

World Justice Project Access to Justice Variable Map

Variables used in infographics on access to justice

This table lists the individual variables from the General Population Poll used to construct the chart “Access to Justice Journey”. The table consists of three columns:

1. **Column one** lists the variable’s identification number within the General Population Poll conducted in North Macedonia
2. **Column two** lists the indicator being measured as it is described in the infographic
3. **Column three** includes the survey text for the variable

World Justice Project Access to Justice Variable Map		
Access to Justice Journey		
Variable Number	Group Label	Full Question Text
A1	Consumer	<i>In the last two years, have you had ...?</i> Problems related to poor or incomplete professional services (for example, services from a lawyer, builder, mechanic, etc.)
A2		<i>In the last two years, have you had ...?</i> Problems related to obtaining a refund for faulty or damaged goods
A3		<i>In the last two years, have you had ...?</i> Major disruptions in the supply of utilities (e.g., water, electricity, phone) or incorrect billing
B1	Land	<i>In the last two years, have you had ...?</i> Problems obtaining land titles, property titles, or permission for building projects for your own home
B2		<i>In the last two years, have you had ...?</i> Problems related to squatting and land grabbing
B3		<i>In the last two years, have you had ...?</i> Problems with your neighbors over boundaries or the right to pass through property, fences, or trees
B4		<i>In the last two years, have you had ...?</i> Problems with co-owners or community members over selling property
C1	Housing	<i>In the last two years, have you had ...?</i> Problems with a landlord about rental agreements, payments, repairs, deposits, or eviction
C2		<i>In the last two years, have you had ...?</i> Problems with a tenant about rental agreements or property damage
C3		<i>In the last two years, have you had ...?</i> Problems with your neighbors over noise, litter, parking spots, or pets
C4		<i>In the last two years, have you had ...?</i>

		Becoming homeless
D1	Family	<i>In the last two years, have you had ...?</i> Divorce or separation
D2		<i>In the last two years, have you had ...?</i> Difficulties obtaining child support payments
D3		<i>In the last two years, have you had ...?</i> Difficulties paying child support
D4		<i>In the last two years, have you had ...?</i> Dispute over child custody or visitation arrangements
D5		<i>In the last two years, have you had ...?</i> Threats or physical violence from a current partner, ex-partner, or other household member
D6		<i>In the last two years, have you had ...?</i> Disagreement over the content of a will or the division of property after the death of a family member
E1	Education	<i>In the last two years, have you had ...?</i> Difficulties obtaining a place at a school or other educational institution that you or your children are eligible to attend
E2		<i>In the last two years, have you had ...?</i> You or your children being bullied or harassed at school or another educational institution
E3	Community and Natural Resources	<i>In the last two years, have you had ...?</i> Problems with gangs, vandalism, or consumption of drugs or alcohol on the streets
F1	Accidental Illness and Injury	<i>In the last two years, have you had ...?</i> Injuries or health problems sustained as a result of an accident or due to poor working conditions
F2		<i>In the last two years, have you had ...?</i> Injuries or health problems sustained as a result of negligent or wrong medical or dental treatment
G1	Employment	<i>In the last two years, have you had ...?</i> Being dismissed from a job unfairly
G2		<i>In the last two years, have you had ...?</i> Difficulties obtaining wages or employment benefits that were agreed on in advance
G3		<i>In the last two years, have you had ...?</i> Harassment at work
H1	Public Services	<i>In the last two years, have you had ...?</i> Difficulties obtaining public benefits or government assistance, such as cash transfers, pensions, or disability benefits.
H2		<i>In the last two years, have you had ...?</i>

		Difficulties accessing care in public clinics or hospitals
H3	Community and Natural Resources	<i>In the last two years, have you had ...?</i> Lack of access to water, sanitation, and/or electricity
I1	Law Enforcement	<i>In the last two years, have you had ...?</i> Being beaten up or arrested without justification by a member of the police or the military.
J1	Citizenship and ID	<i>In the last two years, have you had ...?</i> Difficulties obtaining birth certificates for you or your children
J2		<i>In the last two years, have you had ...?</i> Difficulties obtaining a government-issued ID card
J3		<i>In the last two years, have you had ...?</i> Problems with you or your children's citizenship, residency, or immigration status
J4		<i>In the last two years, have you had ...?</i> Tax disputes or disputes with other government bodies
K1	Money and Debt	<i>In the last two years, have you had ...?</i> Being behind on and unable to pay credit cards, utility bills (e.g., water, electricity, gas), or a loan
K2		<i>In the last two years, have you had ...?</i> Being threatened by debt collectors over unpaid loans or bills
K3		<i>In the last two years, have you had ...?</i> Being threatened, harassed, or extorted by a mob, a gang, or another criminal organization
L1		<i>In the last two years, have you had ...?</i> Difficulties collecting money owed to you
L2		<i>In the last two years, have you had ...?</i> Insurance claims being denied