



Mexico

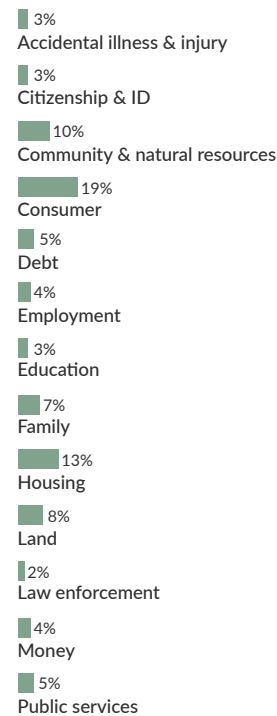
Incidence of Legal Problems

38%
Experienced a legal problem in the last two years

♀ **38%**
FEMALE

♂ **38%**
MALE

Incidence by type of problem:



Action or Inaction

11%
Turned to an authority or third party to help resolve the problem

89%
Did NOT turn to an authority or third party to help resolve the problem

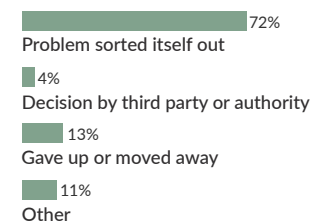
Violence

9%
Reported that one party resorted to physical violence

Done

66%
Have fully resolved or are done with the problem

Manner in which the problem was resolved:



Ongoing

34%
Have not resolved the problem

Duration

6.83 Months
Average time to solve the problem

Financial Difficulty

16%
Reported that it was difficult or impossible to pay costs incurred to resolve problem

Satisfaction

68%
Are satisfied with the outcome

Legal Capability

63%
Knew where to get advice

67%
Were confident they could achieve a fair outcome

63%
Got all the expert help they wanted

Satisfaction

21%
Are satisfied with the process so far

Legal Capability

54%
Knew where to get advice

54%
Were confident they could achieve a fair outcome

43%
Got all the expert help they wanted

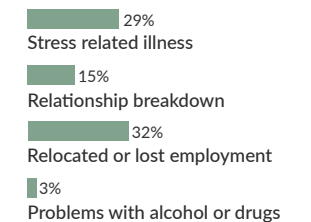
Hardship

49%
Experienced a hardship as a result of their legal problem

♀ **55%**
FEMALE

♂ **43%**
MALE

Type of hardship:



Note: The survey was conducted in the fall of 2017 using a probability sample of 1,000 adults age 18+ in the three largest cities (Mexico City, Guadalajara, and Monterrey).

Due to rounding, some figures may not add to 100%.

Source: WJP General Population Poll 2017, Dispute Resolution Module