

World Justice Project Access to Justice Variable Map

Variables used in infographics on access to justice

This table lists the individual variables from the General Population Poll used to construct the chart “Access to Justice Journey”. The table consists of three columns:

1. **Column one** lists the variable’s identification number within the General Population Poll conducted in South America
2. **Column two** lists the indicator being measured as it is described in the infographic
3. **Column three** includes the survey text for the variable

| World Justice Project Access to Justice Variable Map | | |
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| Access to Justice Journey | | |
| Variable Number | Group Label | Full Question Text |
| A1 | Consumer | <i>In the last two years, have you had ...?</i> Problems related to poor or incomplete professional services (for example, services from a lawyer, builder, mechanic, etc.) |
| A2 | | <i>In the last two years, have you had ...?</i> Problems related to obtaining a refund for faulty or damaged goods |
| A3 | | <i>In the last two years, have you had ...?</i> Major disruptions in the supply of utilities (e.g., water, electricity, phone) or incorrect billing |
| B1 | Land | <i>In the last two years, have you had ...?</i> Problems obtaining land titles, property titles, or permission for building projects for your own home |
| B2 | | <i>In the last two years, have you had ...?</i> Problems related to squatting and land grabbing |
| B3 | | <i>In the last two years, have you had ...?</i> Problems with your neighbors over boundaries or the right to pass through property, fences, or trees |
| B4 | | <i>In the last two years, have you had ...?</i> Problems with co-owners or community members over selling property |
| C1 | Housing | <i>In the last two years, have you had ...?</i> Problems with a landlord about rental agreements, payments, repairs, deposits, or eviction |
| C2 | | <i>In the last two years, have you had ...?</i> Problems with a tenant about rental agreements or property damage |
| C3 | | <i>In the last two years, have you had ...?</i> Problems with your neighbors over noise, litter, parking spots, or pets |
| C4 | | <i>In the last two years, have you had ...?</i> |

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| | | Becoming homeless |
| D1 | Family | <i>In the last two years, have you had ...?</i> Divorce or separation |
| D2 | | <i>In the last two years, have you had ...?</i> Difficulties obtaining child support payments |
| D3 | | <i>In the last two years, have you had ...?</i> Difficulties paying child support |
| D4 | | <i>In the last two years, have you had ...?</i> Dispute over child custody or visitation arrangements |
| D5 | | <i>In the last two years, have you had ...?</i> Threats or physical violence from a current partner, ex-partner, or other household member |
| D6 | | <i>In the last two years, have you had ...?</i> Disagreement over the content of a will or the division of property after the death of a family member |
| E1 | Education | <i>In the last two years, have you had ...?</i> Difficulties obtaining a place at a school or other educational institution that you or your children are eligible to attend |
| E2 | | <i>In the last two years, have you had ...?</i> You or your children being bullied or harassed at school or another educational institution |
| E3 | Community and Natural Resources | <i>In the last two years, have you had ...?</i> Problems with gangs, vandalism, or consumption of drugs or alcohol on the streets |
| F1 | Accidental Illness and Injury | <i>In the last two years, have you had ...?</i> Injuries or health problems sustained as a result of an accident or due to poor working conditions |
| F2 | | <i>In the last two years, have you had ...?</i> Injuries or health problems sustained as a result of negligent or wrong medical or dental treatment |
| G1 | Employment | <i>In the last two years, have you had ...?</i> Being dismissed from a job unfairly |
| G2 | | <i>In the last two years, have you had ...?</i> Difficulties obtaining wages or employment benefits that were agreed on in advance |
| G3 | | <i>In the last two years, have you had ...?</i> Harassment at work |
| H1 | Public Services | <i>In the last two years, have you had ...?</i> Difficulties obtaining public benefits or government assistance, such as cash transfers, pensions, or disability benefits. |

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| H2 | | <i>In the last two years, have you had ...?</i> Difficulties accessing care in public clinics or hospitals |
| H3 | Community and Natural Resources | <i>In the last two years, have you had ...?</i> Lack of access to water, sanitation, and/or electricity |
| I1 | Law Enforcement | <i>In the last two years, have you had ...?</i> Being beaten up or arrested without justification by a member of the police or the military. |
| J1 | Citizenship and ID | <i>In the last two years, have you had ...?</i> Difficulties obtaining birth certificates for you or your children |
| J2 | | <i>In the last two years, have you had ...?</i> Difficulties obtaining a government-issued ID card |
| J3 | | <i>In the last two years, have you had ...?</i> Problems with you or your children's citizenship, residency, or immigration status |
| J4 | | <i>In the last two years, have you had ...?</i> Tax disputes or disputes with other government bodies |
| K1 | Money and Debt | <i>In the last two years, have you had ...?</i> Being behind on and unable to pay credit cards, utility bills (e.g., water, electricity, gas), or a loan |
| K2 | | <i>In the last two years, have you had ...?</i> Being threatened by debt collectors over unpaid loans or bills |
| K3 | | <i>In the last two years, have you had ...?</i> Being threatened, harassed, or extorted by a mob, a gang, or another criminal organization |
| L1 | | <i>In the last two years, have you had ...?</i> Difficulties collecting money owed to you |
| L2 | | <i>In the last two years, have you had ...?</i> Insurance claims being denied |