Customs officers..... 5 Public utility company officers and employees (electricity, water, sanitation, etc.)..... 6 Doctors and Nurses (from the public sector)..... 7 Teacher/Lecturers (from public schools)..... 8 Car registration/driving license agency officers..... 9 Land registry officers..... 10 Elected representatives from Local/State government (Governor, Chairman LGA, Councilor, etc.)..... 11 Other public official/civil servant..... 12 (DON'T READ) Don't know/No answer..... 99

READ: Now let me ask you about personal experiences with corruption and bribe solicitation in the private sector. Let me remind you that your answers to all questions in this survey will remain completely confidential.

	q31. In the last 12 months (since [today's month 2021]), have you had contact with any of the following persons in their role as employees of a PRIVATE SECTOR BUSINESS ENTITY, including through an intermediary?	q32. Did you have to give any of them a gift, a favor, or some extra money, including through an intermediary (not counting the correct price or fee)?	q33. How many times was a gift, a favor, or some extra money given? (REGISTER NUMBER)	q34. Could you tell me the month/year in which this last happened (the gift, favor, or extra money)? SURVEYOR: Enter MONTH/YEAR. If more than 12 months ago, choose "The event happened more than 12 months ago" and return to q31/q32/q33 for the same item to enter corrections. Then continue with q31 for the next item in the list.
a. Doctor or nurse in a private hospital	Yes..... 1 (GO TO q32a) No..... 2 (GO TO q31b) (DON'T READ) DK/NA..... 99 (GO TO q31b)	Yes..... 1 (GO TO q33a) No..... 2 (GO TO q31b) (DON'T READ) DK/NA..... 99 (GO TO q31b)	[Open response] GO TO q34a	[Month/Year] ... GO TO q31b
b. Teacher in a private school	Yes..... 1 (GO TO q32b) No..... 2 (GO TO q31c) (DON'T READ) DK/NA..... 99 (GO TO q31c)	Yes..... 1 (GO TO q33b) No..... 2 (GO TO q31c) (DON'T READ) DK/NA..... 99 (GO TO q31c)	[Open response] GO TO q34b	[Month/Year] ... GO TO q31c
c. Official in a private bank or	Yes..... 1 (GO TO q32c)	Yes..... 1 (GO TO q33c)	[Open response]	[Month/Year] ... GO TO q31d

insurance company	No.....2 (GO TO q31d) (DON'T READ) DK/NA99 (GO TO q31d)	No.....2 (GO TO q31d) (DON'T READ) DK/NA99 (GO TO q31d)	GO TO q34c	
d. Other official in private business	Yes.....1 (GO TO q32d) No.....2 (DON'T READ) DK/NA99	Yes.....1 (GO TO q33d) No.....2 (DON'T READ) DK/NA99	[Open response] GO TO q34d	[Month/Year]

SURVEYOR INSTRUCTIONS:

- IF THE RESPONDENT DID NOT ANSWER “YES” TO ANY OF THE QUESTIONS IN q32, GO TO q37.
- IF THE RESPONDENT DID ANSWER “YES” TO ANY OF THE QUESTIONS IN q32, CONTINUE WITH q35.

q35	The last time you had to make an extra payment or give a gift, what did you give? (MARK ALL THAT APPLY)	Food and drink.....1 Valuables (gold, jewelry, phones, etc.) or other goods.....23 Some money.....3 Exchange with another service or favor.....4 (DON'T READ) Don't know/No answer.....99
q36	The last time you had to make an extra payment or give a gift, did you report it to any official authority/institution (e.g., police, prosecutor, anti-corruption agency, etc.)?	Yes.....1 No.....2 (DON'T READ) Don't know/No answer.....99
q37	To your knowledge, did a member of your household (other than you), give to any person who manages or works for a private sector business entity a gift or some extra money (with the exclusion of the correct amount or official fees) during the last 12 months (since [today's month 2021])?	Yes.....1 No.....2 (DON'T READ) Don't know/No answer.....99

Read: Now we're going to talk about other instances of bribery that you may have experienced.

q38	I now want to ask a few questions on employment. Have you, or another member of your household, applied for a job in the public sector at least once during the last 3 years (since [today's month 2019])?	Yes, me personally.....1 Yes, a household member.....2 Yes, both me and a household member.....3 No.....4 (GO TO q42) (DON'T READ) Don't know/No answer.....99 (GO TO q42)
q39	On the occasion of the last application in the public sector, did you, or your household member, get the job?	Yes, me personally.....1 Yes, a household member.....2 No.....3 (GO TO q41) (DON'T READ) Don't know/No answer.....99 (GO TO q42)
q40	Did you, or a household member, have to make an extra payment or to provide a gift to someone in order to facilitate the recruitment?	Yes.....1 (GO TO q42) No.....2 (GO TO q42) (DON'T READ) Don't know/No answer.....99 (GO TO q42)
q41	Why do you think you, or your household member, did not get the job?	Somebody who better fitted job requirements got the job.....1

	SURVEYOR: PLEASE READ OUT THE FULL LIST OF ANSWER OPTIONS, THEN MARK ONLY ONE ANSWER.	Somebody got the job because he/she was a friend/relative of somebody within the office..... 2 Somebody got the job because he/she paid money..... 3 Discrimination because of language, religion, tribe or ethnicity..... 4 Not applicable..... 5 (DON'T READ) Don't know/No answer..... 99
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q42	On the occasion of elections, some candidates may offer favors, some money, or goods in exchange for a vote. Before the last national election, were you or another member of your household asked to vote for somebody/some political party in exchange for a favor or some money/goods? (ASK EACH OPTION SEPARATELY. MARK ALL THAT APPLY.)	Yourself..... 1 Another member of your household..... 2 (DON'T READ) Don't know/No answer..... 99
q43	And before the last <u>municipal</u> election, were you or another member of your household asked to vote for somebody/some political party in exchange for a favor or some money/goods? (ASK EACH OPTION SEPARATELY. MARK ALL THAT APPLY.)	Yourself..... 1 Another member of your household..... 2 (DON'T READ) Don't know/No answer..... 99

3. INFORMATION REQUESTS

READ: Now, I am going to ask you a few questions about information requests. These are requests made to government bodies for information about their activities, for example, requests for public records of a governmental agency, procedures for accessing public benefit programs, information about community projects, or statistical data. For this section, we are only interested in information requests that you made during the last 12 months, between **[today's month 2021]** and now. Note that I am not asking about requests that you made about your own personal records (such as your birth certificate or your health records) or for information that is freely and publicly available.

q44	Have you made a request for information held by a government agency (such as government ministries, municipalities, law enforcement agencies, etc.) in the last 12 months?	Yes..... 1 No..... 2 (GO TO q46) (DON'T READ) Don't know/No answer..... 99 (GO TO q46)
q45a	Did you receive the information that you requested?	Yes..... 1 No..... 2 (GO TO q46) (DON'T READ) Don't know/No answer..... 99 (GO TO q46)
q45b	Approximately how long did it take to receive the information that you requested?	Less than a week..... 1 Between one week and one month..... 2 Between one month and three months..... 3 Between three months and six months..... 4 More than six months..... 5 (DON'T READ) Don't know/No answer..... 99
q45c	Did you have to pay a bribe in order to obtain the information?	Yes..... 1 No..... 2

	(DON'T READ) Don't know/No answer.....	99
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READ: Now, I am going to read a list of information held by government agencies. If you were to request to have access to these documents, how likely do you think it is that the government agency will grant it, assuming the information is properly requested? Would you say that it is very likely, likely, unlikely, or very unlikely?

q46a	Detailed budget figures of government agencies	Very likely.....1 Likely.....2 Unlikely.....3 Very unlikely.....4 (DON'T READ) Don't know/No answer.....99
q46b	Copies of government contracts	Very likely.....1 Likely.....2 Unlikely.....3 Very unlikely.....4 (DON'T READ) Don't know/No answer.....99
q46c	Disclosure records of senior government officials (such as tax records or property holdings)	Very likely.....1 Likely.....2 Unlikely.....3 Very unlikely.....4 (DON'T READ) Don't know/No answer.....99

4. SECURITY

READ: I now want to ask you about **crimes** you may have experienced during the past 12 months. Please note that I am only interested in offences that you have experienced. I know that sometimes it is difficult to remember such incidents so I will read the questions slowly and I would like you to think carefully about them.

	Type of crime	q47a. In the last twelve months, have you experienced any of the following situations?
1	Theft of car	Yes.....1 No.....2 (DON'T READ) DK/NA.....99
2	Theft from car (car parts or something from inside the car was stolen)	Yes.....1 No.....2 (DON'T READ) DK/NA.....99
3	Vandalism or property damage	Yes.....1 No.....2 (DON'T READ) DK/NA.....99
4	Theft of moped, motor scooter, or motorcycle	Yes.....1 No.....2 (DON'T READ) DK/NA.....99
5	Burglary	Yes.....1 No.....2 (DON'T READ) DK/NA.....99
6	Attempted burglary	Yes.....1 No.....2 (DON'T READ) DK/NA.....99
7	Robbery	Yes.....1 No.....2

		(DON'T READ) DK/NA.....	99
8	Theft of personal property or pickpocketing	Yes.....	1
		No.....	2
		(DON'T READ) DK/NA.....	99
9	Extortion (threats, pressure, or fraud to demand money or goods)	Yes.....	1
		No.....	2
		(DON'T READ) DK/NA.....	99
10	Consumer fraud	Yes.....	1
		No.....	2
		(DON'T READ) DK/NA.....	99
11	Bribery/corruption by public official	Yes.....	1
		No.....	2
		(DON'T READ) DK/NA.....	99
12	Other crimes related to property or fraud	Yes.....	1
		No.....	2
		(DON'T READ) DK/NA.....	99

READ: I will now ask you about more delicate situations that may have happened to you.

	Type of crime	q47b. In the last twelve months, have you experienced any of the following situations?	
1	Assaults/threats	Yes.....	1
		No.....	2
		(DON'T READ) DK/NA.....	99
2	Kidnapping	Yes.....	1
		No.....	2
		(DON'T READ) DK/NA.....	99
3	Rape or sexual assault	Yes.....	1
		No.....	2
		(DON'T READ) DK/NA.....	99
4	Hate crime	Yes.....	1
		No.....	2
		(DON'T READ) DK/NA.....	99
5	Other crimes related to personal injury or harm	Yes.....	1
		No.....	2
		(DON'T READ) DK/NA.....	99

SURVEYOR INSTRUCTIONS:

- IF THE RESPONDENT DID NOT ANSWER “YES” TO ANY OF THE QUESTIONS IN q47a or q47b, GO TO q48.
- IF THE RESPONDENT DID ANSWER “YES” TO ANY OF THE QUESTIONS IN q47a or q47b, CONTINUE WITH q47c.

q47c	Thinking about the most recent incident, did it occur in [COUNTRY]?	Yes.....	1
		No.....	2
		(GO TO q48)	
		(DON'T READ) Don't know/No answer.....	99
		(GO TO q48)	
q47d	Thinking about the most recent incident, did you report the crime to the police or any other authority?	Yes.....	1
		No.....	2
		(GO TO q47h)	
		(DON'T READ) Don't know/No answer.....	99
		(GO TO q48)	
q47e	To which authority did you report the crime?	Police.....	1
		Public prosecutor.....	2

		Lawyer..... 3 Human rights agency..... 4 Military..... 5 Court..... 6 Other (please specify)..... 7 (DON'T READ) Don't know/No answer..... 99
q47f	Did you file an official crime report?	Yes..... 1 No..... 2 (GO TO q48) (DON'T READ) Don't know/No answer..... 99 (GO TO q48)
q47g	Have you received any information about the status of your report?	Yes..... 1 (GO TO q48) No..... 2 (GO TO q48) (DON'T READ) Don't know/No answer..... 99 (GO TO q48)
q47h	Why didn't you report the crime?	I didn't know who to contact..... 1 I didn't think I would be believed..... 2 I was afraid of retaliation or concerned about my safety..... 3 I didn't want other people to find out..... 4 I didn't think it would improve the situation..... 5 A friend or family member convinced me not to..... 6 I didn't think the police or other authority would do anything..... 7 I didn't have time..... 8 I thought I would be blamed for the situation..... 9 I didn't trust the police or other authorities..... 10 I was embarrassed or ashamed..... 11 Other..... 12 (DON'T READ) Don't know/No answer..... 99

q48	How safe do you feel walking in your neighborhood at night?	Very safe..... 1 Safe..... 2 Unsafe..... 3 Very unsafe..... 4 (DON'T READ) Don't know/No answer..... 99
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5. DISCRIMINATION

READ: Imagine that the police detain two persons equally suspected of committing a crime. In your opinion, would the following characteristics place one of them at a disadvantage?

q49a	A poor person	Yes..... 1 No..... 2 (DON'T READ) Don't know/No answer..... 99
q49b	A female	Yes..... 1 No..... 2 (DON'T READ) Don't know/No answer..... 99
q49c	A person from an ethnic group or tribe other than that of the police officer involved	Yes..... 1 No..... 2

		(DON'T READ) Don't know/No answer.....	99
q49d	A person from a religion other than that of the police officer involved	Yes.....	1
		No.....	2
		(DON'T READ) Don't know/No answer.....	99
q49e	A foreigner (immigrant)	Yes.....	1
		No.....	2
		(DON'T READ) Don't know/No answer.....	99
q49f	A homosexual or LGBT+ (Lesbian, Gay, Bisexual, Transgender, Other) person	Yes.....	1
		No.....	2
		(DON'T READ) Don't know/No answer.....	99
q49g	A person with dark skin	Yes.....	1
		No.....	2
		(DON'T READ) Don't know/No answer.....	99
q49h	An Indigenous person	Yes.....	1
		No.....	2
		(DON'T READ) Don't know/No answer.....	99
q49i	A person with tattoos	Yes.....	1
		No.....	2
		(DON'T READ) Don't know/No answer.....	99
q49j	A young person	Yes.....	1
		No.....	2
		(DON'T READ) Don't know/No answer.....	99

6. HYPOTHETICAL SITUATIONS

OPTION A

SURVEYOR: THE SURVEY WILL RANDOMLY ASSIGN OPTION A OR OPTION B TO EACH RESPONDENT.

READ: The following questions describe hypothetical situations. In each question, I will provide you with a set of assumptions. Please select the single option that best represents your views.

q50_G1	Assume that the environmental protection authority in [COUNTRY] notifies an industrial plant that it is polluting a river beyond the legally permitted levels. Which of the following outcomes is most likely? Choose one single answer.	The company complies with the law (either voluntarily or through court orders, fines, and other sanctions).....	1
		Absolutely nothing happens.....	2
		(DON'T READ) Don't know/No answer.....	99
q51_G1	Assume that a criminal is apprehended by your neighbors after committing a serious crime. Which of the following two situations is more likely to happen? (SINGLE ANSWER)	The criminal gets beaten by the neighbors.....	1
		The criminal is turned over to the authorities without harm.....	2
		(DON'T READ) Don't know/No answer.....	99

READ: For the following questions, please answer: **Very likely, Likely, Unlikely, or Very unlikely**

q52a_G1	Please assume that one day the President ¹ decides to adopt a policy that is clearly against [COUNTRY'S] Constitution: How likely is the National Congress/Parliament to be able to stop the President's illegal actions?	Very likely.....	1
		Likely.....	2
		Unlikely.....	3
		Very unlikely.....	4
		(DON'T READ) Don't know/No answer.....	99

¹ Please adapt to local usage: Head of State, President, Prime Minister, or government, as applicable.

q52b_G1	How likely are the courts to be able to stop the President's illegal actions?	Very likely..... 1 Likely..... 2 Unlikely..... 3 Very unlikely..... 4 (DON'T READ) Don't know/No answer..... 99
q52c_G1	How likely are the citizens to be able to stop the President's illegal actions?	Very likely..... 1 Likely..... 2 Unlikely..... 3 Very unlikely..... 4 (DON'T READ) Don't know/No answer..... 99
q52d_G1	Think about business owners engaging in small operations (for example, selling food in a small establishment). How likely do you think it is that these people would be fined if they: Engaged in the business operation without the required documentation?	Very likely..... 1 Likely..... 2 Unlikely..... 3 Very unlikely..... 4 (DON'T READ) Don't know/No answer..... 99
q52e_G1	How likely do you think it is that these people would be fined if they: Did not register to pay taxes when they should?	Very likely..... 1 Likely..... 2 Unlikely..... 3 Very unlikely..... 4 (DON'T READ) Don't know/No answer..... 99

OPTION B

SURVEYOR: THE SURVEY WILL RANDOMLY ASSIGN OPTION A OR OPTION B TO EACH RESPONDENT.

READ: The following questions describe hypothetical situations. In each question, I will provide you with a set of assumptions. Please select the single option that best represents your views.

q50_G2	Assume that a <u>high-ranking</u> government officer is taking government money for personal benefit. Assume that one of his employees witnesses this conduct, reports it to the relevant authority, and provides sufficient evidence to prove it. Assume that the press obtains the information and publishes the story. Which one of the following outcomes is most likely? (SINGLE ANSWER)	The accusation is completely ignored by the authorities..... 1 An investigation is opened, but it never reaches any conclusions..... 2 The high-ranking government officer is prosecuted and punished (through fines, or time in prison)..... 3 (DON'T READ) Don't know/No answer..... 99
q51_G2	In your opinion, most judges decide cases according to: (SINGLE ANSWER)	What the government tells them to do..... 1 What powerful private interests tell them to do..... 2 What the law says..... 3 (DON'T READ) Don't know/No answer..... 99

READ: For the following questions, please answer: **Very likely, Likely, Unlikely, or Very unlikely**

q52a_G2	Assume that a government officer makes a decision that is clearly illegal and unfair, and people complain against this decision before the judges. In practice, how likely is it that the judges are able to stop the illegal decision?	Very likely.....1 Likely.....2 Unlikely.....3 Very unlikely.....4 (DON'T READ) Don't know/No answer.....99
q52b_G2	If someone commits a homicide in your neighborhood, how likely is it that the criminal is prosecuted and convicted?	Very likely.....1 Likely.....2 Unlikely.....3 Very unlikely.....4 (DON'T READ) Don't know/No answer.....99
q52c_G2	If a police chief ² is found taking money from a criminal organization, such as a drug cartel or an arms smuggler, how likely is this officer to be sent to jail?	Very likely.....1 Likely.....2 Unlikely.....3 Very unlikely.....4 (DON'T READ) Don't know/No answer.....99
q52d_G2	When talking to people about their local government, we often find important differences in how well local authorities perform their duties. Could you please tell us how well or badly you think your local government (Metropolitan, Municipal, or District administration) is performing in the following procedures? Providing effective ways to make complaints about public services	Very well.....1 Fairly well.....2 Fairly badly.....3 Very badly.....4 (DON'T READ) Don't know/No answer.....99
q52e_G2	Providing effective ways to handle complaints against local government officials	Very well.....1 Fairly well.....2 Fairly badly.....3 Very badly.....4 (DON'T READ) Don't know/No answer.....99

7. CIVIC PARTICIPATION

OPTION A

SURVEYOR: THE SURVEY WILL RANDOMLY ASSIGN OPTION A OR OPTION B TO EACH RESPONDENT.

READ: Please indicate whether you **strongly agree, agree, disagree, or strongly disagree** with the following statements.

q53a_G1	In practice, the basic laws of [COUNTRY] are explained in plain language, so that people can understand them	Strongly Agree.....1 Agree.....2 Disagree.....3 Strongly Disagree.....4 (DON'T READ) Don't know/No answer.....99
q53b_G1	In practice, the basic laws of [COUNTRY] are available in all official languages	Strongly Agree.....1 Agree.....2 Disagree.....3 Strongly Disagree.....4 (DON'T READ) Don't know/No answer.....99

² Please adapt to local usage in case there is no police chief.

q53c_G1	In [COUNTRY], the media (TV, radio, newspapers) can freely express opinions against government officials, policies and actions without fear of retaliation	Strongly Agree.....1 Agree.....2 Disagree.....3 Strongly Disagree.....4 (DON'T READ) Don't know/No answer.....99
q53d_G1	In practice, in [COUNTRY], local government officials are elected through a clean process	Strongly Agree.....1 Agree.....2 Disagree.....3 Strongly Disagree.....4 (DON'T READ) Don't know/No answer.....99
q53e_G1	In practice, in [COUNTRY], people can vote freely without feeling harassed or pressured	Strongly Agree.....1 Agree.....2 Disagree.....3 Strongly Disagree.....4 (DON'T READ) Don't know/No answer.....99
q53f_G1	In practice, in [COUNTRY], people can freely join any (unforbidden) political organization they want	Strongly Agree.....1 Agree.....2 Disagree.....3 Strongly Disagree.....4 (DON'T READ) Don't know/No answer.....99
q53g_G1	In practice, people in this neighborhood can get together with others and present their concerns to members of Congress	Strongly Agree.....1 Agree.....2 Disagree.....3 Strongly Disagree.....4 (DON'T READ) Don't know/No answer.....99
q53h_G1	In practice, people in this neighborhood can get together with others and present their concerns to local government officials	Strongly Agree.....1 Agree.....2 Disagree.....3 Strongly Disagree.....4 (DON'T READ) Don't know/No answer.....99
q53i_G1	In [COUNTRY], the media (TV, radio, newspapers) are free to report the news without government influence or fear of retaliation	Strongly Agree.....1 Agree.....2 Disagree.....3 Strongly Disagree.....4 (DON'T READ) Don't know/No answer.....99
q53j_G1	In practice, the government collaborates with civil society organizations in designing public policy	Strongly Agree.....1 Agree.....2 Disagree.....3 Strongly Disagree.....4 (DON'T READ) Don't know/No answer.....99
q53k_G1	In practice, government decisions can be challenged in court	Strongly Agree.....1 Agree.....2 Disagree.....3 Strongly Disagree.....4 (DON'T READ) Don't know/No answer.....99

READ: During the past 12 months, have you:

q54_G1	Attended a legal demonstration or protest march?	Yes.....1 No.....2 (DON'T READ) Don't know/No answer.....99
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OPTION B

SURVEYOR: THE SURVEY WILL RANDOMLY ASSIGN OPTION A OR OPTION B TO EACH RESPONDENT.**READ:** Please indicate whether you **strongly agree, agree, disagree, or strongly disagree** with the following statements.

q53a_G2	In [COUNTRY], people can freely join together with others to draw attention to an issue or sign a petition	Strongly Agree..... 1 Agree..... 2 Disagree..... 3 Strongly Disagree..... 4 (DON'T READ) Don't know/No answer..... 99
q53b_G2	In practice, workers in [COUNTRY] can freely form labor unions and bargain for their rights with their employers	Strongly Agree..... 1 Agree..... 2 Disagree..... 3 Strongly Disagree..... 4 (DON'T READ) Don't know/No answer..... 99
q53c_G2	In [COUNTRY], people can freely express opinions against the government	Strongly Agree..... 1 Agree..... 2 Disagree..... 3 Strongly Disagree..... 4 (DON'T READ) Don't know/No answer..... 99
q53d_G2	In [COUNTRY], people can freely attend community meetings	Strongly Agree..... 1 Agree..... 2 Disagree..... 3 Strongly Disagree..... 4 (DON'T READ) Don't know/No answer..... 99
q53e_G2	In [COUNTRY], the media ³ (TV, radio, newspapers) can freely expose cases of corruption by high-ranking government officers without fear of retaliation	Strongly Agree..... 1 Agree..... 2 Disagree..... 3 Strongly Disagree..... 4 (DON'T READ) Don't know/No answer..... 99
q53f_G2	In [COUNTRY], civil society organizations can freely express opinions against government policies and actions without fear of retaliation	Strongly Agree..... 1 Agree..... 2 Disagree..... 3 Strongly Disagree..... 4 (DON'T READ) Don't know/No answer..... 99
q53g_G2	In [COUNTRY], political parties can freely express opinions against government policies and actions without fear of retaliation	Strongly Agree..... 1 Agree..... 2 Disagree..... 3 Strongly Disagree..... 4 (DON'T READ) Don't know/No answer..... 99
q53h_G2	In [COUNTRY], religious minorities can freely and publicly observe their holy days and events	Strongly Agree..... 1 Agree..... 2 Disagree..... 3 Strongly Disagree..... 4 (DON'T READ) Don't know/No answer..... 99

READ: During the past 12 months, have you:

q54_G2	Attended a legal demonstration or protest march?	Yes..... 1 No..... 2 (DON'T READ) Don't know/No answer..... 99
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³ Please adapt to local usage: Newspapers, TV news, etc., as applicable.

8. INSTITUTIONAL PERFORMANCE

OPTION A

SURVEYOR: THE SURVEY WILL RANDOMLY ASSIGN OPTION A OR OPTION B TO EACH RESPONDENT.

READ: In talking to people about their local government, we often find important differences in how well the government, police, and the courts perform their jobs. Please tell me **how often** you would say that:

q55a_G1	The police in [COUNTRY] act according to the law	Always.....1 Often.....2 Rarely.....3 Never.....4 (DON'T READ) Don't know/No answer.....99
q55b_G1	Police investigators in [COUNTRY] perform serious and law-abiding investigations to find the perpetrators of a crime	Always.....1 Often.....2 Rarely.....3 Never.....4 (DON'T READ) Don't know/No answer.....99
q55c_G1	In [COUNTRY], the basic rights of suspects are respected by the police	Always.....1 Often.....2 Rarely.....3 Never.....4 (DON'T READ) Don't know/No answer.....99
q55d_G1	In [COUNTRY], if members of the police violate the law, they are ejjffjfd	Always.....1 Often.....2 Rarely.....3 Never.....4 (DON'T READ) Don't know/No answer.....99
q55e_G1	In [COUNTRY], members of the police employ excessive use of force	Always.....1 Often.....2 Rarely.....3 Never.....4 (DON'T READ) Don't know/No answer.....99
q55f_G1	In [COUNTRY], if members of the police request bribes from the public, they will be held accountable	Always.....1 Often.....2 Rarely.....3 Never.....4 (DON'T READ) Don't know/No answer.....99
q55g_G1	In [COUNTRY], if members of the police accept bribes from gangs or criminal organizations, they will be held accountable	Always.....1 Often.....2 Rarely.....3 Never.....4 (DON'T READ) Don't know/No answer.....99
q55h_G1	In [COUNTRY], if someone makes a complaint against a member of the police, the accusation will be investigated	Always.....1 Often.....2 Rarely.....3 Never.....4 (DON'T READ) Don't know/No answer.....99
q55i_G1	The courts in [COUNTRY] guarantee everyone a fair trial	Always.....1 Often.....2 Rarely.....3 Never.....4 (DON'T READ) Don't know/No answer.....99

q55j_G1	In [COUNTRY], the courts are more concerned about procedures than they are with providing justice	Always.....1 Often.....2 Rarely.....3 Never.....4 (DON'T READ) Don't know/No answer.....99
q55k_G1	The courts in [COUNTRY] decide cases according to the interests of those who have more money or influence	Always.....1 Often.....2 Rarely.....3 Never.....4 (DON'T READ) Don't know/No answer.....99
q55l_G1	The public defenders of [COUNTRY] do everything they can to defend poor people that are accused of committing a crime	Always.....1 Often.....2 Rarely.....3 Never.....4 (DON'T READ) Don't know/No answer.....99

READ: Please tell us how confident you are that the criminal justice system as a whole:

q56a_G1	Is effective in bringing people who commit crimes to justice?	Very confident.....1 Fairly confident.....2 Not very confident.....3 Not at all confident.....4 (DON'T READ) DK/NA.....99
q56b_G1	Deals with cases promptly and efficiently?	Very confident.....1 Fairly confident.....2 Not very confident.....3 Not at all confident.....4 (DON'T READ) DK/NA.....99
q56c_G1	Makes sure everyone has access to the justice system if they need it?	Very confident.....1 Fairly confident.....2 Not very confident.....3 Not at all confident.....4 (DON'T READ) DK/NA.....99
q56d_G1	Functions the same regardless of where you live?	Very confident.....1 Fairly confident.....2 Not very confident.....3 Not at all confident.....4 (DON'T READ) DK/NA.....99
q56e_G1	Gives punishments that fit the crime?	Very confident.....1 Fairly confident.....2 Not very confident.....3 Not at all confident.....4 (DON'T READ) DK/NA.....99
q56f_G1	Respects the rights of victims?	Very confident.....1 Fairly confident.....2 Not very confident.....3 Not at all confident.....4 (DON'T READ) DK/NA.....99

READ: Please tell me how often (**always, often, rarely, or never**) you would say that:

q57a_G1	In [COUNTRY], crime victims receive prompt and courteous attention when they report a crime.	Always.....1 Often.....2 Rarely.....3
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		Never..... 4 (DON'T READ) Don't know/No answer..... 99
q57b_G1	In [COUNTRY], crime victims are believed.	Always..... 1 Often..... 2 Rarely..... 3 Never..... 4 (DON'T READ) Don't know/No answer..... 99
q57c_G1	In [COUNTRY], crime victims receive effective and timely medical and psychological care.	Always..... 1 Often..... 2 Rarely..... 3 Never..... 4 (DON'T READ) Don't know/No answer..... 99
q57d_G1	In [COUNTRY], crime victims receive information and legal advice when going to the authorities.	Always..... 1 Often..... 2 Rarely..... 3 Never..... 4 (DON'T READ) Don't know/No answer..... 99
q58_G1	Speaking in general of the current administration, how would you rate the job performance of President/Prime Minister [NAME CURRENT PRESIDENT/PRIME MINISTER]?	Very Good..... 1 Good..... 2 Neither good nor bad (fair)..... 3 Bad..... 4 Very Bad..... 5 (DON'T READ) Don't know/No answer..... 99
q59_G1	Do you approve or disapprove of the way [NAME CURRENT PRESIDENT/PRIME MINISTER] is leading the country?	Approve..... 1 Disapprove..... 2 (DON'T READ) Don't know/No answer..... 99

READ: The following questions are about your perceptions of top government officials of the national government. Top government officials include the President/Prime Minister, secretaries, cabinet members, and other high-ranking officials working within the executive branch.

Please indicate whether you **strongly agree, agree, disagree, or strongly disagree** with the following statements. In [COUNTRY], top government officials of the national government ...

q60_G1	... censor information from abroad.	Strongly Agree..... 1 Agree..... 2 Disagree..... 3 Strongly Disagree..... 4 (DON'T READ) Don't know/No answer..... 99
q61_G1	... censor opposition voices domestically.	Strongly Agree..... 1 Agree..... 2 Disagree..... 3 Strongly Disagree..... 4 (DON'T READ) Don't know/No answer..... 99
q62_G1	... blame different members or groups of society for domestic problems.	Strongly Agree..... 1 Agree..... 2 Disagree..... 3 Strongly Disagree..... 4 (DON'T READ) Don't know/No answer..... 99
q63_G1	... blame external forces (i.e., other countries, regional or international governing bodies) for domestic problems.	Strongly Agree..... 1 Agree..... 2 Disagree..... 3 Strongly Disagree..... 4 (DON'T READ) Don't know/No answer..... 99

q64_G1	... seek to limit the courts' competences and freedom to interpret the law.	Strongly Agree.....1 Agree.....2 Disagree.....3 Strongly Disagree.....4 (DON'T READ) Don't know/No answer.....99
q65_G1	... refuse to comply with court rulings that are not in their favor.	Strongly Agree.....1 Agree.....2 Disagree.....3 Strongly Disagree.....4 (DON'T READ) Don't know/No answer.....99
q66_G1	... seek to influence the promotion and removal of judges.	Strongly Agree.....1 Agree.....2 Disagree.....3 Strongly Disagree.....4 (DON'T READ) Don't know/No answer.....99
q67_G1	... attack or discredit opposition parties.	Strongly Agree.....1 Agree.....2 Disagree.....3 Strongly Disagree.....4 (DON'T READ) Don't know/No answer.....99
q68_G1	... prosecute and convict members of opposition parties.	Strongly Agree.....1 Agree.....2 Disagree.....3 Strongly Disagree.....4 (DON'T READ) Don't know/No answer.....99
q69_G1	... provide favors and protection to powerful individuals who support them.	Strongly Agree.....1 Agree.....2 Disagree.....3 Strongly Disagree.....4 (DON'T READ) Don't know/No answer.....99

OPTION B

SURVEYOR: THE SURVEY WILL RANDOMLY ASSIGN OPTION A OR OPTION B TO EACH RESPONDENT.

READ: Keeping in mind your own experience or what you have heard, how well or how badly do you think the police in [CITY] fulfill the following functions? Would you say that they fulfill these functions **very well**, **fairly well**, **fairly badly**, or **very badly**?

q55a_G2	Resolving security problems in your community	Very well.....1 Fairly well.....2 Fairly badly.....3 Very badly.....4 (DON'T READ) Don't know/No answer.....99
q55b_G2	Helping you and your family to feel safe within and outside of your house	Very well.....1 Fairly well.....2 Fairly badly.....3 Very badly.....4 (DON'T READ) Don't know/No answer.....99
q55c_G2	Being available to help you when you need it	Very well.....1 Fairly well.....2 Fairly badly.....3 Very badly.....4 (DON'T READ) Don't know/No answer.....99
q55d_G2	Treating all people with kindness and respect	Very well.....1

	Fairly well.....	2
	Fairly badly.....	3
	Very badly.....	4
	(DON'T READ) Don't know/No answer.....	99

READ: Please indicate whether you **strongly agree, agree, disagree, or strongly disagree** with the following statements that I am going to read. Based on your experience or on what you have heard, would you say that:

q55e_G2	Police investigators in [COUNTRY] investigate crimes in an independent manner and are not subject to any sort of pressure.	Strongly Agree.....1 Agree.....2 Disagree.....3 Strongly Disagree.....4 (DON'T READ) Don't know/No answer.....99
q55f_G2	Prosecutors in [COUNTRY] prosecute crimes committed in an independent manner and are not subject to any sort of pressure.	Strongly Agree.....1 Agree.....2 Disagree.....3 Strongly Disagree.....4 (DON'T READ) Don't know/No answer.....99
q55g_G2	The judges in [COUNTRY] decide cases in an independent manner and are not subject to any sort of pressure.	Strongly Agree.....1 Agree.....2 Disagree.....3 Strongly Disagree.....4 (DON'T READ) Don't know/No answer.....99
q55h_G2	The police in [COUNTRY] serve the interests of people like you.	Strongly Agree.....1 Agree.....2 Disagree.....3 Strongly Disagree.....4 (DON'T READ) Don't know/No answer.....99
q55i_G2	The police in [COUNTRY] serve the interests of your community.	Strongly Agree.....1 Agree.....2 Disagree.....3 Strongly Disagree.....4 (DON'T READ) Don't know/No answer.....99
q55j_G2	The police in [COUNTRY] serve the interests of politicians.	Strongly Agree.....1 Agree.....2 Disagree.....3 Strongly Disagree.....4 (DON'T READ) Don't know/No answer.....99
q55k_G2	The police in [COUNTRY] serve the interests of gangs and organized criminal groups.	Strongly Agree.....1 Agree.....2 Disagree.....3 Strongly Disagree.....4 (DON'T READ) Don't know/No answer.....99
q55l_G2	The police in [COUNTRY] serve the interests of private businesses.	Strongly Agree.....1 Agree.....2 Disagree.....3 Strongly Disagree.....4 (DON'T READ) Don't know/No answer.....99

READ: Please tell us how confident you are that the criminal justice system as a whole:

q56a_G2	Is effective in bringing people who commit crimes to justice? Are you...	Very confident.....1 Fairly confident.....2 Not very confident.....3
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		Not at all confident 4 (DON'T READ) DK/NA 99
q56b_G2	Allows all victims of crime to seek justice regardless of who they are?	Very confident 1 Fairly confident 2 Not very confident 3 Not at all confident 4 (DON'T READ) DK/NA 99
q56c_G2	Allows all those accused of crimes to get a fair trial regardless of who they are?	Very confident 1 Fairly confident 2 Not very confident 3 Not at all confident 4 (DON'T READ) DK/NA 99
q56d_G2	Provides victims of crime with the service and support they need?	Very confident 1 Fairly confident 2 Not very confident 3 Not at all confident 4 (DON'T READ) DK/NA 99
q56e_G2	Treats those accused of crime as 'innocent until proven guilty'?	Very confident 1 Fairly confident 2 Not very confident 3 Not at all confident 4 (DON'T READ) DK/NA 99

READ: Please tell me how often (**always, often, rarely, or never**) you would say that:

q57a_G2	In [COUNTRY], crime victims receive protection from the police if their safety is in danger.	Always 1 Often 2 Rarely 3 Never 4 (DON'T READ) Don't know/No answer 99
q57b_G2	In [COUNTRY], crime victims receive protection during criminal proceedings to prevent being victimized a second time.	Always 1 Often 2 Rarely 3 Never 4 (DON'T READ) Don't know/No answer 99
q57c_G2	In [COUNTRY], victims of sexual crimes receive adequate care and protection.	Always 1 Often 2 Rarely 3 Never 4 (DON'T READ) Don't know/No answer 99
q57d_G2	In [COUNTRY], victims of domestic violence receive adequate care and protection.	Always 1 Often 2 Rarely 3 Never 4 (DON'T READ) Don't know/No answer 99
q57e_G2	In [COUNTRY], when a victim reports a crime to the police, the police do everything possible to assist the victim and hold the perpetrator accountable.	Always 1 Often 2 Rarely 3 Never 4 (DON'T READ) Don't know/No answer 99
q57f_G2	In [COUNTRY], when a victim reports a crime to the police, the police will clearly explain the process and what will happen next.	Always 1 Often 2 Rarely 3 Never 4 (DON'T READ) Don't know/No answer 99

q57g_G2	In [COUNTRY], the police use language that is easily understood by victims.	Always.....1 Often.....2 Rarely.....3 Never.....4 (DON'T READ) Don't know/No answer.....99
q58_G2	Speaking in general of the current administration, how would you rate the job performance of President/Prime Minister ⁴ [NAME CURRENT PRESIDENT/PRIME MINISTER]?	Very Good.....1 Good.....2 Neither good nor bad (fair).....3 Bad.....4 Very Bad.....4 (DON'T READ) Don't know/No answer.....99
q59_G2	Do you approve or disapprove of the way [NAME CURRENT PRESIDENT/PRIME MINISTER] is leading the country?	Approve.....1 Disapprove.....2 (DON'T READ) Don't know/No answer.....99

READ: The following questions are about your perceptions of top government officials of the national government. Top government officials include the President/Prime Minister, secretaries, cabinet members, and other high-ranking officials working within the executive branch.

Please indicate whether you **strongly agree, agree, disagree, or strongly disagree** with the following statements. In [COUNTRY], top government officials of the national government ...

q60_G2	... use misinformation to shape public opinion in their favor.	Strongly Agree.....1 Agree.....2 Disagree.....3 Strongly Disagree.....4 (DON'T READ) Don't know/No answer.....99
q61_G2	... generate distractions from important issues and blame external enemies or internal traitors.	Strongly Agree.....1 Agree.....2 Disagree.....3 Strongly Disagree.....4 (DON'T READ) Don't know/No answer.....99
q62_G2	... deny criticisms and facts, and undermine the credibility of those presenting them.	Strongly Agree.....1 Agree.....2 Disagree.....3 Strongly Disagree.....4 (DON'T READ) Don't know/No answer.....99
q63_G2	... seek to centralize government functions and remove autonomy from local authorities.	Strongly Agree.....1 Agree.....2 Disagree.....3 Strongly Disagree.....4 (DON'T READ) Don't know/No answer.....99
q64_G2	... attack or discredit the media and civil society organizations that criticize them.	Strongly Agree.....1 Agree.....2 Disagree.....3 Strongly Disagree.....4 (DON'T READ) Don't know/No answer.....99
q65_G2	... prosecute and convict journalists and leaders of civil society organizations that criticize them.	Strongly Agree.....1 Agree.....2 Disagree.....3 Strongly Disagree.....4 (DON'T READ) Don't know/No answer.....99

⁴ Please adapt to local usage: Head of State, President, Prime Minister, or government, as applicable.

q66_G2	... use emergency powers to bypass institutional checks and balances.	Strongly Agree.....1 Agree.....2 Disagree.....3 Strongly Disagree.....4 (DON'T READ) Don't know/No answer.....99
q67_G2	... attack or discredit the electoral system and the electoral supervisory organs.	Strongly Agree.....1 Agree.....2 Disagree.....3 Strongly Disagree.....4 (DON'T READ) Don't know/No answer.....99
q68_G2	... manipulate the election process to win power.	Strongly Agree.....1 Agree.....2 Disagree.....3 Strongly Disagree.....4 (DON'T READ) Don't know/No answer.....99
q69_G2	... actively work to gain power and influence in other regions of the world.	Strongly Agree.....1 Agree.....2 Disagree.....3 Strongly Disagree.....4 (DON'T READ) Don't know/No answer.....99

9. RULE OF LAW

READ: Next, I am going to read two statements. Please tell me if you agree very strongly with Statement 1, you agree very strongly with Statement 2, you agree with Statement 1, you agree with Statement 2, or you agree with neither.

q70	<p>1. It is more important to have a government that can get things done, even if we have no influence over what it does.</p> <p>2. It is more important for citizens to be able to hold government accountable, even if that means it makes decisions more slowly.</p>	<p>Agree very strongly with Statement 1...1 Agree with Statement 1.....2 Agree with Statement 2.....3 Agree very strongly with Statement 2...4 (DON'T READ) Agree with neither.....5 (DON'T READ) Don't know/no answer...99</p>
q71	<p>1. Since the President⁵ was elected to lead the country, s/he should not be bound by laws or court decisions that s/he thinks are wrong.</p> <p>2. The President⁶ must always obey the laws and the courts, even if s/he thinks they are wrong.</p>	<p>Agree very strongly with Statement 1...1 Agree with Statement 1.....2 Agree with Statement 2.....3 Agree very strongly with Statement 2...4 (DON'T READ) Agree with neither.....5 (DON'T READ) Don't know/no answer...99</p>
q72	<p>1. It is important to obey the government in power, no matter who you voted for.</p> <p>2. It is not necessary to obey the laws of a government that you did not vote for.</p>	<p>Agree very strongly with Statement 1...1 Agree with Statement 1.....2 Agree with Statement 2.....3 Agree very strongly with Statement 2...4 (DON'T READ) Agree with neither.....5 (DON'T READ) Don't know/no answer...99</p>
q73	<p>1. Since the President⁷ was elected to lead the country, s/he can attack or discredit the media, civil society organizations, and opposition groups that criticize her/him.</p>	<p>Agree very strongly with Statement 1...1 Agree with Statement 1.....2 Agree with Statement 2.....3 Agree very strongly with Statement 2...4 (DON'T READ) Agree with neither.....5</p>

⁵ Ibid.
⁶ Ibid.
⁷ Ibid.

	2. The President ⁸ must respect the media, civil society organizations, and opposition groups and welcome their input.	(DON'T READ) Don't know/no answer..99
q74	1. Since the President ⁹ was elected to lead the country, s/he can limit the competences of independent government bodies or other autonomous authorities, like the courts. 2. The President ¹⁰ must respect the competences, mandates, and legal powers of independent government bodies or other autonomous authorities.	Agree very strongly with Statement 1...1 Agree with Statement 12 Agree with Statement 23 Agree very strongly with Statement 2...4 (DON'T READ) Agree with neither.....5 (DON'T READ) Don't know/no answer..99

10. DEMOGRAPHICS

READ: For the final section of the survey, I would like to ask you some demographic questions.

Relig	What is your religious preference? Are you...	ADAPT BY COUNTRY
Ethni	What is your racial-ethnic background? Are you...	ADAPT BY COUNTRY
Nation	What is your current nationality? Are you...	National (Citizen).....1 Foreigner.....2
Sleep	How many bedrooms does your household have?	Open Response (Numeric)

Fin	Which of the following statements best describes your household's financial situation?	Money is not enough even for basic necessities and buying clothes is difficult1 Can buy basic products but buying clothes is difficult.....2 Can buy basic products and clothes, but not long-term goods.....3 Can buy long-term goods, but cannot buy expensive goods.....4 Can afford sufficiently expensive goods5 (DON'T READ) Don't know/No answer99
Edu	What is the highest degree you have received?	None.....1 Elementary school diploma.....2 Middle school diploma.....3 High school diploma or equivalent.....4 Bachelor's degree.....5 Graduate degree (Masters, Ph.D.).....6 Vocational.....7 (DON'T READ) Don't know/No answer.....99
Emp	In the past week, have you...? (MARK ONLY ONE ANSWER.)	Worked.....1 Had a job, but did not work.....2 Looked for work.....3 (GO TO Marital) Studied.....4 (GO TO Marital) Dedicated yourself to household tasks5 (GO TO Marital)

⁸ Ibid.
⁹ Ibid.
¹⁰ Ibid.

		Were retired.....6 (GO TO Marital) Were permanently incapable of working7 (GO TO Marital) Did not work.....8 (GO TO Marital) (DON'T READ) Don't know/No answer99 (GO TO Marital)
Work	In your work or business last week, were you ...? (READ OPTIONS IN BOLD. IF THE RESPONDENT IS CONFUSED, READ DESCRIPTIONS IN PARENTHESES. MARK ONLY ONE OPTION.)	Government worker (Employee of the federal, state, or city government, or any other level of government).....1 (GO TO Marital) Private sector worker (Employee in a private business of any size).....2 Independent professional (An independent contractor with a bachelor's degree. S/he does not work for a public or private company as an employee.).....3 Self-employed worker (Worker without a bachelor's degree that performs her/his work independently. S/he works in her/his own business, establishment, or agricultural land and does not have paid staff. S/he does not work for a private business as an employee. This includes skilled and unskilled workers, contractors, and domestic workers.).....4 Day laborer (Agricultural worker that performs her/his activities in exchange for pay for a day of work and that does not have ownership of the land).....5 Businessman or businesswomen (Owner of a business without paid staff. S/he may work with family without any of them receiving money for their work. This includes artisans.).....6 Entrepreneur or business owner (Owner of a business with paid staff).....7 Unpaid worker (Person that helps or works in a business or establishment without receiving any pay. This may or may not be a family business or establishment.).....8 (GO TO Marital) (DON'T READ) Don't know/No answer 99
wagreement	Were you employed on the basis of ...?	A written agreement.....1 An oral agreement.....2 (DON'T READ) Don't know/No answer 99
Marital	What is your marital status?	Single.....1 (GO TO Disability) Domestic partnership/living as married2 (GO TO Disability) Married.....3 Divorced.....4 Widowed.....5

		(DON'T READ) Don't know/No answer99 (GO TO Disability)
mcertificate	Do you have a marriage certificate?	Yes.....1 No.....2 (DON'T READ) Don't know/No answer...99
disability	Do you have any physical or mental health conditions or illnesses lasting or expected to last for 12 months or more?	Yes.....1 No.....2 (GO TO politics) (DON'T READ) Don't know/No answer...99 (GO TO politics)
disability2	Can you tell me whether they were physical or mental health conditions or illnesses?	Physical.....1 Mental.....2 Both.....3 (DON'T READ) Don't know/No answer...99
politics	How interested are you in politics?	Very interested.....1 Interested.....2 A little interested.....3 Not at all interested.....4 (DON'T READ) Don't know/No answer...99
paff1	Do you usually think of yourself as close to any particular party?	Yes.....1 (GO TO paff3) No.....2 (DON'T READ) Don't know/No answer99
paff2	Do you feel yourself a little closer to one of the political parties than the others?	Yes.....1 No.....2 (GO TO A1) (DON'T READ) Don't know/No answer99 (GO TO A1)
paff3	Which party do you feel closest to?	ADAPT BY COUNTRY. INCLUDE ALL MAJOR POLITICAL PARTIES.

A1	How many people live in this home? (RECORD NUMBER)	
A2	Are you the head of the household? (In other words, the person who makes the most important decisions, either because your income covers the greatest amount of costs or because you have the higher authority)	Yes.....1 No.....2 (DON'T READ) Don't know/No answer99
A3	Are you a beneficiary of or do you receive money from government programs such as scholarships, assistance for single mothers, seniors, disability benefits, etc.?	Yes.....1 No.....2 (DON'T READ) Don't know/No answer...99
A4	How frequently do you use the internet? (MARK ONLY ONE OPTION.)	Daily.....1 Several times a week.....2 Several times a month.....3 Rarely.....4 Never.....5 (DON'T READ) Don't know/No answer...99
A5	Do you have a mobile phone?	Yes.....1 No.....2 (DON'T READ) Don't know/No answer...99

READ: Now, I would like to ask you about documents that some people use for identification or legal purposes, such as national ID cards, birth certificates, or land ownership titles. Not everyone has these documents. If you do not have the document I mention, feel free to tell me so.

A6	Do you have..... (ASK EACH OPTION SEPARATELY. MARK ALL THAT APPLY.)	A birth certificate?..... 1 A government issued ID card?..... 2 (DON'T READ) Don't know/No answer.. 99
A6b	Does your household have any of the following documents for your current dwelling: a title, deed, certificate of ownership, rental contract, or lease?	Yes..... 1 No..... 2 (GO TO A7) (DON'T READ) Don't know/No answer.. 99 (GO TO A7)
A6c	Which ones?	A title, deed, or certificate of ownership.. 1 A rental contract or lease..... 2 Other..... 3 (DON'T READ) Don't know/No answer.. 99

A7	How many full bathrooms with a shower and toilet are there for the exclusive use of the members of your household?	0..... 0 1..... 1 2..... 2 3..... 3 4 or more..... 4 (DON'T READ) Don't know/No answer.. 99
A8	How many cars, excluding taxis, do you own at this home?	0..... 0 1..... 1 2..... 2 3 or more..... 3 (DON'T READ) Don't know/No answer.. 99
A9	Does your home have a washing machine?	Yes..... 1 No..... 2 (DON'T READ) Don't know/No answer.. 99
A10	Does your home have a motorcycle?	Yes..... 1 No..... 2 (DON'T READ) Don't know/No answer.. 99
A11	Does your home have a computer?	Yes..... 1 No..... 2 (DON'T READ) Don't know/No answer.. 99
A12	Does your home have a television?	Yes..... 1 No..... 2 (DON'T READ) Don't know/No answer.. 99
A13	Does your home have a flat screen TV?	Yes..... 1 No..... 2 (DON'T READ) Don't know/No answer.. 99
A14	Does your home have a refrigerator?	Yes..... 1 No..... 2 (DON'T READ) Don't know/No answer.. 99
A15	Does your home have an internet connection?	Yes..... 1 No..... 2 (DON'T READ) Don't know/No answer.. 99
A16	Of all people that live in this house and that are over 15 years old, how many worked during the last month?	0..... 0 1..... 1 2..... 2 3..... 3 4 or more..... 4 (DON'T READ) Don't know/No answer.. 99
Income2	Thank you very much for your time. To confirm the information you provided at the beginning, could you please tell me the	Open Response [Numeric]

	total [MONTHLY] income of your household from all sources? This includes wages, net income from a business, pensions, dividends, rents, remittances, or any other type of income received by any household member.	
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READ: Thank you very much for your time and cooperation. This concludes our interview.

POST SURVEY INFORMATION

[The surveyor should fill out this part after the survey.]

PSU	Primary Sampling Unit	
Interview Length	Length of interview in minutes	
City	City where the respondent lives	[LIST OF CITIES IN WHICH THE INTERVIEWS TAKE PLACE]
Region	Region of the country in which the interview took place	[LIST OF REGIONS IN WHICH THE INTERVIEWS TAKE PLACE]
Urban	Type of area in which the respondent lives	Urban.....1 Rural.....2

B1	Identify the particular type of housing	Independent home.....1 Apartment Building.....2 Multi-family apartment/low-income housing unit.....3 Unfinished housing.....4 Structure not built for housing.....5
B2	Was another person present during the interview?	Yes.....1 No.....2 (GO TO qpi1)
B3	Was this person from the same home, a neighbor, or another party who was monitoring the interview?	From the same home.....1 Neighbor.....2 A stranger monitoring responses.....3 Other representative from a polling company (i.e., supervisor).....4 Other (a friend, salesperson, etc.).....5

qpi1. Did you feel threatened during the interview?
 Yes.....1
 No.....2

qpi2. What was the respondent's attitude toward you during the interview?

qpi2a. Was he or she?	Friendly (1)	In between (2)	Hostile (3)
qpi2b. Was he or she?	Interested (1)	In between (2)	Bored (3)
qpi2c. Was he or she?	Cooperative (1)	In between (2)	Uncooperative (3)
qpi2d. Was he or she?	Patient (1)	In between (2)	Impatient (3)

qpi2e. Was he or she?	At ease (1)	In between (2)	Suspicious (3)
qpi2f. Was he or she?	Honest (1)	In between (2)	Misleading (3)

qpi3. To what extent would you say the area around the interviewee’s home is affected by:

qpi3a. Garbage in the street or the sidewalk	Not at all.....	1
	Little.....	2
	Somewhat.....	3
	Very much.....	4
	(DON'T READ) Don't know/No answer.....	99
qpi3b. Potholes in the street	Not at all.....	1
	Little.....	2
	Somewhat.....	3
	Very much.....	4
	(DON'T READ) Don't know/No answer.....	99
qpi3c. Graffiti or marks drawn by gangs on the walls	Not at all.....	1
	Little.....	2
	Somewhat.....	3
	Very much.....	4
	(DON'T READ) Don't know/No answer.....	99
qpi3d. Lack of utilities poles	Not at all.....	1
	Little.....	2
	Somewhat.....	3
	Very much.....	4
	(DON'T READ) Don't know/No answer.....	99

COLOR. When the interview is complete, WITHOUT asking, please use the color chart and select the number that most closely corresponds to the color of the face of the respondent. See Color Palette

Number: _____

Color Palette



SUPPLEMENTAL SURVEY MATERIALS

A. Table of Incidents

Eligible household, non-interview											
Refusals	01	02	03	04	05	06	07	08	09	10	11+
Break off	01	02	03	04	05	06	07	08	09	10	11+
Non - contact	01	02	03	04	05	06	07	08	09	10	11+
Other reason of eligibility	01	02	03	04	05	06	07	08	09	10	11+
Unknown eligibility, non-interview											
Unknown if housing unit	01	02	03	04	05	06	07	08	09	10	11+
Unknown if eligible respondent	01	02	03	04	05	06	07	08	09	10	11+
Other reason for unknown ineligibility	01	02	03	04	05	06	07	08	09	10	11+
Ineligible household											
Outside of sample	01	02	03	04	05	06	07	08	09	10	11+
Not a housing unit	01	02	03	04	05	06	07	08	09	10	11+
No eligible respondent in the household	01	02	03	04	05	06	07	08	09	10	11+
Quota filled	01	02	03	04	05	06	07	08	09	10	11+
Other reason for ineligibility	01	02	03	04	05	06	07	08	09	10	11+

For more information about the contact sheet, please refer to pages 23-27 of this document:

http://www.aapor.org/AAPOR_Main/media/publications/Standard-Definitions20169theditionfinal.pdf

B. Example Kish Grid for respondent selection (for those using a Kish Grid):

READ: Good morning. My name is _____. I am from _____, an independent polling organization. I do not represent the government or any political party. You are being asked to participate in a research study. The goal of the study is to understand the views of citizens in [COUNTRY] about people’s experiences with the law. The study is being carried out by the World Justice Project. Before continuing, I need to decide who to interview from this household.

Surveyor: Please randomly select a respondent from the individuals that are currently present in the household.

Please note that there are quotas for city, gender, age, and income. Once the respondent has been randomly selected, and they agree to participate in the interview, please proceed to the three demographic questions on gender, age, and income. If the gender, age, and income categories of the respondent have not been filled, then proceed with the interview. If the randomly selected respondent falls into an already completed quota category (gender, age, or income), then please move on to the next house in the random sampling route.

	Can you please give me the first names or initials of all the adults aged 18 and above, including adults that are not immediate family, currently in your household at the moment?	Is [Name] male or female? Female...1 Male.....2	What Is the age of [Name]?	0	1	2	3	4	5	6	7	8	9
1				1	1	1	1	1	1	1	1	1	1
2				2	1	2	1	2	1	2	1	2	1
3				3	1	2	3	1	2	3	1	2	3
4				1	2	4	3	1	2	4	3	1	2
5				5	4	2	3	1	5	4	2	3	1
6				5	4	1	6	3	2	5	4	1	6
7				3	1	7	4	2	5	6	3	1	7
8				7	2	6	3	4	1	8	5	7	2
9				9	8	2	6	5	1	7	3	4	9
10				4	1	2	7	5	8	3	10	6	9

READ: The selected adult(s) is (are) [NAME OF SELECTED ADULT]. (**Surveyor:** Ask to speak to that person)

S1: Selected adult= [Type code]

You have been randomly selected to participate in this survey. This survey is completely voluntary and it will take about 45 minutes to complete. Your answers will be kept confidential. We will not ask for your name and no one will ever be able to learn how you responded. Your answers will be put together with the answers of at least 500 other people and we will never disclose your individual opinion. Rather, we will talk about national trends and patterns. There are no right or wrong answers; our

researchers value your opinions and want to know what you really think and feel about the topic being discussed. You can leave any questions unanswered, and you may stop the interview at any time. There is no penalty for refusing to participate.

Do you wish to participate? ___ Yes ___ No

Surveyor:

- **If no, please fill in the Table of Incidents included in the Supplemental Survey Materials.**
- **If yes, please continue below.**

READ: Before proceeding, I would like to ask you a few demographic questions. This helps us to ensure that the sample is representative.

Gend	What is your gender?	Male.....1 Female.....2
Age	What is your age as of today?	Open Response (Numeric)
Income	Would you please tell me the bracket that best represents your household's total income from all sources? This should include wages and salaries, net income from businesses, pensions, dividends, remittances, rents, and any other money income received by all members of the household. (Please refer to Supplemental Survey Materials for instructions on how to construct this variable.)	1 st quintile range.....1 2 nd quintile range.....2 3 rd quintile range.....3 4 th quintile range.....4 5 th quintile range.....5 (DON'T READ) Don't know/No answer..99
income_cur	Surveyor: Write the currency used for reporting the household's total income. Please standardize for all respondents.	Open Response (Text)
income_time	Surveyor: Write the time period used for reporting the household's total income. Please standardize for all respondents.	Weekly, Monthly, or Annual Income

If the randomly selected respondent falls into an already completed quota category (gender, age, or income), then please fill in the Table of Incidents and move on to the next house in the random sampling route. If the gender, age, and income categories of the respondent have not been filled, then proceed with the interview below.

C. Instructions for constructing the income variable:

SURVEYOR: Please use five income range categories, each corresponding broadly to QUINTILES OF THE ACTUAL HOUSEHOLD INCOME RANGE in your country. These figures should be derived from the best available source for your country or from international sources. The data source used should match the requirement of the question, i.e., quintiles of household income for all households (not, for example, for average households or just households with children). The median income should lie in the third quintile. The figures should not appear to be too exact. Minor rounding can be employed to achieve this if necessary. Each country can choose whether to include weekly, monthly, or annual amounts or include more than one of these as appropriate.